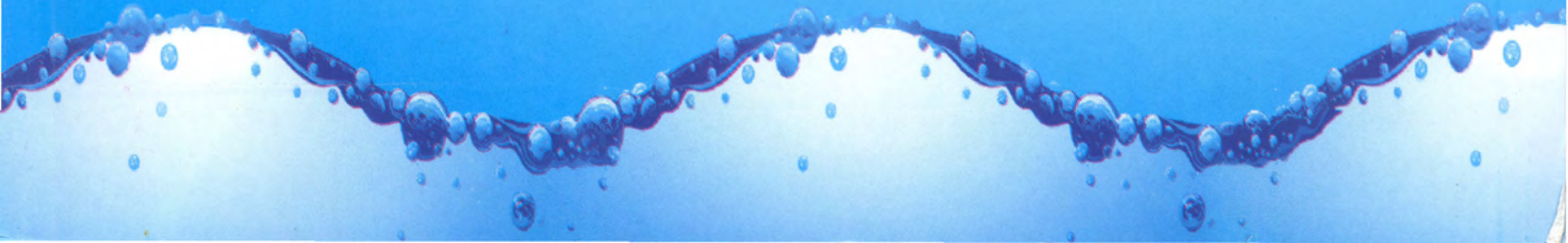


# **ANNUAL REPORT 2014-2015**



Dhaka Water Supply and Sewerage Authority



# Annual Report 2014-2015



**Dhaka Water Supply and Sewerage Authority**

WASA Bhaban, 98 Kazi Nazrul Islam Avenue, Karwan Bazar,  
Dhaka 1215

Phone: 88-02-8117829-31, 8189626, Fax: 88-02-8189625

**WASA Link-16162**

Website: [www.dwasa.org.bd](http://www.dwasa.org.bd)

**Facebook Page : [www.facebook.com/dhakawasa](https://www.facebook.com/dhakawasa)**





## Vision:

To be the **"best water Utility"** in the public sector of Southeast Asia - with ensuring an environment-friendly, sustainable and pro-people water supply system.

## Mission:

- To persistently seek ways to serve better customers' service.
- To implement ongoing mega projects on time for increasing water production in line with the demand of the city dwellers.
- To reduce dependency on ground water by shifting to surface water.
- To practice a corporate culture in its management.
- To ensure a high level of transparency and accountability in all its services.
- To improve the efficiency in all DWASA activities reducing the operating cost ratio.

## Daily jobs of Dhaka WASA

- ☐ Construction, operation, development and maintenance of necessary infrastructure (deep tubewells, water treatment plants) for supplying safe water to residential, industrial and commercial customers.
- ☐ Construction, development and maintenance of sewerage system.
- ☐ Construction, development and maintenance of storm sewer drainage lines to drain out rainwater of the city.



## Message

Dhaka Water Supply and Sewerage Authority (DWASA) is going to publish the Annual Report for 2014-2015. The report will show overall financial activities, progress and future vision, mission of the organization during the aforesaid fiscal year.

The current management of Dhaka WASA, under the regime of the present Government led by the Hon'ble Prime Minister Sheikh Hasina, has gained some significant achievements in its services under the "Turn Around Dhaka WASA Program". The achievements are surplus water production capacity against its daily demand, notably increasing revenue income, reducing System Loss and Operating Cost Ratio remarkably, bringing transparency and accountability in its management and introduction of 100 % online billing and automation. Three separate Master Plans-- Water Supply, Drainage system and Sewerage development service have also been formulated to provide better services for Dhaka dwellers. Besides, Dhaka WASA is moving towards environment-friendly, sustainable and pro-people water supply management system. As part of that vision considering environmental impact, Dhaka WASA has already taken several mega water projects by shifting its water dependency from underground to surface sources. It will help ensure ecological balance of Dhaka city. Hopefully, by 2020 Dhaka dwellers will get the benefits of those water projects.

I wish every success of Dhaka WASA.



Engr. Taqsem A Khan  
Managing Director  
Dhaka WASA





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# Remarkable Features Under "Turn Around Dhaka WASA" Programme

## Achievements...

- ☐ Dhaka WASA is currently capable of producing 2420 MLD water against the daily demand 2250 MLD of the city dwellers.
- ☐ The revenue income of DWASA has been increased to 9 billion taka.
- ☐ The operating cost ratio has been reduced to 0.66.
- ☐ The system loss (non-revenue water) has been reduced to 22 percent.
- ☐ 2621 connections (water points) in total 401 slums in the capital so far.
- ☐ 100 percent digital billing system including SMS bill payment system.

## Milestone....

- ☐ Total customers reach to 3, 50,772 marks.
- ☐ Introduction of 'Digital WASA Green WASA' culture to inspire green practice in everyday work.

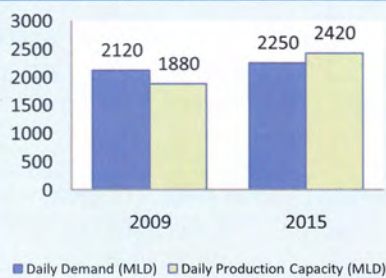




# Dhaka WASA

## Bangladesh

### Achievements of Dhaka WASA at a glance (2010-2015)



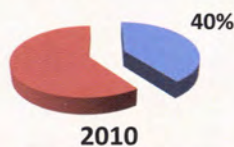
**Water Supply:** For the first time in last 50 years since Dhaka WASA established, it has achieved water production capacity more than its daily demand. In 2009, while daily production capacity was 1880 MLD against daily demand of 2120 MLD, production capacity increased to 2420 MLD. (Now, daily water demand is 2250 MLD).



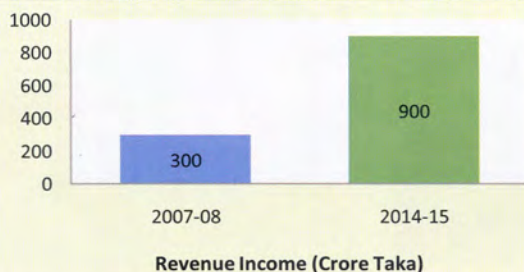
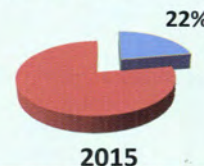
#### System Loss (Non-Revenue Water-NRW):

In 2010, NRW was more than 40%. In 2015, NRW is reduced to 22%. NRW in DMA reduced to 7%

System Loss (Non-Revenue Water)



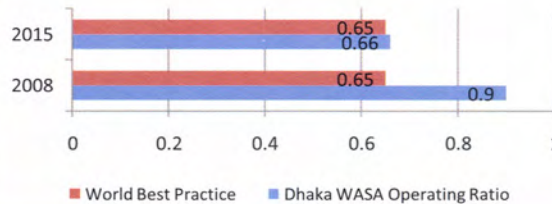
System Loss (Non-Revenue Water)



**Revenue Income:** In FY 2007-2008, Dhaka WASA revenue income was about 3 Billion taka, while in FY 2014-15, the revenue income have increased to 9 Billion taka.



#### Operational Ratio



Before 2009, the Operational Ratio was 0.90. At present, it has reduced to 0.66. To be noted that World Best practice is 0.65.



Dhaka Water Supply and Sewerage Authority





**Billing System:** 100% Digital Billing System. Whole billing system turn on to automation.



**24 hours Paperless Billing/e-Payment facility** has been introduced through SMS/On-line (Internet).



**Capacity Building:** In 2009, there were shortfalls in supplying water as demand gradually increased. Taking this issue under consideration, Dhaka WASA took dynamic initiatives named “Dhaka WASA Turnaround Program 2010-15”. To establish “Good Governance” this program achieved that success.



By December 2016, all Low Income Community (LIC) of Dhaka city will be covered through legal water connection. Meanwhile, biggest LIC of Dhaka city named “Korail Bosti” has already been covered with legal water connection

Development partners like World Bank introducing Dhaka WASA as a ‘Role Model’ to other developing countries of South Asia.

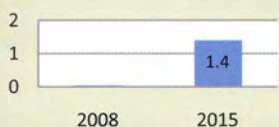


In the meantime, Dhaka WASA has prepared three Master plans: i) Water Master Plan ii) Sewerage Master Plan and iii) Drainage Master Plan for Dhaka city.

**Water Master Plan and the Sewerage Master Plan** implementation has been already started.



Foreign Investment(Billion USD)



In 2008, Foreign Investment in Dhaka WASA was almost “Zero”. Whereas, in 2015, 1.4 Billion USD have been invested in the water sector of Dhaka WASA.





## Introducing Dhaka WASA

Established in the year 1963 as an independent organization, under the East Pakistan Ordinance XIX, Dhaka Water Supply and Sewerage Authority (WASA) is a service oriented autonomous commercial organization in the Public Sector, entrusted with the responsibility of providing water supply, sewerage disposal (wastewater), and storm water drainage service to the urban dwellers of Dhaka City. It covers more than 360 sq. km service area with 12.5 million people with a production capacity of 2420 million liters water per day (MLD).

### Organizational Structure

The organizational structure of Dhaka WASA was changed according to the Act no. 6, 1996. As mentioned in the Act, Dhaka WASA Board consists of 13 members, headed by the Chairman. The Board is formed by representatives from different professional organizations and Government officials. According to the organizational structure of 2007, total number of approved posts and present employees are as follows:

Class	Approved Posts	Existing Posts <sup>0</sup>	Vacant Posts
First	309	231	78
Second	330	295	35
Third	1917	1457	460
Fourth	1876+235	1259	852
<b>Total</b>	<b>4667</b>	<b>3242</b>	<b>1425</b>

### Goals and Objectives

The objective of Dhaka WASA is supplying safe and potable water in mega city Dhaka and Narayanganj and improving the sewerage and drainage system. At present, major responsibilities of Dhaka WASA are as follows:

- ❑ Construction, operation, development and maintenance of necessary infrastructure (Deep Tubewell, Water Treatment Plant) for supplying safe water to residential, industrial and commercial customers.
- ❑ Construction, development and maintenance of sewage treatment plant and sewerage system
- ❑ Construction, development and maintenance of storm sewer lines to remove water congestion in the city



## Jurisdiction

Till June, 1989, the jurisdiction of Dhaka WASA was limited only to Dhaka metropolitan area. Afterwards Dhaka WASA had the responsibility for supplying water and operating sewerage system of Narayanganj city also in 1990. At present, Dhaka WASA service area includes mega city Dhaka and Narayanganj. For easy operation, maintenance and providing better public service, Dhaka WASA service areas have been divided into 11 geographical zones. Among those, 10 zones are within Dhaka city and one in Narayanganj city. Technical operation, maintenance and collection of revenue bills, and other related activities are managed by these zonal offices.

## Water Supply System

	2010-2011	2011-2012	2012-2013	2013-2014	2014-2015
Deep Tube well	586	615	644	672	702
Water Treatment Plant	4	4	4	4	4
Water Production/day	2150 MLD	2180 MLD	2420 MLD	2420 MLD	2420 (+)MLD
Water Line	2800 km	3040 km	3040 km	3040 km	3461.56 km
Water	3,02,132	3,10,314	3,25,717	3,40,756	3,50,772
Hydrant (active)	38	38	38	38	38
Roadside Tap	1643	1643	1643	1643	1643
Connection to Religious	1898	1898	1898	1898	1898

## Sewerage System

Sewer Line	882 km	882 km	883 km	885 km	916 km
Sewer Lift Station	27	27	27	26	28
Sewage Treatment Plant	1	1	1	1	1





## Drainage System

	2010-2011	2011-2012	2012-2013	2013-2014	2014-2015
Storm Sewer Line	275 km	290 km	315 km	315 km	350km
Open Canal	65 km	65 km	65 km	65 km	74 km
Box Culvert	10 km	10 km	10 km	10 km	10.5 km
Permanent Pumping Station	2	2	2	2	2
1. Kalyanpur	20 m <sup>3</sup> /s	20m <sup>3</sup> /s	20m <sup>3</sup> /s	20m <sup>3</sup> /s	20m <sup>3</sup> /s
2. Dholaikhal	22 m <sup>3</sup> /s	22 m <sup>3</sup> /s	22 m <sup>3</sup> /s	22 m <sup>3</sup> /s	22 m <sup>3</sup> /s

## Revenue Income-Expenditure

(In million Taka)

Revenue Income	5074.300	5747.941	6964.003	7972.400	9,112
Revenue Expenditure	5034.300	5703.075	6893.562	7867.600	8,951
Profit/Loss (+/-)	40.00	44.866	70.441	104.800	160

## Water and Sewerage Tariff

(In million Taka)

Billing	4385.40	4976.50	5971.68	6899.29	8066
Collection	4007.20	4725.30	5574.98	6524.71	7804
Dues (Provisional)	3175.00	4605.60	3521.68	3250.69	3701
Equivalent dues Billing (monthly)	0.870	1.111	7.08	5.79	5.51

## Development Projects

Water Supply	5	5	5	6	5
Sewerage	3	3	3	3	2
Drainage	3	2	2	2	0
Technical Assistance Project	2	1	1	1	0
Total	12	11	11	12	7

## Manpower

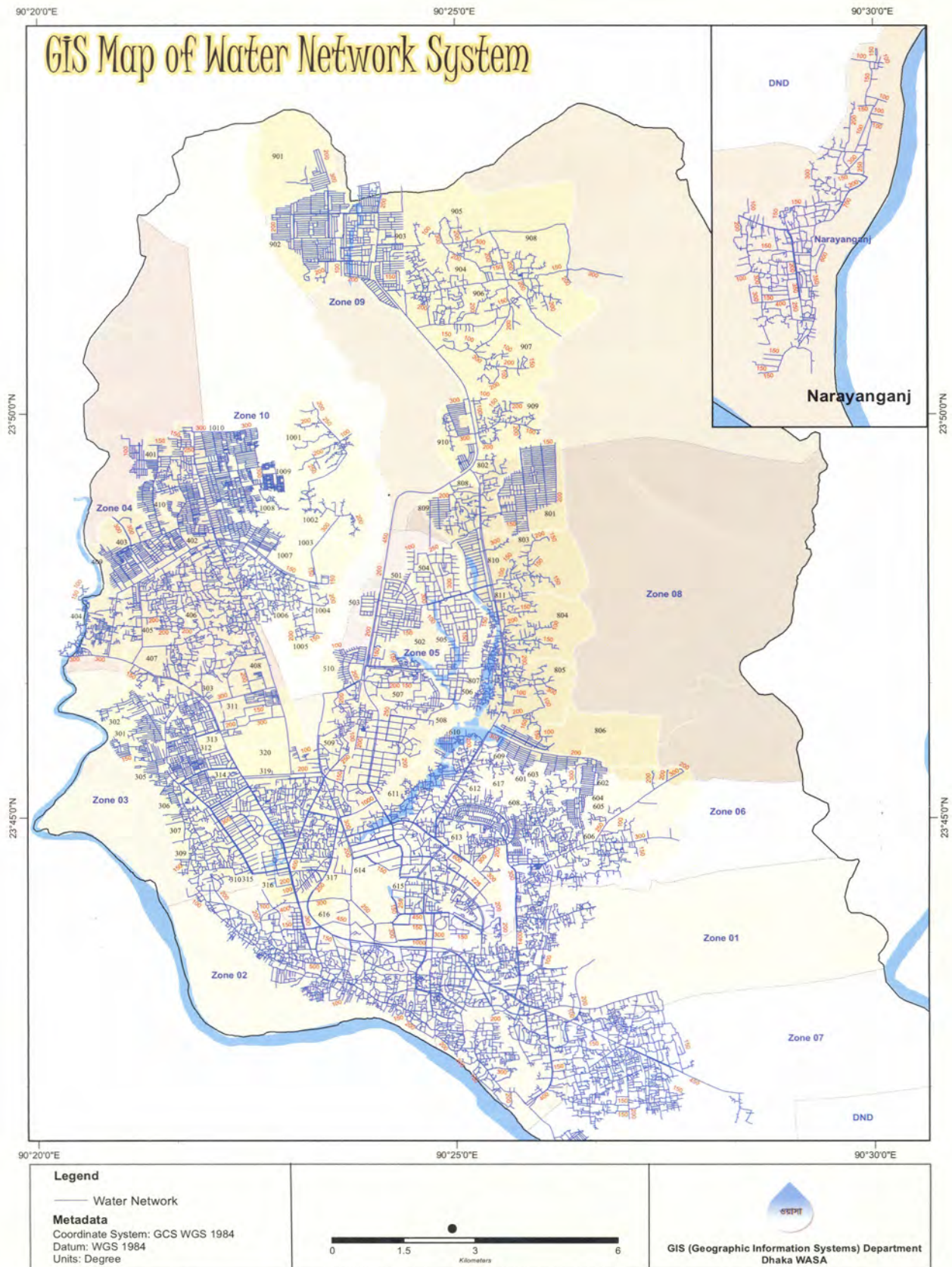
	2010-2011	2011-2012	2012-2013	2013-2014	2014-2015
Class-I Officer	227	230	229	230	231
Class-II Officer	201	259	262	255	295
Staff	2866	3120	3075	2776	2716
Total	3294	3609	3566	3261	3242



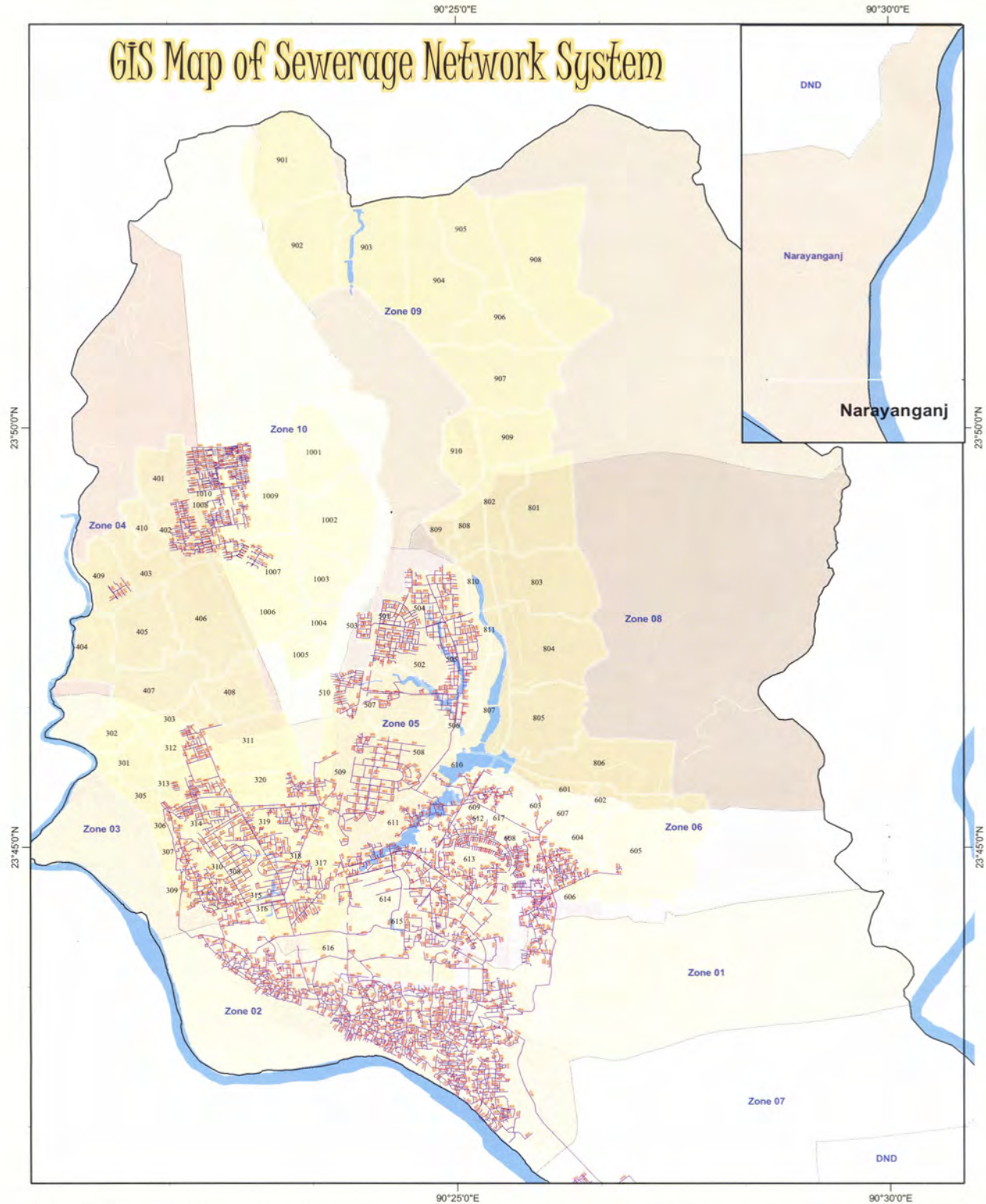
## Water demand-supply information chart

Year	Population (In million - approximately)	Water Demand (Million Liter)	Water Supply Capacity (Million Liter)	Shortage (Million Liter)	No. of Deep Tube wells
1963	0.85	150	130	20	30
1970	1.46	260	180	80	47
1980	3.03	550	300	250	87
1990	5.56	1000	510	490	216
1996	7.55	1300	810	490	216
1997	8.0	1350	870	480	225
1998	8.5	1400	930	470	237
1999	9.0	1440	1070	370	277
2000	9.5	1500	1130	370	308
2001	10.0	1600	1220	380	336
2002	10.50	1680	1300	380	379
2003	11.025	1760	1360	400	391
2004	11.567	1850	1400	450	402
2005	12.15	1940	1460	480	418
2006	12.65	1900	1540	460	441
2007	13.15	1980	1660	320	465
2008	13.65	2050	1760	290	490
2009	14.15	2120	1880	240	519
2010	14.50	2180	1990	190	560
2011	15.00	2240	2150	90	599
2012	15.20	2240	2180	60	615
2013	15.40	2250	2420	-	644
2014	15.60	2250	2420	-	672
2015 (up to 30 June)	15.80	2250-2300	2420	-	702



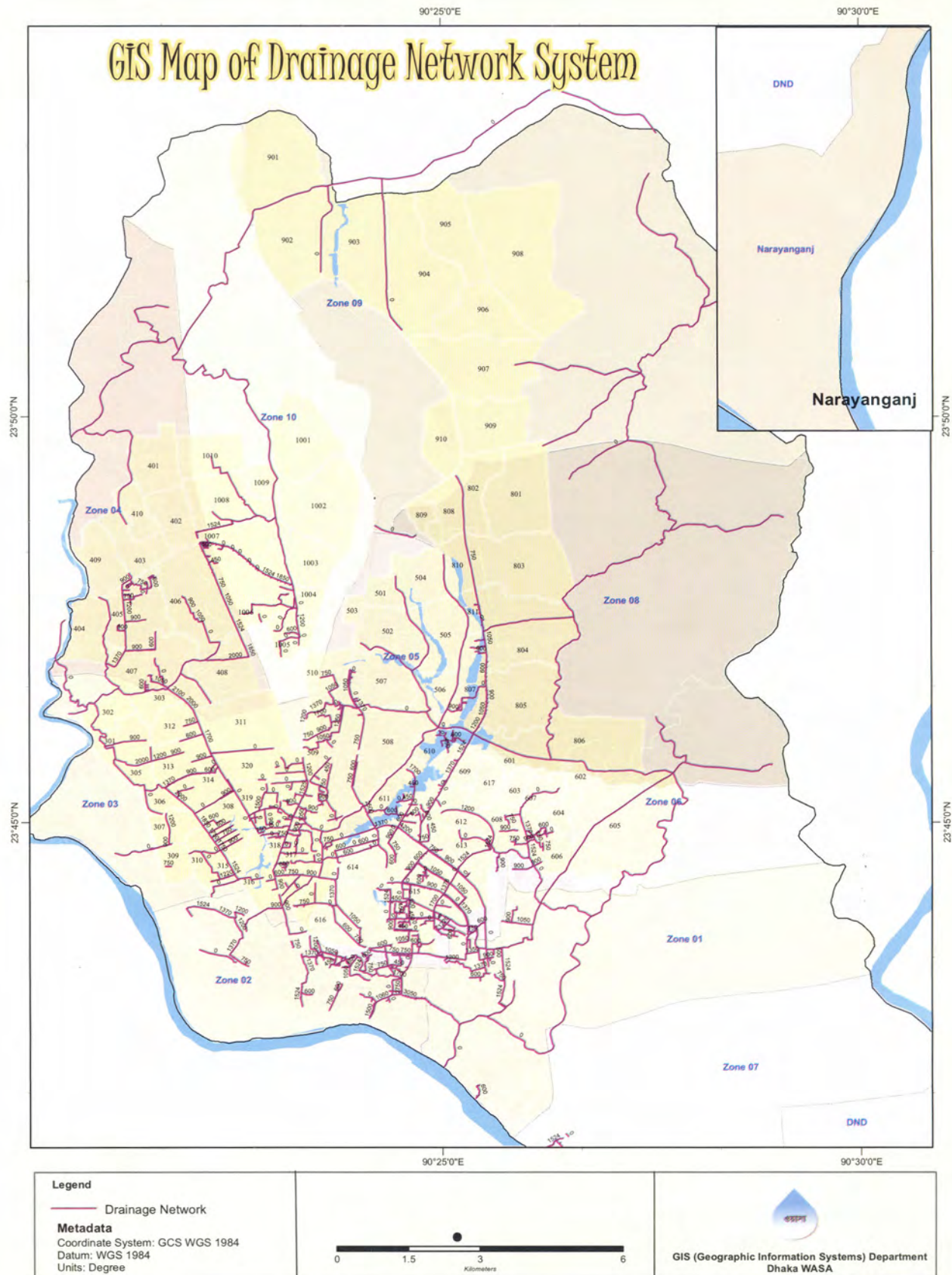






<p><b>Legend</b></p> <p>— Sewer Network</p> <p><b>Metadata</b></p> <p>Coordinate System: GCS WGS 1984</p> <p>Datum: WGS 1984</p> <p>Units: Degree</p>	<p>0 1.5 3 6 Kilometers</p>	<p>GIS (Geographic Information Systems) Department Dhaka WASA</p>
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# Corporate Directory

Dhaka WASA Board

Vice Chairman



**Mrs. Zuena Aziz**

Additional Secretary  
Local Government Division  
Ministry of LGRD & C  
Bangladesh Secretariat, Dhaka

## Members



**Mr. Abdul Jalil Bhuiyan**

Bangladesh Federal  
Union of Journalists (BFUJ)

**Mr. Shudhansu Shekhar Biswas**

Additional Secretary  
Finance Division  
Ministry of Finance  
Bangladesh Secretariat, Dhaka







## Dhaka WASA Board



### **Mr. Shajahan Khan**

President

Dhaka Chamber of Commerce and Industry  
65-66 Motijheel C/A, Dhaka - 1000.

### **Mr. Mohammad Farhad Hossain,**

FCA

Institute of Chartered Accountants of  
Bangladesh  
100 Kazi Nazrul Islam Avenue  
Karwan Bazar, Dhaka.  
e-mail : mfarhadfca@yahoo.com



### **Engr. Md. Nuruzzaman**

Chief Engineer

Department of Public Health  
Engineering

House No -16/1, Road No-24  
DPHE Officers Quarter, Banani, Dhaka  
e-mail : nuruzzaman@dphe.gob.bd

### **Mr. Golam Mostafa Khan**

Advocate

Bangladesh Bar Council  
3 Purana Paltan, Dhaka-1000



## Dhaka WASA Board



**Dr. M. Iqbal Arslan**  
Bangladesh Medical Association  
BMA Bhaban  
15/2 Topkhana Road, Dhaka



**Engr. A.K.M.A Hamid**  
President, Central Executive Committee  
Institute of Diploma Engineers  
Dhaka.

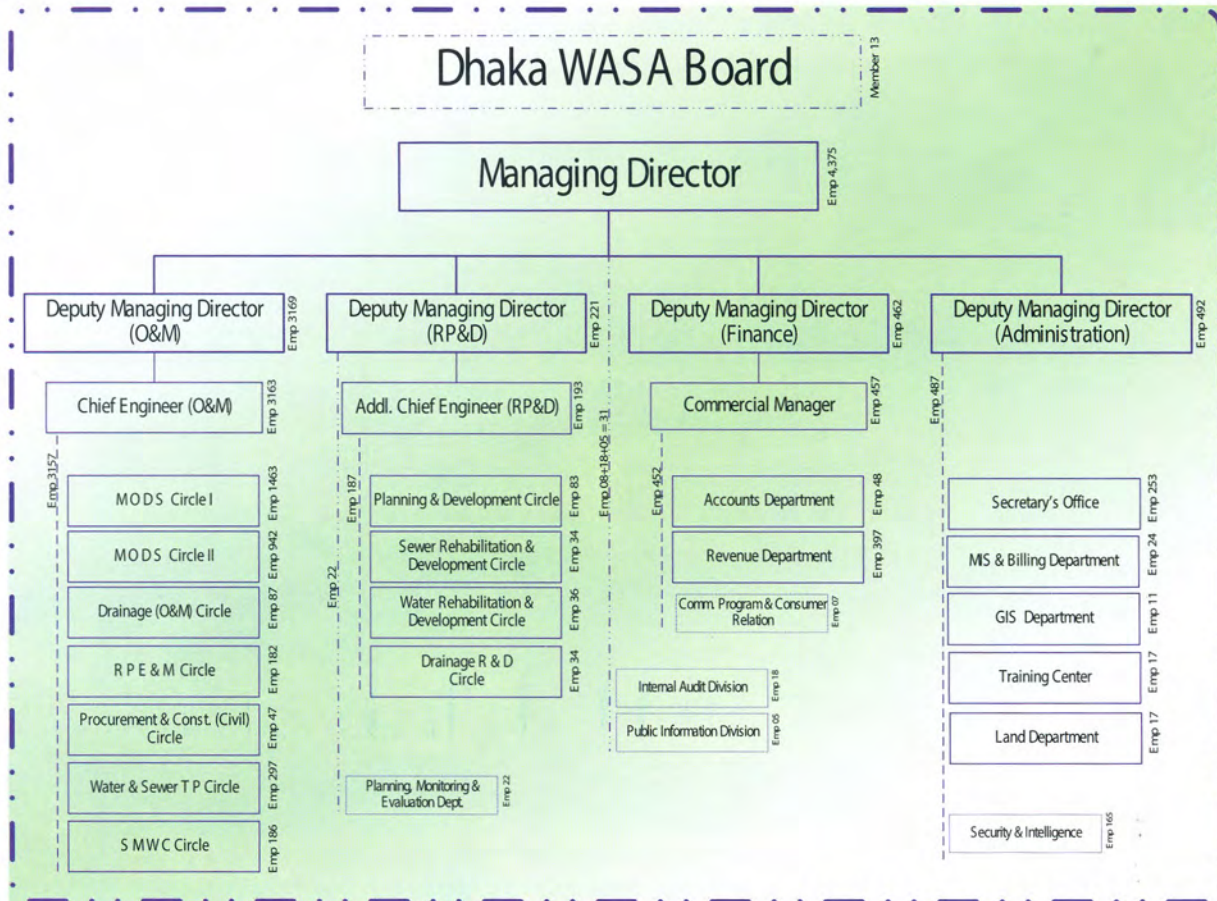


**Engr. Taqsem A Khan**  
Managing Director  
Dhaka WASA  
WASA Bhaban  
Karwan Bazar, Dhaka.  
e-mail : taqsem@yahoo.com





## Organogram of Dhaka WASA



## ঢাকা ওয়াসা বোর্ডের কার্যক্রম

২০১৪-১৫ অর্থ বৎসরে ঢাকা ওয়াসা বোর্ডের মোট ১১ (এগার) টি বোর্ড সভা অনুষ্ঠিত হয়। বোর্ডের নিয়মিত কার্যক্রমের অংশ হিসেবে উক্ত সভাগুলোতে উল্লেখযোগ্য যে সব সিদ্ধান্ত গৃহীত হয় তা নিম্নরূপঃ

# ২০১২-১৩ হিসাব বছরের পারফরমেন্স এর উপর ঢাকা ওয়াসার সকল কর্মকর্তা-কর্মচারীকে প্রশংসনীয় কর্মকাণ্ডের পুরস্কারস্বরূপ একটি মূলবেতনের সমপরিমাণ অর্থ পারফরমেন্স এ্যাওয়ার্ড হিসেবে অনুমোদন করা হয়।

# ঢাকা ওয়াসা কর্তৃক বাস্তবায়নাধীন পদ্মা (জশলদিয়া) পানি শোধনাগার নির্মাণ (ফেজ-১) প্রকল্প বাস্তবায়নের জন্য Chinese Contractor M/S. China CAMC Engineering Co. LTD. কর্তৃক প্রণীতব্য ডিজাইন ব্যবস্থাপনা (Review, Monitor and Recommendation), চুক্তি ব্যবস্থাপনা (Contract Management) এবং উক্ত ঠিকাদারী প্রতিষ্ঠান কর্তৃক সম্পাদিতব্য কনস্ট্রাকশন কাজগুলি তদারকির (Construction Supervision) উদ্দেশ্যে Combined Evaluation (কারিগরি ও আর্থিক) এর ভিত্তিতে ১ম স্থান অধিকারী পরামর্শক প্রতিষ্ঠান M/S Grontmij A/S subconsultants with AQUA Consultants Limited (AQUA) & BETS Consulting Services Ltd. & Institute of Water Modeling (IWM) কে নিয়োগ এর লক্ষ্যে সর্বমোট ১৬৬,৯৮৭,৫০০.০০ (ষোল কোটি ঊনসত্তর লক্ষ সাতাশ হাজার পাঁচশত টাকা) টাকার (ভ্যাট ও ট্যাক্স ব্যতীত) ক্রয় প্রস্তাবটি সরকারী ক্রয় সংক্রান্ত মন্ত্রিসভা কমিটির বিবেচনা ও অনুমোদনের জন্য স্থানীয় সরকার বিভাগে প্রেরণের বিষয়ে সিদ্ধান্ত গৃহীত হয়।

# দক্ষিণ কোরিয়ার আর্থিক ও কারিগরী সহায়তায় বাস্তবায়নাধীন ঢাকা ওয়াসার সাভার উপজেলার তেতুলঝরা ভাকুর্তা এলাকায় ওয়েলফিল্ড নির্মাণ (১ম পর্ব) শীর্ষক প্রকল্পের আওতায় ঠিকাদার (contractor) নিয়োগ সংক্রান্ত কার্যক্রমে দরপত্র মূল্যায়ন কমিটি ও Hope (ব্যবস্থাপনা পরিচালক), ঢাকা ওয়াসা কর্তৃক সুপারিশকৃত এবং EDCF, Exim Bank, Korea কর্তৃক অনুমোদিত ঠিকাদারী প্রতিষ্ঠান Hyundai Rotem Compan-এর আর্থিক প্রস্তাব (যা প্রাক্কলিত মূল্য থেকে ৪.৭৮ % নিম্নে এবং সকল প্রকার local Taxes ও ভ্যাট ব্যতীত) অনুযায়ী আলোচ্য প্রকল্পের চুক্তিমূল্য ৩৭,৫৬৮,১১০.০০ মার্কিন ডলার মাত্র (সাইত্রিশ মিলিয়ন পাঁচশত আটষষ্টি হাজার একশত দশ মার্কিন ডলার মাত্র), কোরিয়ান মুদ্রায় ৪১,৫৮৫,৬৪৩,৬৮৩.৪০ KRW এর সমমূল্য (1USD= 1,106.94KRW fixed) এবং বাংলাদেশী মুদ্রায় ৩০৮,০৫,৮৫,০২০.০০ টাকার সমমূল্য (1USD =টঃ ৮২.০০)। এই অবস্থায় Hyundai Rotem Company এর আর্থিক ও কারিগরী প্রস্তাব সরকারী ক্রয় সংক্রান্ত মন্ত্রিসভা কমিটির বিবেচনা ও অনুমোদনের জন্য স্থানীয় সরকার বিভাগে প্রেরণের সুপারিশ অনুমোদন করা হয়।

# “ঢাকা ওয়াটার সাপ্লাই সেক্টর ডেভেলপমেন্ট প্রকল্পের (DWSSDP)” কাজের উপদেষ্টা ফার্ম





Grontmij-AQUA-BETS-IWM JV এর সাথে ঢাকা ওয়াসার চুক্তির সময়সীমা আরো দুই বছর অর্থাৎ (জুলাই'২০১৪ হতে জুন'২০১৬) পর্যন্ত বৃদ্ধি এবং RDPP অনুযায়ী অতিরিক্ত ২০৫,৩১৬,৩৬০ টাকা (টাঃ ৮৮৯,৯৩০,৫২৩ - টাঃ ৬৮৪,৬১৪,১৬৩) সহ মোট ৮৮৯,৯৩০,৫২৩ টাকার (VAT-Tax ব্যতীত) ব্যয় কেন্দ্রীয় সরকারী ত্রয় সংক্রান্ত কমিটি হতে অনুমোদনের লক্ষ্যে প্রয়োজনীয় ব্যবস্থা গ্রহণের জন্য স্থানীয় সরকার বিভাগে প্রেরণের অনুমোদন প্রদান করা হয়।

# বেগম নিশাত মজুমদারকে হিসাব রক্ষণ কর্মকর্তা হতে সিনিয়র হিসাব রক্ষণ কর্মকর্তার পদ সৃজন করে পদোন্নতির পরিবর্তে তাকে বিদ্যমান পরবর্তী পদে অর্থাৎ উপ-প্রধান হিসাব রক্ষণ কর্মকর্তা পদে পদোন্নতি প্রদান করা হয়।

# ঢাকা ওয়াটার সাপ্লাই এন্ড স্যানিটেশন প্রজেক্টের আওতায় নিয়োজিত পরামর্শক প্রতিষ্ঠান Grontmij A/S কর্তৃক প্রণয়নকৃত "Updated Sewerage Master Plan of Dhaka City" - এর নীতিগত অনুমোদন প্রদান করা হয়।

# ঢাকা ওয়াসার বিভিন্ন কাজে টেন্ডার আহবানের ক্ষেত্রে যথাদ্রুত ই-টেন্ডারিং চালু করার সিদ্ধান্ত গৃহীত হয়।

# ঢাকা ওয়াসার Dhaka Environmentally Sustainable Water Supply প্রকল্পের Distribution Network Improvement (DNI) at MODS Zone-6 ICB Package 02.7 এর (DMA-601,602,603,604,605,606,607,608,609,610,611,612,613, 614,615 and 616)- কাজের ঠিকাদারী প্রতিষ্ঠান নিয়োগের জন্য দরপত্র মূল্যায়ন কমিটি কর্তৃক সুপারিশকৃত এবং এশীয় উন্নয়ন ব্যাংক কর্তৃক অনুমোদিত - M/S RFL Plastic Ltd, Bangladesh- Falgu Sandhani Limited, Bangladesh- China Railway First Group Co. Limited, China (RPL-FSL-CRFG JV) এর আর্থিক প্রস্তাব (IT-VAT সহ) Corrected Evaluated Bid Price USD 27,553,925.71 (Twenty Seven Million Five Hundred Fifty Three Thousand Nine Hundred Twenty Five Point Seventy One Dollar + টাকা ৩৪,৪২,২৬,৬৫৭.২৩ (চৌত্রিশ কোটি বিয়াল্লিশ লক্ষ ছাব্বিশ হাজার ছয়শত সাতান্ন টাকা তেইশ পয়সা) এবং দরপত্রের শর্ত মোতাবেক Provisional sum-Contingencies Day-work এর মূল্য ৮৪২,২৩,৯০,৫৫৯ (বিয়াল্লিশ কোটি তেইশ লক্ষ নব্বই হাজার পাঁচশত উনষাট) টাকা অন্তর্ভুক্ত করে সর্বমোট চুক্তিমূল্য টকাউ ২৭,৫৫৩,৯২৫.৭১ (Twenty Seven Million Five Hundred Fifty Three Thousand Nine Hundred Twenty Five Point Seventy One Dollar + টাকা ৩৪,৪২,২৬,৬৫৭.২৩ (চৌত্রিশ কোটি বিয়াল্লিশ লক্ষ ছাব্বিশ হাজার ছয়শত সাতান্ন টাকা তেইশ পয়সা) টাকা + Provisional sum-Contingencies Day-work এর মূল্য ৮ ৪২,২৩,৯০,৫৫৯ (বিয়াল্লিশ কোটি তেইশ লক্ষ নব্বই হাজার পাঁচশত উনষাট) টাকা এর আর্থিক প্রস্তাব অনুমোদনের লক্ষ্যে প্রয়োজনীয় ব্যবস্থা গ্রহণের জন্য স্থানীয় সরকার বিভাগে প্রেরণের অনুমোদন প্রদান করা হয়।

# ঢাকা ওয়াসার "Dhaka Environmentally Sustainable Water Supply" প্রকল্পের আওতায় Recruitment of NGO for "Resettlement Implementation Assistance for construction Intake, Raw Water transmission line, 500 MLD Capacity



Water treatment Plant, and Finished water line up to Baridhara Injection Point under Dhaka Environmentally Sustainable Water Supply Project (DESWSP)" কাজের NGO ফার্ম নিয়োগের জন্য প্রস্তাব মূল্যায়ন কমিটি কর্তৃক সুপারিশকৃত এবং ADB কর্তৃক অনাপত্তি (No Objection) প্রদানকৃত ফার্ম 'Development Organization of the Rural Poor (DORP)' এর আর্থিক প্রস্তাব টাকা ৫,৫৮,১৭,০০০/- (পাঁচ কোটি আটান্ন লক্ষ সতের হাজার)+Provisional sum ৭৩,৬৯,০০০/- (তিয়াত্তর লক্ষ ঊনসত্তর হাজার) টাকা + contingencies ৩৯,৮৬,০০০ (ঊনচল্লিশ লক্ষ ছিয়াশি হাজার ) টাকা এবং ট্যাক্স ও ভ্যাট টাকা ১,১৮,৫৩,৮৮২/ (এক কোটি আঠার লক্ষ তিশান্ন হাজার আটশত বিরাশি) টাকা সহ সর্বমোট টাকা ৭,৯০,২৫,৮৮২/- (সাত কোটি নব্বই লক্ষ পঁচিশ হাজার আটশত বিরাশি) টাকা মাত্র অনুমোদনের লক্ষ্যে প্রয়োজনীয় ব্যবস্থা গ্রহণের জন্য স্থানীয় সরকার বিভাগে প্রেরণের অনুমোদন প্রদান করা হয়।

# Combined Evaluation (কারিগরি ও আর্থিক) এর ভিত্তিতে ১ম স্থান অধিকারী পরামর্শক প্রতিষ্ঠান DOHWA Engineering Co. Ltd., Korea in Association with HB Consultants Ltd. (Bangladesh) and Future Enterprise (Bangladesh)-কে ঢাকা ওয়াসার Dhaka Water Supply and Sanitation প্রকল্পের আওতায় "Consultancy services for Engineering Design and Preparation of Tender Document for Construction of Sewage Collection and Treatment Infrastructure in Uttara & Mirpur Area of Dhaka city" package S-24 এর পরামর্শক সেবা কাজে নিয়োগ এর লক্ষ্যে সর্বমোট ১৩,৩৫,৬৩,১৩৫.৭৩ (তের কোটি পঁয়ত্রিশ লক্ষ তিশটি হাজার একশত পঁয়ত্রিশ টাকা তিয়াত্তর পয়সা) এর সমপরিমাণ টাকার চুক্তি প্রস্তাব অনুমোদনের জন্য ক্রয় সংক্রান্ত জাতীয় কমিটিতে প্রেরণের নিমিত্তে স্থানীয় সরকার বিভাগে প্রেরণের অনুমোদন প্রদান করা হয়।

# ঢাকা ওয়াসার ২০১৩-১৪ অর্থ বৎসরের নিরীক্ষা প্রতিবেদন অনুমোদন করা হয়।

# ঢাকা ওয়াসার ঢাকা ওয়াটার সাপ্লাই সেক্টর ডেভেলপমেন্ট প্রকল্পের আওতায় Replacement of 16 nos DTWs, Contract No-ICB 08.5 শীর্ষক কাজের ঠিকাদারী প্রতিষ্ঠান নিয়োগের জন্য দরপত্র মূল্যায়ন কমিটি কর্তৃক সুপারিশকৃত এবং এশীয় উন্নয়ন ব্যাংক কর্তৃক অনুমোদিত RFL Plastics Limited. Bangladesh এর আর্থিক প্রস্তাব ভ্যাট ও আইটিসহ এবং CD-VAT ব্যতিত BDT ১৪,৬৩,২৯,৬০০/- (চৌদ্দ কোটি তেইটি লক্ষ ঊনত্রিশ হাজার ছয়শত) টাকার আর্থিক প্রস্তাব অনুমোদন করা হয়।

# ঢাকা ওয়াসার “দাশেরকান্দি পয়ঃ শোধনাগার প্রকল্প” শীর্ষক প্রকল্প বাস্তবায়নের উদ্দেশ্যে চীন সরকার কর্তৃক মনোনীত রাষ্ট্রায়াত্ব চীনা ঠিকাদারী প্রতিষ্ঠান HydroChina Corporation এর সাথে Modified EPC (Engineering, Procurement and Construction)/





Contract Format এর ভিত্তিতে ঢাকা ওয়াসা কর্তৃক অনুস্বাক্ষরিত ২৮০.০০ মিলিয়ন মার্কিন ডলার (সব ধরনের কর ও শুল্ক ব্যতীত) মূল্যের ক্রয় প্রস্তাব বাংলাদেশ সরকারের “ক্রয় সংক্রান্ত” মন্ত্রিসভা কমিটির অনুমোদনের লক্ষ্যে স্থানীয় সরকার বিভাগে প্রেরণের অনুমোদন প্রদান সংক্রান্ত।

# ঢাকা ওয়াসা বোর্ড কর্তৃক গঠিত কমিটির সুপারিশ অনুযায়ী ঢাকা ওয়াসার ২০১৪-১৫ অর্থ বৎসরের সংশোধিত এবং ২০১৫-১৬ অর্থ বৎসরের প্রাক্কলিত বাজেট অনুমোদন করা হয়।

# দরপত্র মূল্যায়ন কমিটি-৯ এর সুপারিশ অনুযায়ী Construction of 12th & 13th Floor (Vertical Extension) of WASA Bhaban at Kawran Bazar, Dhaka. কাজটি Lowest Evaluated Responsive Tenderer হিসেবে M/S. Monalisa & Sapna Construction (JV) এর ৮,৩৩,৪৩,৮৫২.০০ (আট কোটি তেত্রিশ লক্ষ তেতাল্লিশ হাজার আটশত বায়ান্ন মাত্র) টাকার আর্থিক প্রস্তাব অনুমোদন করা হয়।

# ঢাকা ওয়াসার ব্যবস্থাপনা ও উৎপাদন ব্যয় বৃদ্ধি এবং মুদ্রাস্ফীতিজনিত কারণে আগামী ০১.০৭.২০১৫ তারিখ হতে সকল খাতে পানি ও পয়ঃ অবিকর বিদ্যমান হারের অতিরিক্ত ৫% হারে সমন্বয় করতঃ অনুমোদন প্রদান করা হয়।

# রাষ্ট্রীয় সম্মানী ভাতা প্রাপ্ত যুদ্ধাহত মুক্তিযোদ্ধা ও শহীদ মুক্তিযোদ্ধা পরিবারের সদস্যদের ন্যায় ১৯৭১ সালের গণবাহিনীর খেতাব প্রাপ্ত মুক্তিযোদ্ধাদের (বাংলাদেশ মুক্তিযোদ্ধা কল্যান ট্রাস্টের বর্তমান তথ্য অনুযায়ী ১১০ জন) পানি ও পয়ঃ নিষ্কাশন বিল মওকুফ সুবিধা প্রদানের অনুমোদন করা হয়।

# ঢাকা ওয়াসা প্রবিধানমালা, ২০১০ এ শ্রান্তি বিনোদন ছুটি অর্ন্তভুক্তকরন অনুমোদন করা হয়।

এছাড়াও ঢাকা মহানগরীর পানি সরবরাহ, পয়ঃ নিষ্কাশন ও জলাবদ্ধতা দূরীকরনসহ যাবতীয় কার্যক্রমে ঢাকা ওয়াসা বোর্ড সার্বক্ষনিকভাবে প্রয়োজনীয় তদারকি করতে সদা সচেষ্ট রয়েছে। ২০২০ সালের মধ্যে ঢাকা মহানগরীতে নিরবিচ্ছিন্ন এবং সুষ্ঠুভাবে পানি সরবরাহ নিশ্চিতকরনে ঢাকা ওয়াসা বোর্ড সচেষ্ট আছে।



## **Former Chairmans (Chief Executive Officer) of Dhaka WASA**

Engr. Abdul Latif	1963-64
Engr. Abdus Salam	1964-68
Engr. Latifur Rahman	1970-74
Engr. Md. Bazlur Rahman	1974-77
Major (Rtd) Md. Rafiqul Islam BU	1977-81
Engr. S A N M Wahed	1981-82
Brigadier (Rtd) Firoj Salahuddin	1982
Col. (Rtd) M. Shariful Islam	1982-86
Brigadier (Rtd) Khalekuzzaman Chowdhury	1986-90
Group Captain (Rtd) Nurul Islam	1990-93
Mr. Nazir Ahmed	1993-96





## Former Chairmans of Dhaka WASA Board

Mr. Ahmed Farid	1996-97
Dr. A T M Zahurul Haque	1997-99
Prof. Nazrul Islam	1999-2002
Mr. M A Haqim	2002-2004
Dr. Engr. M Firoj Ahmed	2004-2005
Mr. Abdullah Harun Pasha	2005-2009
Dr. Engr. Gholam Mostofa	2009-2012
Engr. Md. Rahmatullah	2012-2014

## **Former Managing Directors (Chief Executive Officer) of Dhaka WASA**

Mr. A F M Ziauddin Ahmed	1996
Dr. Engr. Khandakar Azharul Haque	1996-99
Mr. Md. Zahirul Haque	1999
Dr. Engr. Khandakar Azharul Haque	1999-2003
Mr. A T M Ataur Rahman	2003
Engr. A N H Akhter Hossain	2003-2005
Dr. Engr. Qazi Ali Azam	2005-2006
Mr. Hedayetullah Al Mamun	2006
Engr. Md. Shahidur Rahman Prodhan	2006-2007
Engr. Md. Raihanul Abedin	2007-2009
Mr. Md. Shahjahan Ali Mollah	2009
Mr. Md. Mahbubur Rahman	2009





## Activities of Dhaka WASA

Dhaka WASA, as a service oriented autonomous commercial organization functioning through 4 wings alongwith the Office of the Chief Executive (Managing Director), and they are Administration, Finance, Operation & Maintenance, and Research, Planning & Development. The service area of Dhaka WASA covers more than 360 square km with a population of about 15.80 million. For better operation, maintenance, and customer care the total service area of Dhaka WASA is divided into 11 geographic zone, which includes 10 in Dhaka City and 1 in Narayanganj

### Water Production

During the period 2014-2015, Dhaka WASA produced an average of 2420 million liter of water per day (MLD) by using 702 deep Tubewells and 4 Water Treatment Plants. Production of water was increased by construction/replacement of 30 more deep Tubewells during this fiscal year.

### Water Supply System

Mostly, water supply system of Dhaka WASA is dependent on groundwater. Since the fiscal year 2012-2013, Dhaka WASA has been capable of producing an average of 2420 MLD water. A total of 78 per cent of this water comes from underground sources and the rest 22 per cent from surface water. Ground water is abstracted by using a total of 702 deep Tubewells. Surface water is supplied by treating water of the river Shitalaksha and Buriganga through 4 Water Treatment Plants.

Dhaka WASA supplies water to the mega city of Dhaka and Narayanganj area. At present approximately 15.80 million people live in Dhaka and Narayanganj town.

It is notable that groundwater level is declining by 2-3 meters per year due to continuous abstraction of water. For this reason Dhaka WASA, with the cordial co-operation of government, has pointed out the importance of reducing dependency on groundwater by supplying water from surface water as an alternative and sustainable source. For that



purpose Dhaka WASA has implemented the work of Saidabad Water Treatment Plant Phase II which was inaugurated by Hon'ble Prime Minister Sheikh Hasina on 13 December 2012.



*Hon'ble Prime Minister Sheikh Hasina during the inaugural ceremony of Saidabad Treatment Plant, Phase-2.*

At present, 45 million liter of water is supplied daily by treating the water of Shitalaksha through Saidabad Water Treatment Plant Phase-I and II.

Furthermore, the projects for constructing two additional mega Water Treatment Plants at Padma (Jashaldia) Water Treatment Plant and Dhaka Environmentally Sustainable Water Supply Project have been taken. In





Gandharbpur, it is planned to treat water from the river Meghna, which will produce 500 million liter of water per day and at Jashaldia, 450 million liters of water will be treated from the river Padma. Besides, a project named 'Tetuljhara-Bhakurta Well Field Construction Project' is also continuing to supply 150 MLD water in the capital city especially for the dwellers of Mirpur area.

Meanwhile, it is significantly notable that under the 'Turn Around Dhaka WASA Programme' the present management of Dhaka WASA has brought a tremendous change in many ways including its water supply network. In a bid to ensure quality water supply the 'Dhaka Water Supply Sector Development Project', funded by Asian Development Bank (ADB), has been going on in full swing to replace all water pipelines of the city through introducing DMA system (District Metering Area), which is first ever introduced in Bangladesh among the SAARC countries. This system will be managed under the System Control and Data Acquisition (SCADA) system, which will reduce Non-Revenue Water or System Loss as well.

Dhaka WASA has 420 diesel driven generators including 42 mobile generators which help maintaining the abstraction of water from underground during the interruption of power supplies. Particularly during the summer season water demand as well as the electricity crisis becomes worst. At that period water supply system in Dhaka city is kept under normal condition by abstracting water with the help of these generators. Besides, over 200 tubewells have dual-electricity connections for uninterrupted water supply during load-shedding. Meanwhile, Dhaka WASA instantly supplies water through using 31 water carriers and 44 trolleys.



# Water Quality Control

## Microbiology and chemical Division (Dhaka WASA Central Laboratory)

The Dhaka Water Supply and Sewerage Authority (DWASA) is responsible for supplying quality water to the city dwellers. Qualitative standard of ground water and surface water supplied by Dhaka WASA is tested regularly by the Microbiology and Chemical Division (DWASA Central Laboratory) of Dhaka WASA. The standard of supplied water of DWASA meets the requirement of Bangladesh standards (ECR-1997) and World Health Organization (WHO) Guide Line Values (2004). There is a chlorination system at the source to kill/and or inactivate waterborne pathogens including removal of potential pollution in the water. In case of surface water, the water after treatment receives chlorine to ensure that it reaches to the customer's point in a safe condition.

About forty five (45) water quality parameters are conducted in DWASA Central Laboratory. Microbiological parameters such as Total coliforms, Faecal coliform, Total plate count are analyzed regularly to trace out the microbial contamination in supplied water. Different types of physico-chemical water quality parameters such as pH, Turbidity, TDS, Conductivity, Residual Chlorine, Ammonia, Nitrate, Phosphate, Sulphate, Fluoride, Chloride, Hardness, BOD COD, TOC, Aluminium and also some important types of heavy metals like arsenic, chromium, cadmium, lead, zinc, copper, iron, manganese are analyzed regularly using UV-Visible Spectrophotometer, Atomic Absorption Spectrophotometer and TOC analyzer etc. These water quality parameters are tested for deep tube well water as well as for surface water and many others are also determined according to the requirement. In addition to these, the river water that is in the water treatment plant is tested at monthly basis.





To examine the quality of the supplied water, samples are taken regularly at the source and from the distribution mains, and then these water samples are tested in the laboratory of the Microbiology and Chemical Division of Dhaka WASA. If there is anomaly, necessary steps are taken as soon as possible by the concerned divisions to rectify the situation. Normally the source and distribution mains are free of contamination but in many cases the presence of harmful bacteria is observed in the underground and rooftop reservoirs of the consumers.

In order to increase public awareness for hygienically cleaning and disinfecting the underground and rooftop reservoirs, advertisements are broadcasted through mass media.

For water quality monitoring, a joint committee in collaboration with Dhaka WASA and Department of Environment (DoE) collects the water samples from the sources and distribution lines in different locations and subsequently performs testing every month. Depending on the assessment of the testing reports, Dhaka WASA takes effective measures.



**Description of different tests of water samples during the fiscal year 2014-2015**

SL No.	Source of sample	Name of Test	Number of Sample Tests
1.	Deep tube well	Residual Chlorine	717
2.	Distribution line at different holding of the consumer	Do	196
3.	Underground reservoir in response to the complaint made by consumer at different holding.	Do	396
4.	Dhaka and Godnail Water Works (Delivery point)	Do	22
5.	BangaBhaban and WASA Bhaban	Do	205
6.	Joint tests (WASA and DoE)	Do	90
7.	Deep Tube well	Microbial Test	673
8.	Distribution line at different holding of the consumer	Do	205
9.	Underground reservoir in response to the complaint made by consumer at different holding.	Do	396
10.	Dhaka and Godnail Water Works (Delivery point)	Do	24
11.	BangaBhaban and WASA Bhaban	Do	205
12.	Joint tests (WASA and DoE)	Do	95
13.	Deep Tube well, Dhaka and Godnail Water works	Heavy Metal	546
14.	Deep Tube well, Dhaka and Godnail Water works	Physio-chemical	5174
15.	Underground reservoir in response to the complaint made by consumer at different holding.	Do	3259
16.	Distribution line at different holding of the consumer	Do	1603
17.	BangaBhaban and WASA Bhaban	Do	873
18.	Deep Aquifer/ Replaced Tube well	Physio-Chemical & Microbial	1663
19	Bottled Plant (Shanti)		222
19.	Determination of Aluminum oxide in Alum Sulphate	Analytical Test	10
20.	Amount of Chlorine in Bleaching Powder	Do	15
21.	TOTAL		16589

**It is to be noted that 90 percent of test results are satisfactory. Prompt action has been initiated where test results are unsatisfactory.**





## Drainage System

Once there were sufficient canals in Dhaka city for draining out of rainwater, among them Paribag, Dhanmondi, Begunbari, Dholaikhal, Debdolai, Segunbagicha and Arambagh canals played significant role in this regard. These canals were used for water navigation and plenty of wetland and low-lying land in the city were used as reservoirs for rainwater. During the rainy season the canals allowed the rain water make its way to the surrounding rivers. These canals used to prevent water congestion in the city.



In course of time the drainage problems of the city have become severe thanks to the filling in wetlands, low-lying lands, illegal occupation of canals and unplanned urbanisation by various developers.

Though Dhaka WASA was established 51 year ago, the drainage activity came to its jurisdiction only 25 years ago. However, drainage activity of Dhaka city was commenced in 1946 under the jurisdiction of Department of Public Health Engineering (DPHE). In March, 1989, after handing over the drainage system to Dhaka WASA by a government gazette, a significant success has been achieved in this field. In the last 25 years, with the initiative of Dhaka WASA includnig recovering canals from illegal occupants, re-excavation of canals, parmentant development of many canals, the drainage system of Dhaka city has improved a lot. Now there is no water-logging in Dhaka city.





## Existing Drainage System

Several drainage infrastructures have been developed so far, which are as follows:

Storm water drainage line (dia 450 mm to 3000 mm)	350 km
Box culvert	10.5 km
Open Channel (Khal)	74 km
Storm water pumping station	2
Kalyanpur	20 m <sup>3</sup> /s
Dholaikhal	22 m <sup>3</sup> /s
Area under drainage facility	150 Sq. km

## Removal of Water Congestion

Every year Dhaka WASA conducts cleaning activities of its drainage lines, box culverts and canals, which prevent much of the water congestion problems associated with the rainy season. It is notable that out of 26 canals, taken care by Dhaka WASA, a total of 13 canals have been protected with permanent development works under the 'Dhaka Water Supply and Sanitation Project', funded by the World Bank. The canals are; Mohakhali, Baunia, Albulahpur main khal, Abdullahpur branch khal, Jirani, Shahjadpur, Sutibhola, Segunbagicha, Shahjahanpur, Khilgaon-Basabo, Khilgaon-Basabo upstream khal, Kallyanpur main khal and Digun khal. Besides, Dhaka WASA with its own fund permanently has developed its Ramchandrapur and Kallayanpur canal.

It is notable that after taking office by the present Government in its first term, Dhaka WASA with the help of 'River and Canal Recovery Affairs Taskforce' and Dhaka District Administration eviction drives in many parts of 26 canals were conducted. Afterwards, Besides, Dhaka WASA after conducting illegal occupants' eviction drives in many canals of the city

Besides, high-powered two permanent pumping stations-Kallyanpur and Dholaikhal-are playing significant role in pumping out rainwater. Two more permanent high-capacity pumping stations are also being constructed-Rampur and Kamalapur--, which will contribute a lot in pumping out rainwater. Temporary pumps are also set up every year if be needed during rainy season in the city.

It should be mentioned that, all the surface drains of Dhaka city and most





of the internal drains are under the jurisdiction of Dhaka City Corporation (DCC) and most of the time those are filled with solid wastes, which is responsible for temporary water congestion to some extent during heavy rainfall in the city.

Lack of awareness of the city dwellers is a major hindrance in the operation of drainage system properly. Disposal of different types of solid waste-- such as green coconut husks, empty plastic bottles, polyethylene bags and other solid wastes-- into the manholes and storm sewerlines result in the blockage, which is predominantly responsible for unusual water congestion during rainy season. DWASA is trying to change this habit by raising the awareness among the city dwellers. However, to ensure correct operation of the storm sewer lines, advertisement campaign are continuing through radio, television and newspapers to increase public awareness in this regard.

## **Sewerage System**

The Sewerage System of Dhaka city was initiated in 1923 and was improved subsequently. An effective Sewerage System is a must for a healthy city life. But due to lack of resources, the Sewerage System in many areas of Dhaka city has not been expanded. The major parts of the northern side of the mega city of Dhaka including Mirpur, Mohammadpur (part), Shyamoli, Kollyanpur and Uttara are not connected to the Sewerage System. Dhaka WASA considering future Dhaka, a Sewerage Master Plan has prepared for the required expansion of the sewerage system.

Under the master plan the existing Pagla Sewage Treatment Plant will be improved so that it can use its full capacity of treating 1.2 lakh cubic metres of waste. Currently it treats only 40,000 cubic metres of waste. At present under the master plan a sewage treatment plant named 'Dasherchandhi Sewage Treatment Plant' project is running while a Korean consultant for the design of two more sewage treatment plants at Mirpur and Uttara has been appointed already.

In three phases the master plan is supposed to be implemented by 2035. Summary of the existing Sewerage System is as follows:

- " Number of Sewage Treatment Plant - 1
- " Number of Sewage Lift Station - 28
- " Sewer Line - 916 km
- " Number of Sewer Connection 82,390





## Improving Service

A Help Desk is opened for the convenience of the consumers at each MODS/Revenue offices which ensures the necessary services to the consumers. A Complaint Center is also available at each MODS/Revenue zone. Any kind of complaint is attended maximum within (three) working days. In the case of new water connection, within 15 (fifteen) days (earlier, it was 30 days) it is provided. Installation of a water meter was a lengthy process in the earlier period, installation of a meter is now carried out within 3 (three) days after receiving the meter test result. Any complaint relating to quality of water is solved through testing and informing the results to the consumer at the quickest possible time.

A computer database has been collated for the register of different properties including movable and immovable properties.

To establish good governance in different sectors including prevention of wastage and corruption, a number of activities in administration have been adopted by DWASA during the last year. As a result administrative procrastinations have been reduced. System loss has continued to reduce and is now 25.43 percent.

Different public awareness programmes including mobile-court operation against bill defaulters and illegal connection are continuously operating. To supply water to the poor, especially the slum dwellers, of Dhaka city, differing initiatives in association with various NGOs have been taken. As a result the water supply and sewerage services in most of the slum areas have been improved.





## Human Resources Development (HRD)

It is very important to provide regular and proper training for improving work efficiencies of officers/staff of different levels that are enrolled in different offices/divisions/zones under the Operation and Maintenance wing, Finance wing, Administration wing and Research, Planning and Development wing of Dhaka WASA. Dhaka WASA Training Center was established in 1980 for improving the professional work skill as well as human resource development. There are two branches of Dhaka WASA training center: One is the engineering branch and another one is administration and finance branch. The Engineering branch covers the engineering related training whereas administration and finance branch covers administration and finance related training. In the government sector, the training center is the only training center among all water supply and sanitation service providing organizations. All activities such as taking initiatives and implementing those by providing training to the officers/staff of DWASA at home and abroad are performed by this training center.

The total number of training programmes including in-house, local and foreign are as below:

### In-House Training Courses

Sl. No	Name Of the Course	of PPs	Start Date	End Date	Man Hour	Venue	Officer	Staff	Others
1	Operation and Maintenance Gas Chlorination Unit	25	15.07.14	17.07.14	27	DWASA Training Centre	0	25	0
2	Update and Modification of GIS Information	10	08.07.14	30.07.14	36	DWASA Training Centre	10		
3	Public Procurement Management	24	03.08.14	10.08.14	45	DWASA Training Centre	24		
4	Operation and Maintenance Gas Chlorination Unit	20	27.08.14	28.08.14	18	DWASA Training Centre		20	
5	Revenue Billing, Collection and Customer Care	14	07.09.14	09.09.14	27	DWASA Training Centre		14	
6	Electrical System for DWASA Staff	16	15.09.14	17.09.14	27	DWASA Training Centre		16	
7	Gender and Development	20	25.09.14	1 day	9	DWASA Training Centre		20	



Sl. No	Name Of the Course	of PPs	Start Date	End Date	Man Hour	Venue	Officer	Staff	Others
8	DMA Operation and Maintenance	15	28.09.14	30.09.14	27	DWASA Training Centre	15		
9	Public Procurement Management, Module-1	23	13.10.14	14.10.14	18	DWASA Training Centre	23		
10	Public Procurement Management, Module-2	23	15.10.14	16.10.14	18	DWASA Training Centre	23		
11	Public Procurement Management, Module-3	23	19.10.14	1 Day	9	DWASA Training Centre	23		
12	Awareness & Motivation with Emphasis on Gender	16	26.10.14	27.10.14	18	DWASA Training Centre		16	
13	Gender and Water Sector Development	20	22.10.14	1 day	9	DWASA Training Centre	20		
14	Advance Course on MS Excel	20	22.11.14	26.11.14	45	DWASA Training Centre	20		
15	Revenue Billing, Collection and Customer Care	14	23.11.14	25.11.14	27	DWASA Training Centre		14	
16	Communication Skills Development	20	30.11.14	1 Day	9	DWASA Training Centre	20		
17	Presentation Skills Development	20	04.12.14	1 Day	9	DWASA Training Centre	20		
18	Negotiation Skills Development	20	09.12.14	1 Day	9	DWASA Training Centre	20		
19	Occupational Health and Safety	22	22.12.14	23.12.14	18	DWASA Training Centre		22	
20	Focus Group Discussion on Gender Issue	12	07.01.15	1 day	4	WASA Bhaban	12		
21	Focus Group Discussion on Gender Issue	12	08.01.15	1 day	4	WASA Bhaban	12		
22	Focus Group Discussion on Gender Issue	12	13.01.15	1 day	4	WASA Bhaban	12		
23	Urban Dredging: Basic Principles	10	12.01.15	1 day	4	DWASA Training Centre	10		
24	Urban Dredging: Basic Principles	12	14.01.15	1 day	4	DWASA Training Centre	12		
25	Urban Dredging: Preparation	10	18.01.15	1 day	4	DWASA Training	10		





Sl. No	Name Of the Course	of PPs	Start Date	End Date	Man Hour	Venue	Officer	Staff	Others
26	Urban Dredging: Preparation	10	19.01.15	1 day	4	DWASA Training Centre	10		
27	Urban Dredging Demonstration Workshop	7	21.01.15	1 day	4	WASA Bhaban	7	0	
28	Urban Dredging: Detailed work plans	10	26.01.15	1 day	4	DWASA Training Centre	10	0	
29	Urban Dredging: Detailed work plans	10	28.01.15	1 day	4	DWASA Training Centre	10		
30	Urban Dredging: Tendering	10	02.02.15	1 day	9	DWASA Training Centre	10	0	
31	Urban Dredging: Tendering	10	04.02.15	1 day	9	DWASA Training Centre	10	0	
32	Urban Dredging: Operations & Quality Controlling	10	09.02.15	1 day	9	DWASA Training Centre	10	0	
33	Urban Dredging: Operations & Quality Controlling	10	11.02.15	1 day	9	DWASA Training Centre	10	0	
34	Orientation Course for Newly Appointed SAE	44	15.02.15	26.02.15	90	DWASA Training Centre	44	0	
35	O & M of Gas Chlorination Unit	20	04.03.15	05.03.15	18	DWASA Training Centre	0	20	
36	Financial Management for Non-financial Executibe	14	08.03.15	09.03.15	18	DWASA Training Centre	14	0	
37	ToT on Gender and Water sector Development	19	15.03.15	16.03.15	18	DWASA Training Centre	19		
38	Revenue Billing, Collection & Customer Care	14	18.03.15	22.03.15	27	DWASA Training Centre		14	
39	Turn Around Consumer for Water Conservation in Dhaka City (for the Students of University)	25	23.03.15	1 day	9	DWASA Training Centre	0	0	25
40	GIS Module-1	16	05.04.15	06.04.15	18	DWASA Training Centre	16		
41	GIS Module-2	16	08.04.15	09.04.15	18	DWASA Training Centre	16		



Sl. No	Name Of the Course	of PPs	Start Date	End Date	Man Hour	Venue	Officer	Staff	Others
42	Skill Development Training for Performance Improvement (for POs of 10 Municipality/City Corporation)	29	12.04.15	13.04.15	18	DWASA Training Centre		29	
43	O & M of Gas Chlorination Unit	20	15.04.15	16.04.15	18	DWASA Training Centre		20	
44	Corporate Business Plan	18	19.04.15	20.04.15	18	DWASA Training Centre	18		
45	Message Development for Awareness Raising	18	29.04.15	30.04.15	18	DWASA Training Centre	18		
46	O & M of Gas Chlorination Unit	20	10.05.15	11.05.15	18	DWASA Training Centre		20	
47	Project Management: Module-1	16	13.05.15	14.05.15	18	DWASA Training Centre	16		
48	Project Management: Module-2	16	17.05.15	1 day	9	DWASA Training Centre	16		
49	Project Management: Module-3	16	20.05.15	21.05.15	18	DWASA Training Centre	16		
50	Results Based Management	17	23.05.15	24.05.15	18	DWASA Training Centre	17		
51	Skill Development Training for Performance Improvement (for POs of 10 Municipality/City Corporation)	30	25.05.15	26.05.15	18	DWASA Training Centre		30	
52	Project Management: Module-4	16	27.05.15	28.05.15	18	DWASA Training Centre	16		
53	UDDP: Follow-up Training (Feasibility Plan)	10	31.05.15	1 day	9	DWASA Training Centre	10		
54	UDDP: Follow-up Training (Technical Dredging Plan)	10	01.06.15	1 day	9	DWASA Training Centre	10		
55	UDDP: Follow-up Training (Health and Safety Plan)	10	02.06.15	1 day	9	DWASA Training Centre	10		
56	UDDP: Follow-up Training (List all requirements of site preparations and formal	10	07.06.15	1 day	9	DWASA Training Centre	10		





Sl. No	Name Of the Course	of PPs	Start Date	End Date	Man Hour	Venue	Officer	Staff	Others
57	Project Management: Module-5	16	08.06.15	09.06.15	18	DWASA Training Centre	16		
58	UDDP: Follow-up Training (Finalization and presentation)	10	14.06.15	1 day	9	DWASA Training Centre	10		
59	Drilling and Well Construction of DTW	25	17.06.15	30.06.15	90	DWASA Training Centre	25		
<b>Total participants:</b>		<b>985</b>	<b>Total Man-hour</b>		<b>1,039</b>		<b>680</b>	<b>280</b>	<b>25</b>

#### Local Training Courses

Sl. No	Name Of the Course	Nos of PPs	Start Date	End Date	Institute/Country
1	MCIPS & Masters in Procurement	1	15.09.13	14.11.14	BRAC University
2	Customer Relationship Management	20	07.07.14	08.07.14	ICMAB, Katabon, Dhaka
3	Advanced Course on QuickBooks Accounting Software	1	23.08.14	20.09.14	Business Data Automation, Gulshan, Dhaka
4	Training on Environment and Climate Change: The Legal Perspective	1	21.09.14	25.09.14	BELA, Dhanmondi, Dhaka
5	Advance Microsoft Excel	1	07.09.14	28.09.14	NAPD, Dhaka
6	e-Learning Course on Service Sector Innovation	3	08.09.14	11.09.14	BRAC University, Dhaka
7	Leadership Certificate in Managerial Communication	1	16.01.15	28.02.15	IBA, DU
8	Asset Management, NRW and Leak Detection	32	17.11.14	19.11.14	WSUP
9	Basics of Public Private Partnership (PPP)	2	25.11.14	27.11.14	IIFC, Dhaka
10	Gender and Water Programme Bangladesh	1	30.11.14	03.12.14	BRAC-CDM, Gazipur
11	Human Resource Management	1	07.12.14	11.12.14	NAPD, Dhaka
12	Procurement Management	4	27.12.14	12.01.15	ESCB
13	Procurement Management	2	03.01.15	19.01.15	BIM
14	PGD in Development Planning	1	January '15	December '15	APD
15	PGD in ICT	1	January '15	December '15	BCC

Total participants: 72

#### Foreign Training Courses

Sl. No	Name Of the Course	Nos of PPs	Start Date	End Date	Institute/Country
1	M. Sc Program in Applied Science	1	01.05.12	31.12.14	University of British Columbia (UBC), Canada





Sl. No	Name Of the Course	Nos of PPs	Start Date	End Date	Institute/Country
3	Phd (Civil Engineering) Fall 2013 Program	1	01.08.13	31.07.14	Oklahoma State University, USA
4	M. Sc Program (Geo-Information Science)	1	26.08.13	05.09.15	Wageningen University, Netherlands
5	Advanced Course on Administration and Development	1	30.06.14	09.07.14	Thailand
6	Korea-Singapore Joint Training on Drinking Water Management	1	15.08.14	06.09.14	Korea
7	Customer Care in Action, Time Management and Assertiveness	25	09.09.14	13.09.14	Kathmandu, Nepal
8	International Training Program on Electrical Power System Maintenance	2	13.10.14	21.12.14	Odisha, India
9	Study Tour under Establishing a Regulatory Framework for Urban Water Supply Sanitation Project	1	10.10.14	18.10.14	Malayasia & Phillipinnes
10	MSc Program in Water Science and Engineering specialization in Hydraulic Engineering, Land and Water Development	1	10.10.14	01.05.16	UNESCO-IHE, Netherlands
11	Works Procurement Management	2	01.12.14	05.12.14	Turin, Italy
12	Seoul Water Works Policy Training	2	07.12.14	13.12.14	Korea
13	Fecal Sludge Management	3	19.1.15	23.1.15	Hanoi, Vietnam

**Total participants: 42**

### **Summary:**

Courses Type	Nos of Courses	Participants
In-house	59	985
Local	15	72
Foreign	13	42
Grand Total:	87 Courses	1099 Participants

Total In-house Training hours: 1039 hrs.





## Appointment, Promotion and Transfer

	First Class	Second Class	Third Class	Fourth Class	Total
Appointment	-	61	-	-	61
Promotion	46	-	-	-	46
Transfer	40	72	-	-	112

## Time Scale

During the fiscal year 2014-2015, first time scale was awarded to 13 second class officers and 39 officers were awarded selection grade.

## Pension

At the end of PRL, the pension cases of 53 officers/staffs were disposed off during the fiscal year of 2014-2015. Besides 104 officers/staffs went in PRL and the money of GPF & NCPF paid them during the aforesaid period.

## Insurance cases

In the mentioned fiscal year a total of 16 officers/staffs' insurance cases were settled down and fees of 3546 employees of DWASA for group insurance were paid to insurance office concerned.

## Provident Fund

In 2014-2015 fiscal year, a total of 22 officers were awarded 75 % loan against their application and 11 employees took 80% non-refundable loan from this fund.

## Loan from Land Purchase/ House Construction/ House repairing fund

During the fiscal year 2014-2015 no loans for the aforesaid purpose were disbursed.

## Development of Library

There are more than 700 books in the library of DWASA. Some initiatives have been taken to make this library modern.



## Service of Medical Center

There is a medical center on the 11th floor of DWASA to provide primary medical aid to the officers/staffs of DWASA and their family members.





During the office period, necessary treatment and general medicine are provided from this medical center. Three doctors are enrolled in medical services. A significant amount of patients were treated during the mentioned fiscal year.

### WASA Mineral Water 'Shanti'

The bottled water produced from the Bottled Water Supply Plant, established by DWASA's own fund, has received acceptance from the people as best in quality.

## Shanti Pure Drinking Water



শান্তি - সবচেয়ে সাশ্রয়ী দামে বোতলজাত বিশুদ্ধ পানি

- বিশ্বখ্যাত আমেরিকার Severn Trent Services কোম্পানির মেশিনারীজে Reverse Osmosis পদ্ধতিতে বিশুদ্ধ করে উৎপাদিত
- Ozone সহযোগে এবং ৪ স্তরের UV পদ্ধতিতে জীবাণুমুক্ত
- WHO ও BSTI -এর মান নিয়ন্ত্রিত



যোগাযোগ  
বোতলজাত পানি উৎপাদন প্লান্ট  
প্লট নং -৮, ব্লক-সি, সেকশন-১০  
মিরপুর, ঢাকা  
ফোন : ৮০৩৩০৮৯, ০১৮৪৭-৬৬২৬০২  
০১৭১১-৭৩৮৯৩০

Dhaka Water Supply and Sewerage Authority



## Financial Statement for 2014-2015

As per approved organogram there are three Departments under Deputy Managing Director (Finance) Wing of DWASA. These are (1) Accounts, Finance and Budget Department headed by the Chief Accounts Officer, (2) Revenue Management Department headed by the Chief Revenue Officer, and (3) Community Program and Consumer Relation Department headed by Senior Community Officer. As a utilities service provider autonomous organization owned by the Government and managed by Corporate Management the DWASA has been running commercial basis as per section 10 (b) of the WASA Act 1996. The activities of all three departments during 2014-2015 are mentioned below:

### Revenue Management Department:

1. The main source of income of Dhaka WASA is the revenue generated from water and sewerage tariff. At present total income of Dhaka WASA is increasing because of several effective and efficient initiatives taken by the organization. Customer satisfaction is our motto and Dhaka WASA is trying its best to establish this objective. Consumers are getting advantage of digital billing system implemented by Dhaka WASA to make the payment hassle-free and various steps have been taken for betterment of customer services.
2. A consumer can print the bill by downloading it from the website of Dhaka WASA. The web address is [www.dwasa.org.bd](http://www.dwasa.org.bd). From this site, the valued customers can click the 'Consumer' icon and then 'Billing Information' icon to get the bill. Here the consumer will have to put the respective 'Account No' and 'Password' (also using the same account number as password) to the appropriate field. Inserting starting and end date, any bill can be downloaded and printed after clicking the bill number. Consumers can also know the particulars of their bill through SMS service automatically after bills are prepared. From 22nd January 2015 the DWASA has been sending SMS to the valued customer as a confirmation of payment through Tele Talk Limited.
3. By this time Dhaka WASA has signed Agreements with scheduled banks to get online banking services since March 2011. These include Southeast Bank Limited, Premier Bank Limited, One Bank Limited, Trust Bank Limited, Mutual Trust Bank Limited, Pubali Bank Limited, Dhaka Bank Limited, Mercantile Bank Limited, NCC Bank Limited,





Bangladesh Commerce Bank Limited, Bank Asia Limited, First Security Islami Bank Limited, Social Islami Bank Limited, and so on. Under this digital System a consumer can pay their bills from any corner of Dhaka and Narayanganj through online Banks. In these phenomena at least 500 Branches of 30 banks are collecting DWASA Bills during Banking hours at Dhaka City and Naraynagong City.

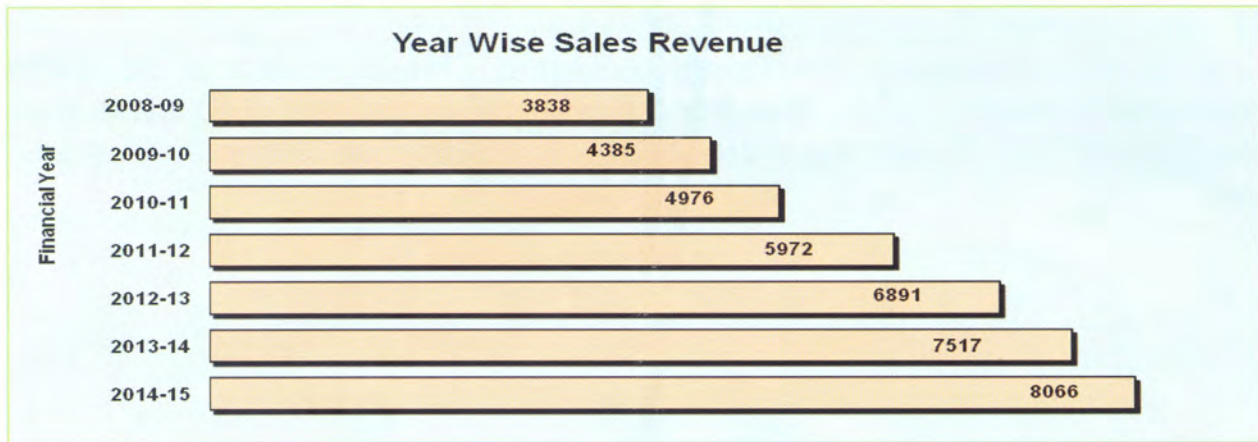
4. The valued customer of DWASA can pay off their bills through BRAC Bank and DBBL Debit Cards using internet gateway from any part of this global world.
5. During 2014 - 2015 we opened bank booths of First Security Islami Bank Limited at Revenue Zone 01, Revenue Zone 7 in addition of existing Premire Bank Limited's and Rupali Bank Limited's Booths which ensure minimizing the payment time for the valued customers.
6. Consumer can pay his bills through FSIB Sure Cash and Southeast Bank's Tele-Cash through their own mobile phones or Point of Sale (POS) of these service providers available at the door of the consumers.
7. Dhaka WASA has been sending SMS after preparing bills automatically to the consumers and a payment confirmation SMS also has been sending to the valued customer after payment his or her bills.
8. From onward consumer can fill Water & Seware Connection and Private Deep Tube well Connection form at the website of DWASA and deposit the form price through mobile bank account from any places.

The major revenue management activities of DWASA during the financial year 2014-15 compared to last five financial years are mentioned below:

#### **a. Revenue**

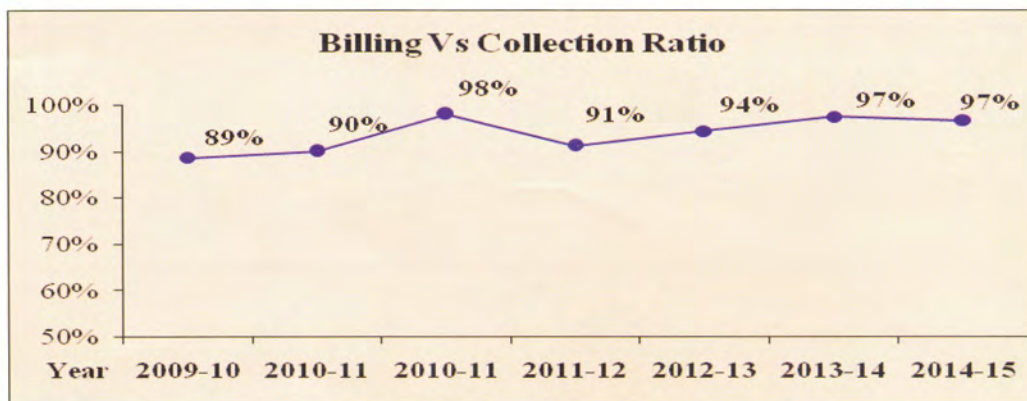
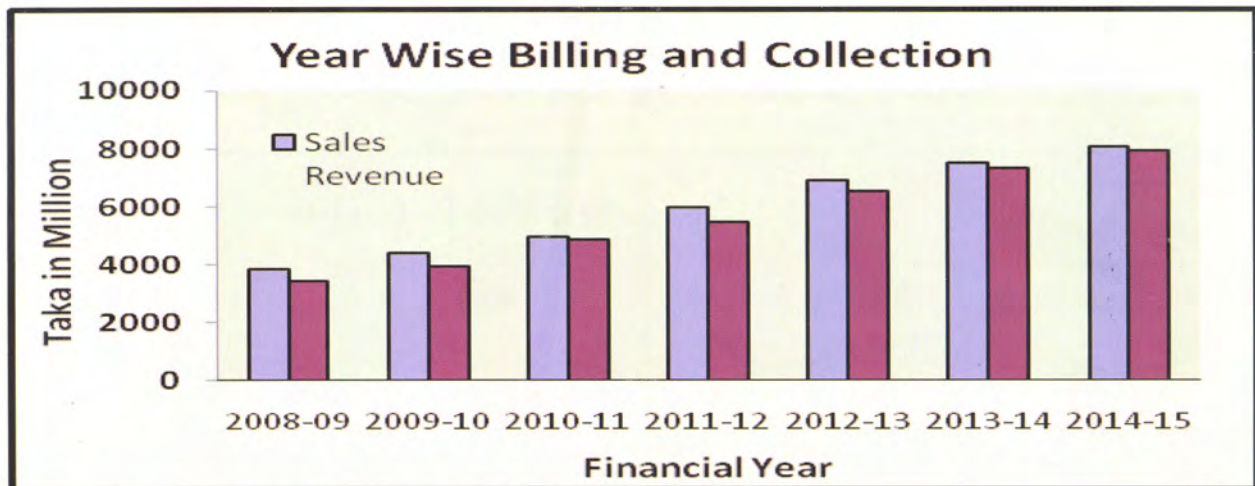
Particulars	2009-10	2010-11	2011-12	2012-13	2013-14	2014-2015
<b>Billing (MTk)</b>	4385	4976	5972	6891	7517	8066
<b>Collection (MTk)</b>	3960	4881	5455	6510	7329	7804
<b>Collection Ratio (%)</b>	90%	98%	91%	94%	97%	97%
<b>Bill Receivable (Dues) (MTk)</b>	3016	3108	3599	3961	4355	3701*
<b>Receiv. equivalent to Billing (Month)</b>	8.25	7.49	7.23	6.90	6.95	5.51
<b>System Loss (%)</b>	33.92%	32.62%	28.80%	26.66%	26.32	25.43%
<b>Consumer Nos.</b>	286915	295516	311064	323013	340756	350772





### c. Collection / Billing:

The Primary objectives of maintaining the financial strength of the DWASA as achieved by continuous efforts to maintain a healthy billing/collection ratio. Considering sales at Tk. 8066 million and collection at Tk. 7804 million, the billing collection ratio works out at 96.75% for this year. The billing and collection pattern for the last six years is mentioned below through curve and diagram:

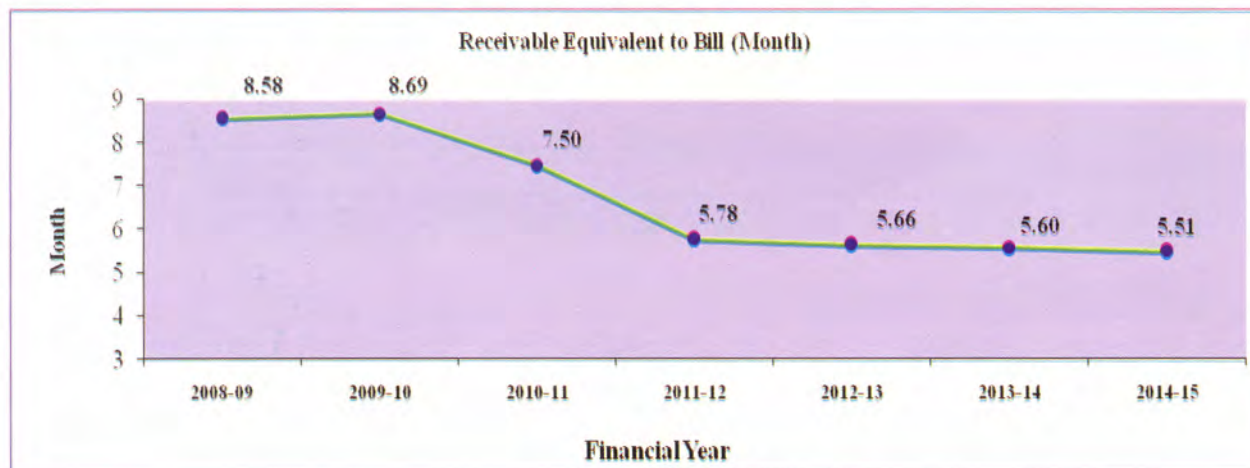






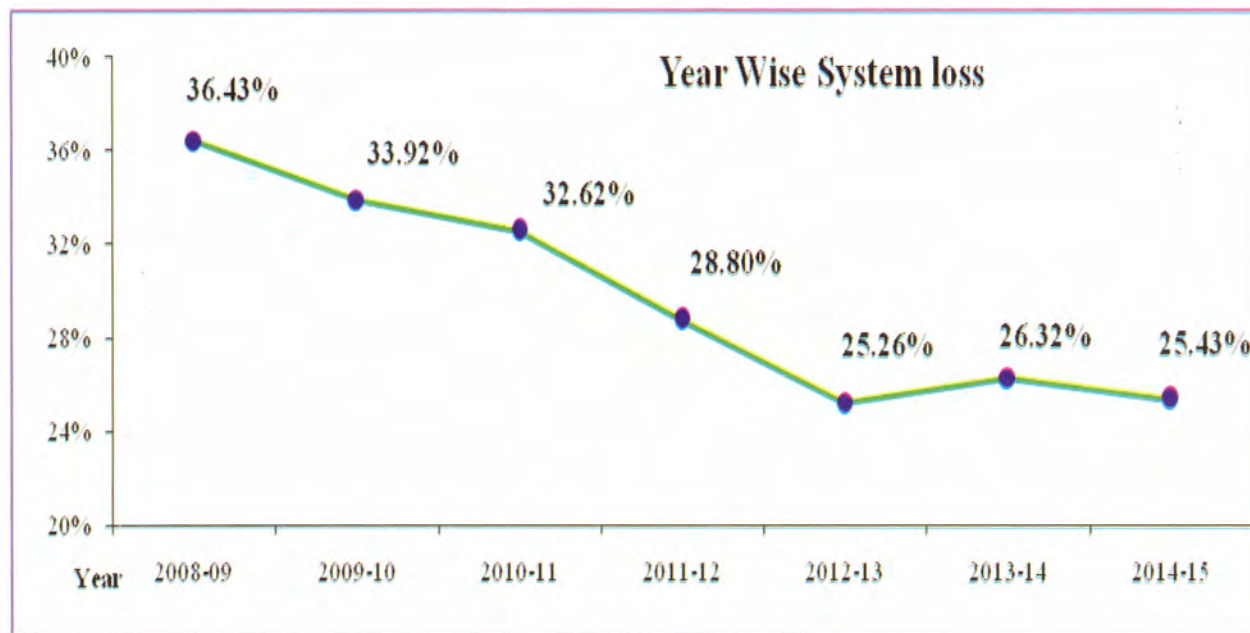
#### d. Accounts Receivable / Sales:

One of the indicators of efficient Revenue Management is accounts receivable/ sales ratio. The accounts receivable is Tk 3701 million equivalents to 5.51 months Water & Sewer bills as per CRO office report.



#### e. System Loss:

System loss is determined by the quantity of water production and sold which is a key performance indicator of DWASA. The system loss worked out to 25.43% this year as against 26.32% in the previous year.





## f. Accounting, Budgeting and Financial Management

The senerio between technical and commercial activities is reflected in the improved financial results of the Dhaka WASA year to year as below:

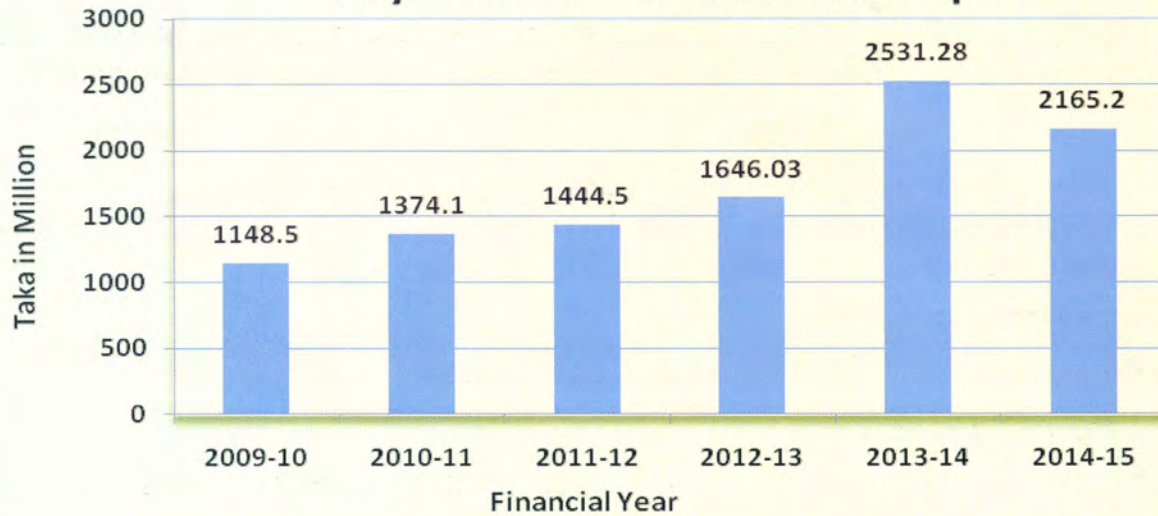
Particulars	2009-10	2010-11	2011-12	2012-13	2013-14	2014-2015
<b>Revenue from Operations (MTk)</b>	4706	5341	6340	7285	7956	8,607
<b>Non Operating Revenue (MTk)</b>	368	407	624	687	608	504
<b>Total Income (MTk)</b>	5074	5748	6964	7972	8564	9,112
<b>Main Operating Expenses (MTk)</b>	3412	3584	4051	4985	5738	6,161
<b>Gross Margin</b>	1662	2164	2914	2988	2826	2,950
<b>Other Operating Expenses (MTk)</b>	1449	1946	2674	2687	2555	2,630
<b>Non Operating Expenses (MTk)</b>	174	173	169	196	159	160
<b>Total Expenses</b>	5034	5703	6894	7868	8453	8,951
<b>Net Profit (MTk)</b>	40	45	70	104	111	160

## g. Contribution to National Exchequer

Dhaka WASA has been contributing significant amount to the national exchequer through regular payment of CD, VAT, Income Tax and DSL. Payments to the government exchequer during the last two years are shown bellow.

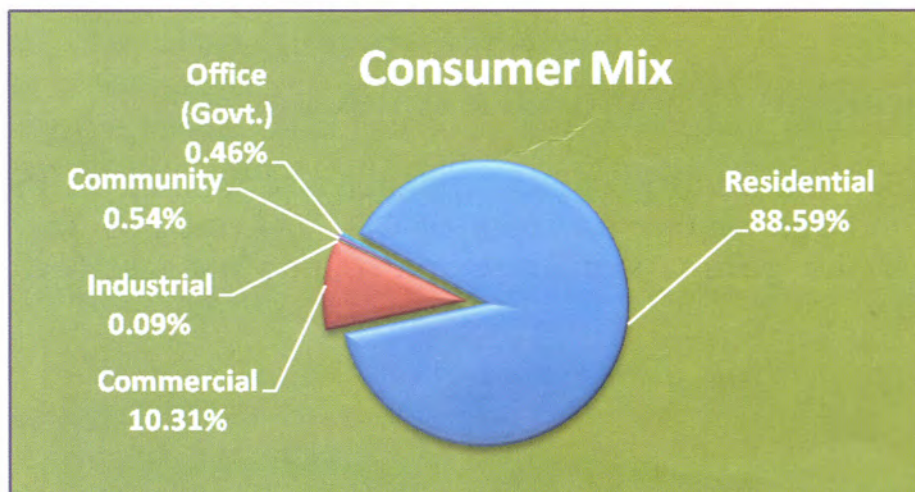


## Payment to National Exchequer



## h.Consumer Mix:

Category	Number of Consumer	(%)
Residential	310,743	88.59%
Commercial	36,182	10.31%
Industrial	318	0.09%
Community	1,910	0.54%
Office (Govt.)	1,619	0.46%
Total	350,772	100.00%





## LIC Programme

### Community Program and Consumer Relation Department.

Water and Sewer Service for Low Income Community (LIC) at the DCC (South) and DCC (North) and Narayanganj Cities:

The mandate of Dhaka Water Supply and Sewerage Authority (DWASA) assigns the organization to provide water supply with all the residents of Dhaka city. It produces as much water as required to meet up the demand of the residents. Even the low income communities (slums) have access to DWASA supplied water. But mostly the water is supplied by the illegal water vendors who have taken illegal water connections from DWASA mains as mentioned earlier. To get rid of the situation DWASA plans to supply legal water to the slums through a well-managed program. Under this program the illegal connections will be legalized through replacement of the same following the existing procedures. Where there is no water connection at all, new water points will be provided. Dhaka WASA have a plan to establish legal water connection to all low income community peoples by the end of December 2016.







## Research, Planning and Development

### ➤ Projects of Dhaka WASA

In 2014-15 Financial Year 7 development projects were included in Annual Development Program of Dhaka WASA. Among the projects five were investment projects on water supply and two projects on sewerage and drainage system.

### A. Investment projects on Water Supply

1.        ➤ **Name** : *Dhaka Water Supply Sector Development Project*  
  
Duration : January' 2008 to June' 2016  
Estimate Cost : 173401.51 Lakh Taka  
Allocation : 53000.00 Lakh Taka  
Release : 48615.26 Lakh Taka  
Expenditure : 49288.25 Lakh Taka  
Physical Progress : 97.00 %  
Financial Progress : 93.00%
2.        ➤ **Name** : *Expansion and Rehabilitation of Water Supply System at Narayangonj Town*  
  
Duration : January' 2009 to June' 2015  
Estimate Cost : 8114.88 Lakh Taka  
Allocation : 100.00 Lakh Taka  
Release : 0.00 Lakh Taka  
Expenditure : 0.00 Lakh Taka  
Physical Progress : 100.00 %  
Financial Progress : 0.00 %
3.        ➤ **Name** : *Well Field Construction Project at Tetulzhora-Bhakurta Area of Savar Upazilla (Part-I).*  
  
Duration : July' 2012 to June' 2016  
Estimate Cost : 52100.00 Lakh Taka  
Allocation : 20000 Lakh Taka  
Release : 17876.50 Lakh Taka  
Expenditure : 17876.50 Lakh Taka  
Physical Progress : 95.00 %  
Financial Progress : 89.38 %



4. ➤ **Name** : ***Padma (Jashaldia) Water Treatment Plant (Phase-1)***
- Duration : January' 2013 to June' 2016
- Estimate Cost : 350879.15 Lakh Taka
- Allocation : 48080.00 Lakh Taka
- Release : 7873.48 Lakh Taka
- Expenditure : 47089.56 Lakh Taka
- Physical Progress : 115.00 %
- Financial Progress : 97.94 %
5. ➤ **Name** : ***Dhaka Environmentally Sustainable Water Supply Projects.***
- Duration : October' 2013 to December' 2019
- Estimate Cost : 524806.00 Lakh Taka
- Allocation : 9615.00 Lakh Taka
- Release : 9615.00 Lakh Taka
- Expenditure : 3561.43 Lakh Taka
- Physical Progress : 38.00 %
- Financial Progress : 37.04 %

## **B. Investment Projects on Sewerage and Drainage System**

1. ➤ **Name** : ***Dhaka Water Supply and Sanitation Project.***
- Duration : November'2008 to December' 2015
- Estimate Cost : 64422.00 Lakh Taka
- Allocation : 11500.00 Lakh Taka
- Release : 11450.00 Lakh Taka
- Expenditure : 11176.39 Lakh Taka
- Physical Progress : 110.00 %
- Financial Progress : 97.19 %
2. ➤ **Name** : ***Interim Project-2 for Urgent Sewerage Construction and Rehabilitation.***
- Duration : July' 2010 to June' 2016
- Estimate Cost : 9142.55 Lakh Taka
- Allocation : 1500.00 Lakh Taka
- Release : 1490.00 Lakh Taka
- Expenditure : 1490.00 Lakh Taka
- Physical Progress : 100.00 %
- Financial Progress : 107.40 %



### Progress of the projects (Financial)

1437.95 crore taka was allocated for the projects under the Annual Development Program. The Government (GoB) Financed taka 481.80 crore and Project Aid taka 956.15 crore was sanctioned from the allocated money. In the said year released Tk. 1201.18 crore taka and Expenditure was 1304.82 crore taka. In that time the Financial Progress was 90.74% percent.

#### ➤ Progress of the projects (Physical)

Sl no.	Name of the component	Progress (RADP)
1.	Construction & Rehabilitation of Water Line	: 576.16 km.
2.	Construction of Sewer Line	: 2.50 km.
3.	Rehabilitation of Sewer Line	: 8.50 km.
4.	Construction of Rampura Storm Water Pumping Station	98.50%
5.	Construction of Kamlapur Storm Water Pumping Station	: 110.00%
6.	Procurement of wate miter	3500 no.
7.	13 no. of Khal Development	; 130%.

In that time the Physical Progress was 94.65% percent.



## ❖ *Water Supply*

### **Newly Approved Project:**

- Interim Emergency Water Supply Project
- Supply and Installation of 33/11 KV Electrical Sub-station for sustainable power solution at Saidabad Water Treatment Plant (Phase-II)

## ❖ *Proposed Project:*

- Saidabad Water Treatment Plant (Phase-III)
- Strengthening of the Existing Water Supply Distribution of Dhaka City to cope the production of Padma Water Treatment Plant Project(Phase-I) at Jashaldia.
- Dhaka Water Supply Network Improvement Project.
- Well Field Construction Project Dhalla-Jamitra area of Singair Upazilla (Part-II) .

## ❖ *Sewerage System*

- Dasherbandi Sewage Treatment Plant (Newly Approved Project)
- Upgradation & Expansion of Pagla Sewage Treatment Plant.
- Rayer Bazar Sewage Treatment Plant
- Construction of the Sewerage System (Sewage Collection Networks, Lift Station, Transmission Mains) and a Treatment Plant for Mirpur Catchment (Dhaka West)
- Construction of Baridhara Sewerage System & Reconstruction of Gulshan, Bonani, Sewerage System.
- Construction of the Sewerage System (Sewage Collection Networks, Lift Station, Transmission Mains) and a Treatment Plant for Uttara Catchment (Dhaka North)

## ❖ *Drainage System*

- Expansion of Drainage Network and Development of Canals in Dhaka city.
- Up gradation of Pumping Station Kallyanpur Regulating Pond.
- Land Acquisition & Development of Acquisition portion of Hazaribagh, Baiestakei Kurmitola, Manda and Begunbari Khal
- DND canal Drainage Improvement Project.
- Eastern Bypass Project(Dhaka DWASA Part)
- Drainage Canal Development Project of Dhaka City.





## **E-Governance in Dhaka WASA**

### **Computerization / Automation of Dhaka WASA**

In the line with the 'Digital Bangladesh - Vision 2021' initiated by the present government, Dhaka WASA took initiatives to introduce e-governance and practice in all its activities. E-governance first introduced in DWASA in 1991 through computerization of the billing system for Revenue Zone 5. Later on all zones came under this system gradually. Side by side of billing, action was taken to computerize all other activities step by step, which was started with the introduction of payroll.

### **Present Status**

Apart from billing system other activities were automated. These are : payroll, which includes income tax, provident fund and pension, electricity and gas bill checking, certificate cases at DWASA magistrate court, renewal and demand note for new connection of private deep tube wells, were implemented over two decades.

Considering the decision of the government to make the country fully digitized, DWASA Computer Centre took immediate initiatives to automate all its activities. As a result most of the activities were automated during last three years. Main automated activities are : Accounting, Store Inventory, Personal Information Management System, Library Management, Office Management including file Tracking and Gate Pass, Residence Management, Vehicle Management, Law Management, Land Management, Training Management, Medical Management, Audit Management, Pension Management etc.

### **Real Time On-Line Billing / e-billing**

Main activity of computerization has been the implementation of real time on-line billing / e-billing. The first time in the country any public sector organization started such an activity. The activity first started at Narayanganj revenue zone in January'2010 as pilot project and gradually rolled out to all 12 revenue zones (7 lease-outs and 5 non-lease-out) within 6 months. Under this system, following activities are implemented :

- Preparation of bills from 12 revenue zones through on-line VPN connection with DWASA central server.
- Maintain centralized database.





- Instant update of database during payment of bills.
- Consumers can pay bills at any branch of the DWASA listed banks. They can also pay bills online through SMS.
- Step is also taken so that consumer can pay bills through mobile banking / internet banking, ATM Card, Debit Card etc.
- Information regarding bill preparation and payment is sent to the consumer through SMS.

### **Benefit of Consumer**

- Receive bills in time through SMS and on the website ([www.dwasa.org.bd](http://www.dwasa.org.bd)) including the option of printing out hardcopy of generated bills individually by each consumer.
- Payment of bills electronically and more easily with minimum time and efforts.
- Payment of bills in any branch of the country of designated 28 private banks having e-payment system.
- Lodge complaints regarding any kind of billing activity.
- Since system is on 24 x 7, consumer may get into the system round the clock.

### **Benefit of DWASA**

- Management especially revenue and accounts division can get all kinds of billing information instantly & correctly, and also be able to monitor the system more easily.
- Reconciliation gets easy.
- Workload of all section of revenue employees is reduced to a great extent.
- Tremendous increase of revenue (both billing & collection and also surcharge).
- The image of DWASA to the consumers substantially increases due to tremendous reduction of harassment by ensuring transparency.

Apart from billing system, automation of other activities like Accounting, Electricity & Gas bill checking, Personal Management Information System etc. have been completed and running in full swing.

Following activities are also automated and operation is on going during this period.

- Land Management
- Vehicle Management





- Law Management
- Residence Management
- Fuel (Generator) Management
- Office Management

Apart from these, development of two other softwares were introduced. Out of these two, Audit Management software started its function while trial run of Pension Management and store inventory are also completed and expected to start its operation during next FY (2016-2017).

Besides, monthly MIS Report is published regularly for last one decade.

### **Internet Connection**

Internet was first started in DWASA about a decade ago and broadband connection with 1 mbps was established. Internet connection to all Class-I & Class-2 officers and other concerned staffs have already been provided. DWASA now starts regular correspondence like notice and minutes of meeting etc. electronically through e-mail, for which concerned officers and staff are provided official e-mail address.

### **Website**

DWASA website was first started about 12 years ago. Various information including list of board members & DWASA officials, different official forms, citizen charter, annual & quarterly report, yearly audit report, MIS information, advertisement of all floated tenders & all appointments are included in the website. All information relating to consumer billing are updated electronically in website on-real time basis. Website is regularly updated as and when required.

#### **Establishment of Network**

Fiber Optic Network is established at DWASA HQ. Local Area Network (LAN) is established at all revenue zones and training institute. Wide Area Network (WAN) between revenue zones & HQ is established. Step is completed to establish WAN with all MODS Zones & other field offices like SOC, Store Division etc. It is planned to establish WAN with Local Government Division (LGD).

### **Geographical Information System (GIS)**

Actual GIS activity started from April'2011. Following functions are implemented so far :

**DMA and Water Network :** A district metered area (DMA) is defined as a discrete area of a water distribution network. It is usually created by closing boundary valves so that it remains flexible to changing demands. However, a DMA can also be created by permanently disconnecting pipes





to neighboring areas. Dhaka WASA has already planning to build about 120 DMA using GIS tools.

**Water, Sewer and Drainage Networking Mapping :** Many have characterized Geographic Information Systems (GIS) as one of the most powerful of all information technologies because it focuses on integrating knowledge from multiple sources and creates a crosscutting environment for collaboration. GIS is a system for the management, analysis, and display of geographic knowledge, which is represented using a series of information sets. In the present study, GIS will be used to organize the data for usage in water distribution networks design, and analysis. In addition, GIS is used as a tool for number of created applications for network management; such as identifying valves to be closed in case of pipe break, service area for treatment plants, and network skeletonization. Finally, GIS is used to provide graphical display of results obtained from both hydraulic simulation, and optimization models; linking tabular data with geographic locations, and graphical drawing.

**Deep tubewell mapping :** Deep tubewell is the only source of underground water which distributed to city dwellers. The Deep tubewell position with information has been built in GIS. Using these data, can help to provide comments before installation of new Deep Tubewells both DWASA and private owned.

**Land Mapping :** To proper management of WASA land, Land has been converted to digital using GIS tools.

**Surface Water Transmission line Mapping :** Dhaka WASA has four water treatment plant. Under those surface water treatment plants, all transmission line has been converted in digital format using GIS tools.

**Base line Mapping :** Baseline thematic mapping involves the compilation of varied data sources, ranging from satellite imagery to detailed information to planimetric data from the 1:250,000 National Topographic database. Base map sheets overlain by various combinations of thematic data are produced with an aim toward resource management applications. Baseline thematic mapping incorporates not only interpretations of ground cover data but topographic information such as elevation contours and planimetry to provide an optimal tool for resource management. This information may be portrayed in traditional map format, or as an image-map, which is an excellent means of presenting spatial data to resource managers and many other users. Dhaka WASA has build road, water body, house position, bridge, culvert and also other utilities network.

**House Connection mapping :** Dhaka WASA has been determined to be with Digital Bangladesh and progressing to step by step development to achieve the Goal. In this stage, DWASA has taken initiative to make Smart Metering. GIS mapping for House connection can be the first step





to turn smart metering.

**Valve Meter :** Valve point is being used to proper maintenance for water service area. So it's very important to know the location and related information of Valve. Mapping of Valve position has been build in GIS including information to provide good operation and maintenance.

**LIC Mapping :** As a part of the plan to bring all slum areas in Dhaka and Narayanganj city under water distribution service, prepare GIS database for LICs - and already implemented to Kuril at Zone 5 and Jhilpara at Zone 4 covering about 20,000 and 2554 households respectively.

**Piloting Zonal Mapping :** Completed a few maps as a pilot work viz. (1) water pipe line (2) service connection (3) building structure (4) mouza (5) zonal boundaries (6) water bodies etc. Billing information is being joined with these maps; as a result of which it is possible to find out connection status, non-metered household, connection type etc. for better understanding of physical features of service areas.

### **Few works have been done :**

- Scan and digitize of about 1200 system maps on Water, Sewer and Drainage line.
- Upload of all types of maps to DWASA website.

### **Plans are underway to:**

- Integrate whole billing system with GIS.
- ERP: Enterprise Resource Planning (ERP) solutions can definitely bring efficiency at DWASA in operations and all internal processes. Based on findings and recommendations, all low and medium complex solutions from an integrated ERP platform can be considered for deployment at WASA over the horizon of one year

### **Impart Training**

A computer-lab has been established within Computer Centre six years ago in order to impart computer training to all class of employees gradually under various fresher and refresher courses. A good number of officers and staff were imparted computer training in this lab and also to training institute. A few workshops on e-billing/e-payment were executed to disseminate & sharing of knowledge to DWASA officers. This lab is also used for research, computer practice and computer practical examination. Training was also imparted on different aspects of GIS to concerned DWASA employees. It is planned to impart training to employees of other organizations as well.

### **E-Tendering / e-GP**

DWASA has already started e-tendering through CPTU since January, 2015.





## **Gate Pass**

Computerised gate pass system is going to be introduced into DWASA HQ in order to automate the flow of visitors.

## **Computer Repairs and Maintenance**

DWASA possesses a good number of computer and other computer equipments like printer, scanner, UPS etc. Repairs & maintenance of these equipments are done internally, resulting savings of huge amount of public money.

## **Call Centre**

DWASA introduces a Call Centre through outsourcing. City dwellers can get any kind of information and also lodge complain calling this centre through 16162.

## **Manpower**

Computer Centre started its function with only two officers and four operators. Steps were taken to increase the manpower to the centre. In 2007 two departments, MIS and GIS were created with the sanctioned posts of 35, which was later on enhanced to 91 in 2009 under the approval of DWASA Board.

## **Future Plan**

Apart from the plans stated above, it is planned to automate some other activities like all activities of Bottle Plants, School Management, Scholarship Management etc. and also the activities of maintenance works of Civil Maintenance Division.

It is planned to establish an IP PABX system and also video conferencing soon.

## **Conclusion**

After completion of all on-going and planned activities, the following advantage would be ensured:

- Paperless Office Management will be started.
- The motto of the government to make the country "Digital" will be established in DWASA.
- DWASA enters into modern IT technology.
- Govt. goal for making all public offices 'Paperless' will be achieved for DWASA.
- Above all DWASA will be one of the pioneer public sector organizations to move into modern IT technology and implement government vision.





**Dhaka Water Supply and  
Sewerage Authority**

**Auditor's report and financial statements  
as at and for the year ended 30 June 2015**



## **Independent Auditor's Report to the Board of Dhaka Water Supply and Sewerage Authority**

We have audited the accompanying financial statements of Dhaka Water Supply and Sewerage Authority ("the DWASA/Authority") which comprise the statement of financial position as at 30 June 2015, and the statement of comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, and a summary of significant accounting policies and other explanatory information.

### **Management's Responsibility for the Financial Statements**

Management is responsible for the preparation and fair presentation of these financial statements in accordance with Bangladesh Financial Reporting Standards, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

### **Auditor's Responsibility**

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with Bangladesh Standards on Auditing. Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on our judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, we consider internal control relevant to the entity's preparation and fair presentation of financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our qualified audit opinion.

### **Basis for Qualified Opinion**

1. The value of property, plant and equipment (PPE) have been shown at Tk. 53,499,457,780 and such amount could not be considered as complete and accurate. As we have not been provided with complete assets register, we could not justify and verify the completeness, existence and accuracy over the value of PPE. Moreover, since management have not able to conduct any physical verification due to incomplete assets register, the physical existence of the assets have not been confirmed till to reporting date. In this connection, management did not conduct any impairment test by considering the indications mentioned in Bangladesh Accounting Standard-36 *Impairment of Assets*. Hence, we have not been provided with appropriate evidences whether the assets value carried at not more than their recoverable amount. Management is in the process of finalizing the fixed asset register and we have been provided with a list of addition Tk. 117,480,844 during the year 2014-2015. We have performed our audit on that addition of property, plant and equipment (PPE).





Revaluation surplus valuing Tk. 23,362,510,432 and deferred tax liability on revaluation surplus valuing Tk. 7,787,503,478 were reported under capital and reserve, and non-current liabilities respectively in the statement of financial position. These balances arose due to adoption of revaluation model for PPE during the year 2006. Bangladesh Accounting Standard 16 Property, plant and equipment requires that revaluation shall be made with sufficient regularity to ensure that the carrying amount does not differ materially from fair value at the end of the reporting period. As no subsequent revaluation has been done since the initial revaluation in 2006, we were not able to verify the fair value of the items of PPE as on 30 June 2015.

2. The value of materials and supplies have been shown at Tk. 1,285,220,511 and such amount could not be considered as accurate, as we have not been provided with any complete and accurate schedule of valuation for material and supplies. Moreover, management did not perform any stock count at the year end and we had not been invited to attend and observe the physical stock count. So, we have not been provided with the appropriate evidences that support the physical existence of materials and supplies.

An amount of Tk. 4,831,396,149 for rates receivable have been shown in statement of financial position but we have not been provided with any comprehensive and conclusive schedule that support this balance. As a result, we have not able to verify such balance. Moreover, the Authority made 5% provision for bad and doubtful debts of rates receivable each year and have arrived at Tk. 254,284,008 on rates receivable as on 30 June 2015. We have found an ageing schedule of rates receivable that does not support the rates receivables balance. So, we have not able to verify and justify the actual provision required for bad and doubtful debts.

An amount of Tk. 182,830,121 has been shown as contractors' income tax (works) and VAT (consumers, works, contractors and bills etc.) under advance for other finance, for which we have not been provided with any supporting documents.

3. An amount of Tk. 50,420,769,937 as at 30 June 2015 have been shown as grants and other funds. However, the entire amount have been reported as liability in the statement of financial position, whereas a portion of this balance would be treated as grant. This balance and relevant split into loan and grant could not be verified, as we have not been provided with appropriate evidences. The Authority neither recorded any income nor adjusted the capital expenditure incurred from any of the projects' grant during this year. As a result, the income and retained earnings for the year had been understated. Such practice of recording, neither income nor adjusting capital expenditure for the projects' grant is a non-compliance of Bangladesh Accounting Standard-20 *Accounting for Government Grants and disclosures of government assistance*.
4. Actuarial valuation was not performed at a regular interval to value the pension fund of DWASA as at 30 June 2015. The adequacy of provision for pension fund valuing Tk. 2,445,114,681 could not be verified and justified as we have not been provided with appropriate audit evidences.

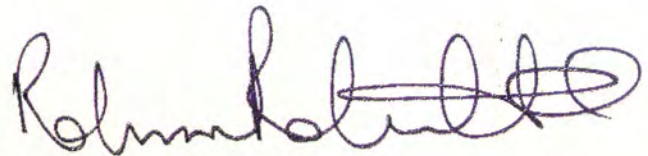


5. VAT authority of National Board of Revenue (NBR) conducted an audit on the DWASA's VAT collections, deductions and payments. After the NBR audit, Commissioner VAT-LTU demanded Tk. 1,736,068,500 on various grounds. In this regard, Commissioner VAT-LTU issued consecutive two notices under section 56 of VAT Act 1991 and Rule 43 of VAT Rule 1991 for recovery of the amount as Government dues. The Authority filed a writ petition in the High Court Division of the Supreme Court of Bangladesh against the notices. Based on the evidences submitted by DWASA, the audit team of VAT-LTU had revised their demand to DWASA for Tk. 447,842,670. We have not been provided with any stay order from the Court till to date. The Authority should have provided a provision of Tk. 447,842,670.
6. Cash at bank includes two bank accounts for which bank reconciliations were not prepared. The cash book balance of these two accounts were: Janata Bank Limited (1284) account showing credit balance of Tk. 141,170,578 and Janata Bank Limited (STD-8) showing debit balance of Tk. 460,768,660. However, bank statements as well as bank confirmations of these two accounts showing debit balances of Tk. 100,000 and Tk. 106,722,459 respectively. As we have not been provided with bank reconciliations of these accounts, the accuracy and completeness of cash and cash equivalents could not be confirmed.

#### *Qualified Opinion*

In our opinion, except for the effects of the matters described in the Basis for Qualified Opinion paragraph, the financial statements present fairly, in all material respects, the financial position of Dhaka Water Supply and Sewerage Authority as at 30 June 2015, and its financial performance and its cash flows for the year then ended in accordance with Bangladesh Financial Reporting Standards.

Dhaka, 8 December 2015







**Dhaka Water Supply and Sewerage Authority**  
**Statement of Financial Position**

		As at 30 June 2015	As at 30 June 2014 Restated	As at 1 July 2013 Restated
	Note	Taka	Taka	Taka
<b>ASSETS</b>				
<b>Non-current assets</b>				
Property, plant and equipment	4	53,499,751,814	49,617,292,354	42,658,157,522
Intangible assets	5	4,073,475	5,815,079	7,556,683
Capital work-in-progress	6	22,817,056,419	20,515,604,053	15,985,819,992
Receivables from ICB Islamic Bank Limited	7	33,760,353	38,260,353	10,636,343
<b>Total non-current assets</b>		<b>76,354,642,061</b>	<b>70,176,971,839</b>	<b>58,662,170,540</b>
<b>Current assets</b>				
Materials and supplies	8	1,285,220,511	1,026,582,656	780,286,471
Rates receivable	9	4,831,396,149	4,354,976,843	3,960,793,231
Advances, deposits and prepayments	10	1,628,870,425	1,255,367,380	1,083,583,443
Investment	11	690,520,935	3,908,438,719	3,206,825,397
Other receivables	12	56,110	56,110	56,886
Advance income tax		146,702,778	100,074,670	95,402,834
Cash and cash equivalents	13	1,119,310,083	1,249,933,487	1,828,358,780
<b>Total current assets</b>		<b>9,702,076,991</b>	<b>11,895,429,865</b>	<b>10,955,307,042</b>
<b>Total assets</b>		<b>86,056,719,052</b>	<b>82,072,401,704</b>	<b>69,617,477,582</b>
<b>EQUITY AND LIABILITIES</b>				
<b>Capital and reserve</b>				
Capital fund		47,393,000	47,393,000	47,393,000
Revaluation surplus		23,362,510,432	23,362,510,432	23,362,510,432
Accumulated loss		(2,588,438,626)	(2,748,854,330)	(2,808,908,535)
<b>Total equity</b>		<b>20,821,464,806</b>	<b>20,661,049,102</b>	<b>20,600,994,897</b>
<b>Non-current liabilities</b>				
Grants and other funds	14, 14.1	50,420,769,937	44,109,006,115	32,807,819,058
Government grants for drainage maintenance	15	7,070,329	7,070,329	7,070,329
Deferred tax liability on revaluation surplus		7,787,503,478	7,787,503,478	7,787,503,478
Long term liabilities	16	3,919,503,150	4,127,419,688	4,255,185,159
<b>Total non-current liabilities</b>		<b>62,134,846,894</b>	<b>56,030,999,610</b>	<b>44,857,578,024</b>
<b>Current liabilities</b>				
Liabilities for expenses	17, 17.2	2,518,754,392	4,823,301,201	3,618,396,905
Liabilities for other finance	18	522,697,052	551,505,541	540,162,756
Provision for audit fee		575,000	546,250	345,000
Provision for Government commission		5,000,000	5,000,000	-
Provision for taxation	19	53,380,908	-	-
<b>Total current liabilities</b>		<b>3,100,407,352</b>	<b>5,380,352,992</b>	<b>4,158,904,661</b>
<b>Total liabilities</b>		<b>65,235,254,246</b>	<b>61,411,352,602</b>	<b>49,016,482,685</b>
<b>Total equity and liabilities</b>		<b>86,056,719,052</b>	<b>82,072,401,704</b>	<b>69,617,477,582</b>

The notes on pages 8 to 24 are an integral part of these financial statements.

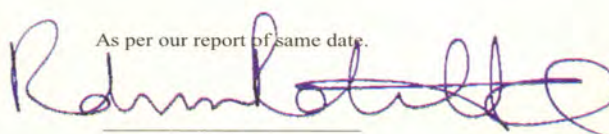
  
Vice Chairman  
DWASA Board

  
Managing Director

  
Member  
DWASA Board

  
Deputy Managing Director  
(Finance)



As per our report of same date.  
  
Auditor  
Rahman Rahman Huq  
Chartered Accountants


Dhaka, 8 December 2015



**Dhaka Water Supply and Sewerage Authority**  
**Statement of Comprehensive Income**  
**for the year ended 30 June**

	<u>Note</u>	<u>2015</u> <u>Taka</u>	<u>2014</u> <u>Restated</u> <u>Taka</u>
<b>Revenue</b>			
Water		5,815,183,983	5,382,917,882
Sewer		2,188,653,404	2,084,955,829
Street hydrant		62,090,162	49,061,382
		8,065,927,549	7,516,935,093
Other income	20	1,045,625,363	1,046,957,604
<b>Total income</b>		<b>9,111,552,912</b>	<b>8,563,892,697</b>
<b>Operating expenses</b>			
Salary and wages	21	2,954,932,103	3,038,358,103
Repairs and maintenance expenses	22	3,936,176,476	3,691,709,209
Administrative expenses	23	770,343,935	714,114,993
Depreciation	4	1,102,404,020	833,342,442
Amortisation	5	1,741,604	1,741,604
Provision for bad and doubtful debts	9.1	25,074,700	20,746,506
		8,790,672,838	8,300,012,857
<b>Operating profit</b>		<b>320,880,074</b>	<b>263,879,840</b>
Interest expense	24	107,083,462	122,234,531
<b>Profit before tax</b>		<b>213,796,612</b>	<b>141,645,309</b>
Income tax expense	25	53,380,908	81,591,104
<b>Profit for the year</b>		<b>160,415,704</b>	<b>60,054,205</b>

*The notes on pages 8 to 24 are an integral part of these financial statements.*



Vice Chairman  
DWASA Board



Managing Director

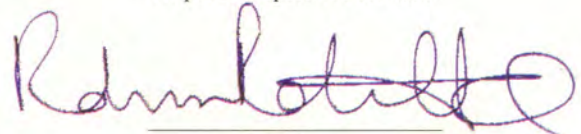


Member  
DWASA Board



Deputy Managing Director  
(Finance)

As per our report of same date.



Auditor  
Rahman Rahman Huq  
Chartered Accountants

Dhaka, 8 December 2015






## Dhaka Water Supply and Sewerage Authority


### Statement of Comprehensive Income for the year ended 30 June

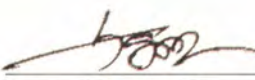
	Note	2015 Taka	2014 Restated Taka
<b>Revenue</b>			
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The notes on pages 8 to 24 are an integral part of these financial statements.

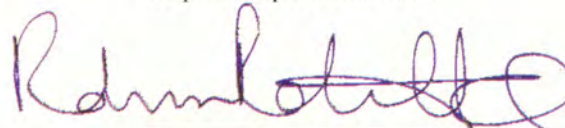
  
Vice Chairman  
DWASA Board

  
Managing Director

  
Member  
DWASA Board

  
Deputy Managing Director  
(Finance)

As per our report of same date.

  
Auditor  
Rahman Rahman Huq  
Chartered Accountants

Dhaka, 8 December 2015







**Dhaka Water Supply and Sewerage Authority**  
**Statement of Changes in Equity**  
**for the year ended 30 June 2015**

	Capital fund Taka	Revaluation surplus Taka	Accumulated loss Taka	Total Taka
Balance as at 1 July 2013	47,393,000	23,362,510,432	(3,047,764,549)	20,362,138,883
Impact of restatement	-	-	238,856,014	238,856,014
Restated balance as at 1 July 2013	47,393,000	23,362,510,432	(2,808,908,535)	20,600,994,897
Profit for the year	-	-	60,054,205	60,054,205
<b>Balance as at 30 June 2014</b>	<b>47,393,000</b>	<b>23,362,510,432</b>	<b>(2,748,854,330)</b>	<b>20,661,049,102</b>
Profit for the year	-	-	160,415,704	160,415,704
<b>Balance as at 30 June 2015</b>	<b>47,393,000</b>	<b>23,362,510,432</b>	<b>(2,588,438,626)</b>	<b>20,821,464,806</b>

*The notes on pages 8 to 24 are an integral part of these financial statements.*







**Dhaka Water Supply and Sewerage Authority**

**Statement of Cash Flows  
for the year ended 30 June 2015**

	<u>Note</u>	<u>2015</u> <u>Taka</u>	<u>2014</u> <u>Restated</u> <u>Taka</u>
<b>A. Cash flows from operating activities</b>			
Collection from subscribers	26	7,564,433,543	7,102,004,975
Payment to contractors and employees	27	(10,626,919,962)	(6,634,168,679)
Cash (used in)/generated from operation		(3,062,486,419)	467,836,296
Other income		1,045,625,363	1,046,957,609
Payment of income tax		(46,628,108)	(86,262,950)
Payment of interest expenses		(107,083,462)	(122,234,531)
<b>Net cash (used in)/from operating activities</b>		<b>(2,170,572,626)</b>	<b>1,306,296,424</b>
<b>B. Cash flows from investing activities</b>			
Purchases of property, plant and equipment		(7,286,315,846)	(12,328,905,971)
Encashment of/(investment in) fixed deposit receipt (FDR)		3,222,417,784	(729,237,332)
<b>Net cash used in investing activities</b>		<b>(4,063,898,062)</b>	<b>(13,058,143,303)</b>
<b>C. Cash flows from financing activities</b>			
Repayment of loan		(207,916,538)	(127,765,471)
Receipt of grants and other funds		6,311,763,822	11,301,187,057
<b>Net cash from financing activities</b>		<b>6,103,847,284</b>	<b>11,173,421,586</b>
<b>D. Net decrease in cash and cash equivalents (A+B+C)</b>		<b>(130,623,404)</b>	<b>(578,425,293)</b>
<b>E. Cash and cash equivalents at 1 July 2014</b>		<b>1,249,933,487</b>	<b>1,828,358,780</b>
<b>F. Cash and cash equivalents at 30 June 2015</b>		<b>1,119,310,083</b>	<b>1,249,933,487</b>

*The notes on pages 8 to 24 are an integral part of these financial statements.*





## Dhaka Water Supply and Sewerage Authority

### Notes to the financial statements for the year ended 30 June 2015

#### 1. Reporting entity

Dhaka Water Supply and Sewerage Authority (DWASA/Authority) is an autonomous body domiciled in Bangladesh. The address of its registered office is WASA Bhaban, 98 Kazi Nazrul Islam Avenue, Dhaka-1215. DWASA was established in the year 1963 as an independent organisation, under the WASA Ordinance No. XIX of 1963. At present DWASA operates under the WASA Act 1996. The drainage system of Dhaka city was handed over to DWASA from the Department of Public Health & Engineering (the "DPHE") during the year 1989 and the water, drainage and sanitation services of Narayanganj city was also handed over to DWASA in the year 1990. DWASA is primarily involved in the following activities through its 12 Maintenance, operation, distribution and services (MODS) zones and 12 revenue zones and other divisions and offices:

- (a) to construct, develop and maintain necessary infrastructure for lifting, purifying and preserving water for supplying to public for residential, commercial, community, official and industrial purposes;
- (b) to construct, design and operate sewerage facilities and maintain the system in a pollution free way; and
- (c) to construct, develop and maintain drainage of flooded water through drainage facilities within Dhaka and Narayanganj cities.

#### 2. Basis of preparation

##### 2.1 Statement of compliance

The financial statements have been prepared in accordance with Bangladesh Financial Reporting Standards (BFRSs). BFRSs comprise the followings:

- Bangladesh Financial Reporting Standards (BFRSs)
- Bangladesh Accounting Standards (BASs) and its interpretations.

##### 2.2 Basis of measurement

These financial statements have been prepared on the historical cost basis except for certain items of property plant and equipment which are measured at revalued amount.

##### 2.2.1 Prior years adjustment

An amount of Tk 238,856,014 was resulted from 1996 to 2013 due to double recording of expenses once at the time making provision for expenses and further at the time of making payments instead of reversing the provision. An amount of Tk 6,644,636 was erroneously capitalized in 2014 as property, plant and equipment instead of as revenue expenditure under repairs and maintenance. A bank account with Pubali Bank Limited with balance of Tk 33,554,332 erroneously reported as bank account of the Authority was not the bank account of it at all.

These errors have been corrected with prior years' impact as follows:

#### Statement of financial position

##### 1 July 2013

	Impact of rectification of error		
	As previously reported	Correction	As restated
Cash and cash equivalents	1,861,913,112	(33,554,332)	1,828,358,780
<b>Total assets</b>	<b>1,861,913,112</b>	<b>(33,554,332)</b>	<b>1,828,358,780</b>
Grants and other funds	32,841,373,390	(33,554,332)	32,807,819,058
Liabilities for expenses	3,857,252,919	(238,856,014)	3,618,396,905
<b>Total liabilities</b>	<b>36,698,626,309</b>	<b>(272,410,346)</b>	<b>36,426,215,963</b>
Accumulated loss	(3,047,764,549)	238,856,014	(2,808,908,535)
<b>Total equity</b>	<b>(3,047,764,549)</b>	<b>238,856,014</b>	<b>(2,808,908,535)</b>



<b>30 June 2014</b>	<b>Impact of rectification of error</b>		
	<b>As previously reported</b>	<b>Correction</b>	<b>As restated</b>
Property, plant and equipment	49,623,936,990	(6,644,636)	49,617,292,354
Cash and cash equivalents	1,283,487,819	(33,554,332)	1,249,933,487
<b>Total assets</b>	<b>50,907,424,809</b>	<b>(40,198,968)</b>	<b>50,867,225,841</b>
Grants and other funds	44,142,560,447	(33,554,332)	44,109,006,115
Liabilities for expenses	5,062,157,215	(238,856,014)	4,823,301,201
<b>Total liabilities</b>	<b>49,204,717,662</b>	<b>(272,410,346)</b>	<b>48,932,307,316</b>
Accumulated loss	(2,981,065,708)	238,856,014	(2,742,209,694)
<b>Total equity</b>	<b>(2,981,065,708)</b>	<b>238,856,014</b>	<b>(2,742,209,694)</b>

#### **Statement of comprehensive income**

<b>30 June 2014</b>	<b>Impact of rectification of error</b>		
	<b>As previously reported</b>	<b>Correction</b>	<b>As restated</b>
Repairs and maintenance	63,050,765	6,644,636	69,695,401

Please refer to notes 4, 22, 13.2, 14.1 and 17.2.

### **2.3 Functional and presentation currency**

These financial statements are presented in Bangladesh Taka (BDT/Tk./Taka), which is the entity's functional currency.

### **2.4 Level of precision**

The figures of financial statements presented in BDT have been rounded off to the nearest Taka.

### **2.5 Use of estimates and judgments**

The preparation of the financial statements in conformity with BFRSs requires management to make judgments, estimates and assumptions that affect the application of accounting policies and the reported amounts of assets, liabilities, income and expenses. Actual results may differ from these estimates.

Estimates and underlying assumptions are reviewed on an ongoing basis. Revision to accounting estimates are recognised in the period in which the estimates are revised and in any future periods affected.

Information about assumptions and estimation uncertainties that have a significant risks of resulting in a material adjustment in the year ending 30 June 2016 is included in the following notes;

- Note 4 Depreciation
- Note 5 Amortisation
- Note 8 Materials and supplies
- Note 9 Rates receivable
- Note 17.1 Provision for pension fund
- Note 19 Provision for taxation

### **2.6 Going concern**

DWASA has adequate resources to continue in operation for the foreseeable future. For this reason the Directors' continue to adopt going concern basis in preparing the financial statements. The current resources of DWASA provide sufficient fund to meet the present requirements of the existing business.

### **2.7 Reporting period**

The financial statements of DWASA cover one year from 1 July to 30 June and followed consistently. These financial statements cover one year from 1 July 2014 to 30 June 2015.





## 2.8 Date of authorization

The financial statements were authorised for issue by the Board of Directors on 8 December 2015.

## 3. Significant accounting policies

The accounting policies set out below have been applied consistently to all periods presented in these financial statements.

### 3.1 Foreign currency transactions

DWASA has neither any foreign currency transaction nor any assets or liabilities which are supposed to be converted into presentation currency for the reporting period. Fluctuations of foreign exchange rate has not been accounted for according to subsidiary loan agreements, "the foreign exchange loss shall be borne by the Government of Bangladesh".

### 3.2 Property, plant and equipment

#### 3.2.1 Recognition and measurement

Items of property, plant and equipment are measured at cost or revaluation less accumulated depreciation less impairment loss, if any. The items of property, plant and equipment were revalued in the year 2006 by Dewan Nazrul Islam and Co. a firm of Chartered Accountants. Items of property, plant and equipment comprises its purchase price, import duties and non refundable taxes, after deducting trade discount and rebates and any costs directly attributable to bringing the assets to the location and condition necessary for it to be capable of being operated in the manner intended by management.

#### 3.2.2 Subsequent costs

The cost of replacing part of an item of property, plant and equipment is recognised in the carrying amount of the item if it is probable that the future economic benefits embodied within the part will flow to DWASA and its cost can be measured reliably. The carrying amount of the replaced part is derecognised. The costs of the day-to-day servicing of property, plant and equipment are recognised in the statement of comprehensive income when incurred.

#### 3.2.3 Depreciation

No depreciation is charged on land and capital work-in-progress. Depreciation on other items of property, plant and equipment is provided on a straight line basis over the estimated useful lives of each item. Full year depreciation is charged on the beginning balance of property, plant and equipment. A half year depreciation is charged on the addition/transferred from CWIP to property, plant and equipment and no depreciation is charged at the year of disposal.

Considering the estimated useful life of the assets, the rates of depreciation stand as follows:

Building	2%
Deep Tube-well	6%
Plant and machinery	15%
Service equipment	15%
Steel overhead tank	2%
Boundary wall	2%
Water main line	2%
Water distribution level	2%
Saidabad water treatment plant	2%
S.W.P (plant and maintenance)	15%
S.T.P (plant and maintenance)	15%
Sewer main line	2%
Sub sewer line	2%
Drainage line	2%
Sub sewer line/IFPP	2%
Sewer Pump/IFPP	15%
Furniture and equipment	10%
Vehicle	20%
Generator	15%
Air conditioner	15%
Computer	15%



### 3.2.4 Capital work-in-progress

Capital work-in-progress consists of all costs related to projects including civil construction, land development, interest, exchange loss/(gain), line in progress, import duties and non refundable taxes and VAT. Property, plant and equipment that is being under construction/acquisition is also accounted for as capital work-in-progress until construction/acquisition/project is complete and measured at cost.

### 3.2.5 Retirement and disposal

An item of property, plant and equipment is derecognised on disposal or when no further economic benefits are expected from its use, whichever comes earlier. Gains or losses arising from the retirement or disposal of property, plant and equipment are determined by comparing the proceeds from disposal with the carrying amount of the same, and are recognised in statement of comprehensive income.

### 3.2.6 Intangible assets

Intangible assets that are acquired by the entity and have finite useful lives are measured at cost less accumulated amortisation and accumulated impairment losses.

#### Subsequent expenditure

Subsequent expenditure is capitalised only when it increases the future economic benefits embodied in the specific asset to which it relates.

#### Amortisation

Amortisation is based on the cost of an asset less its residual value. Amortisation is recognised in statement of comprehensive income on a straight-line basis over the estimated useful lives of intangible assets from the date that they are available for use. Amortisation methods, useful lives and residual values are reviewed at each reporting date and adjusted if appropriate. Full year amortisation is charged on the beginning balance of intangible assets. A half year amortisation is charged on addition during the year.

### 3.3 Materials and supplies

Materials and supplies consist of rod, cement, different size of pipes for delivery line construction, spare parts for engineering division etc. Materials and supplies are valued at lower of cost and net realisable value. Costs of materials and supplies include expenditure incurred in acquiring the materials and supplies and other costs incurred in bringing them to their existing location and condition. Cost of materials and supplies is determined by using the weighted average cost formula. Net realisable value is based on estimated selling price less estimated costs necessary to make the sale.

### 3.4 Financial instruments

A financial instrument is any contract that gives rise to a financial asset of one entity and a financial liability or equity instrument of another entity.

#### 3.4.1 Non-derivative financial assets

DWASA initially recognises loans, receivables and deposits on the date that they are originated. All other financial assets (including assets designated at fair value through profit or loss) are recognised initially on the trade date, which is the date that DWASA becomes a party to the contractual provisions of the instrument.

DWASA derecognises a financial asset when the contractual rights to the cash flows from the asset expire, or it transfers the rights to receive the contractual cash flows on the financial asset in a transaction in which substantially all the risks and rewards of ownership of the financial asset are transferred. Any interest in transferred financial assets that is created or retained by the entity is recognised as a separate asset or liability.

Financial assets and liabilities are offset and the net amount presented in the statement of financial position when, and only when, the entity has a legal right to offset the amounts and intends either to settle on a net basis or to realise the asset and settle the liability simultaneously.





#### **3.4.2 Non-derivative financial liabilities**

DWASA initially recognises debt securities issued and subordinated liabilities on the date that they are originated and derecognises a financial liability when its contractual obligations are discharged, cancelled or expire.

Financial assets and liabilities are offset and the net amount presented in the statement of financial position when, and only when, the entity has a legal right to offset the amounts and intends either to settle on a net basis or to realise the asset and settle the liability simultaneously.

#### **3.4.3 Cash and cash equivalents**

Cash and cash equivalents comprise of cash in hand and cash at bank in different mother account (STD) and collection account (current account) maintained with different government and private commercial bank.

#### **3.4.4 Rates receivables**

Rates receivables are recognised at cost less provision for doubtful debts. Total provision for bad debts has been made at the rate of 5% on the closing balance of rates receivable. And provision charged in the statement of comprehensive income is the excess requirement of provision for the current year compared to previous year.

#### **3.4.5 Provisions**

A provision is recognised in the statement of financial position when the Authority has a legal or constructive obligation as a result of past event, when it is probable that an outflow of economic benefits will be required to settle the obligation and a reliable estimate can be made of an amount of the obligation. Provision is ordinarily measured at the best estimate of the expenditure required to settle the present obligation at the statement of financial position date.

#### **3.5 Income tax**

Income tax expense comprises current and deferred tax. Income tax expense is recognised in the statement of comprehensive income except to the extent that it relates to items recognised directly in equity, in which case it is recognised in equity.

##### **3.5.1 Current tax**

Income tax expense comprises current and deferred tax. Current tax and deferred tax is recognised in profit or loss except to the extent that it relates to a business combination, or items recognised directly in equity or in other comprehensive income.

Current tax is the expected tax payable on the taxable income for the year, using tax rate enacted or substantively enacted at the reporting date, and any adjustment to tax payable in respect of previous years.

##### **3.5.2 Deferred tax**

Deferred tax is recognised in respect of temporary differences between the carrying amounts of assets and liabilities for financial reporting purposes and the amounts used for taxation purposes.

Deferred tax is measured at the tax rates that are expected to be applied to temporary differences when they reverse, based on the laws that have been enacted or substantively enacted by the reporting date.

Deferred tax assets are reviewed at each reporting date and are reduced to the extent that it is no longer probable that the related tax benefit will be realised.

#### **3.6 Revenue recognition**

Revenue is recognised when the significant risks and rewards of ownership have been transferred to the customer, related economic benefits will flow to the entity is probable, the associated costs and possible return of goods can be estimated reliably, there is no continuing management involvement with the goods, and the amount of revenue can be measured reliably. Revenue is measured at net off sales related taxes.

#### **3.7 Interest income and expense**

Finance income comprises interest income on funds invested (STD and FDR). Interest income is recognised on accrual basis.

Finance expense comprises interest expense on loans. All finance expenses are recognised in the statement of comprehensive income.



### **3.8 Events after the reporting period**

Events after the reporting period that provide additional information about DWASA position at the date of statement of financial position are reflected in the financial statements. Events after the reporting period that are not adjusting events are disclosed in the notes when material.

### **3.9 Statement of cash flows**

Statement of cash flows is prepared under the direct method.

### **3.10 Borrowing cost**

Borrowing costs that are directly attributable to the acquisition, construction or production of a qualifying assets are adjusted with capital work-in-progress using the effective interest method and borrowing cost relating to projects/assets already in commercial operations are charged as expenses in statements of comprehensive income for the year.

### **3.11 Employee benefits**

#### **3.11.1 Employees pension fund**

DWASA is going to be formed a separate "Employees Pension Fund" which will be managed/controlled by separate Trustee Committee.

As per Dhaka Water Supply and Sewerage Authority Employee (pension and retirement benefit) Rules 1997, pension benefits are provided to permanent staff upon completion of their minimum service period of 10 years.

#### **3.11.2 Staff provident fund**

DWASA maintains separately a general provident fund managed and under controlled by a Trustee Board for all permanent employees in accordance with locally registered provident fund rules.

### **3.12 Foreign currency loan**

Foreign currency loans are translated at the applicable rate of the date on which the transactions are recorded. Fluctuations of foreign exchange rate has not been accounted for, as according to subsidiary loan agreements the government is to bear the foreign exchange risk/loss.

### **3.13 Comparative information**

Relevant comparative information has been presented in the financial statement. Previous year's figures have been rearranged/reclassified wherever considered necessary to conform to current year's presentation.

### **3.14 Contingent liabilities**

Any possible obligation that arises from past events and the existence of which will be confirmed only by the occurrence or non-occurrence of one or more uncertain future events not wholly within the control of the Authority; or

Any present obligation that arises from past events but is not recognized because:

- a) it is not probable that an outflow of resources embodying economic benefits will be required to settle the obligation; or
- b) the amount of the obligation cannot be measured with sufficient reliability.

Contingent liabilities are not recognized but disclosed in the financial statements unless the possibility of an outflow of resources embodying economic benefits can reliably be estimated.

Contingent assets are not recognized in the financial statements as this may result in the recognition of income which may never be realized.





#### 4. Property, plant and equipment

As at 30 June 2015

Sl. No.	Particulars	Cost/ Revaluation					Rate	Accumulated depreciation				Net book value as at 30 June 2015
		Balance as at 1 July 2014 Taka	Additions during the year Taka	Transferred from CWIP Taka	Adjustment Taka	Balance as at 30 June 2015 Taka		Balance as at 1 July 2014 Taka	Charge for the year Taka	On disposals during the year/prior year adjustment Taka	Balance as at 30 June 2015 Taka	
Water:												
1	Land	2,194,463,822	-	-	-	2,194,463,822	-	-	-	-	-	2,194,463,822
2	Building	116,992,550	-	-	-	116,992,550	2%	85,678,786	2,339,851	-	88,018,637	28,973,913
3	Deep Tube-well	7,957,527,880	-	1,638,473,333	-	9,596,001,213	6%	2,341,507,746	526,605,873	-	2,868,113,619	6,727,887,594
4	Plant and machinery	214,499,415	21,067,754	-	-	235,567,169	15%	214,499,415	1,580,082	-	216,079,497	19,487,672
5	Service equipment	10,635,430	-	-	-	10,635,430	15%	10,635,430	-	-	10,635,430	-
6	Steel overhead tank	196,045,541	-	-	-	196,045,541	2%	178,107,270	3,920,911	-	182,028,181	14,017,360
7	Boundary wall	20,806,586	-	-	-	20,806,586	2%	18,182,833	416,132	-	18,598,965	2,207,621
8	Water Main line	3,835,209,525	-	246,565,000	-	4,081,774,525	2%	1,726,763,550	79,169,841	-	1,805,933,391	2,275,841,134
9	Water distribution line	1,063,060,397	-	-	-	1,063,060,397	2%	257,368,836	21,261,208	-	278,630,044	784,430,353
10	Saidabad water treatment plant	7,063,781,421	-	-	-	7,063,781,421	2%	1,387,714,275	141,275,629	-	1,528,989,904	5,534,791,517
11	S.W.P (plant and machinery)	64,201,307	-	-	-	64,201,307	15%	64,201,307	-	-	64,201,307	-
12	Plant (crash program)	236,956,968	-	-	-	236,956,968	15%	236,956,968	-	-	236,956,968	-
Total		22,974,180,842	21,067,754	1,885,038,333	-	24,880,286,929		6,521,616,416	776,569,527	-	7,298,185,943	17,582,100,986
Sewer:												
1	Land	24,890,324,356	-	26,116,000	-	24,916,440,356	-	-	-	-	-	24,916,440,356
2	Building	35,361,554	-	-	-	35,361,554	2%	24,136,304	707,232	-	24,843,536	10,518,018
3	S.T.P (plant and machinery)	749,809,417	-	-	-	749,809,417	15%	749,809,417	-	-	749,809,417	-
4	Boundary wall	13,708,712	-	-	-	13,708,712	2%	3,705,327	274,175	-	3,979,502	9,729,210
5	Sewer Main Line	1,509,409,949	-	-	-	1,509,409,949	2%	676,487,681	30,188,199	-	706,675,880	802,734,069
6	Sub sewer line	1,663,935,832	-	-	-	1,663,935,832	2%	402,056,633	33,278,717	-	435,335,350	1,228,600,482
7	Drainage line	2,286,417,905	-	2,434,563,656	-	4,720,981,561	2%	118,536,844	70,073,995	-	188,610,839	4,532,370,722
8	S.W.D Line/IFPP	1,924,246,562	-	-	-	1,924,246,562	2%	595,822,900	38,484,932	-	634,307,832	1,289,938,730
9	S.S. Line/IFPP	25,469,288	-	-	-	25,469,288	2%	16,518,752	509,386	-	17,028,138	8,441,150
10	S. Pump/IFPP	21,946,106	-	-	-	21,946,106	15%	21,946,106	-	-	21,946,106	-
Total		33,120,629,681	-	2,460,679,656	-	35,581,309,337		2,609,019,964	173,516,636	-	2,782,536,600	32,798,772,737
Common												
1	Land	1,261,145,667	-	-	-	1,261,145,667	-	-	-	-	-	1,261,145,667
2	Building	1,423,245,066	67,192,743	-	-	1,490,437,809	2%	223,841,053	29,136,829	(4,410)	252,973,472	1,237,464,337
3	Furniture & Office equipment	92,201,596	3,713,010	-	-	95,914,606	10%	65,980,473	9,405,811	(136,776)	75,249,508	20,665,098
4	Vehicle	519,266,423	-	5,000,000	-	524,266,423	20%	466,415,723	53,350,700	-	519,766,423	4,500,000
5	Boundary wall	56,464,530	12,143,451	-	-	68,607,981	2%	7,634,344	1,250,726	(16,502)	8,868,568	59,739,413
6	Generator	321,362,243	-	516,370,612	-	837,732,855	15%	321,362,243	38,727,796	-	360,090,039	477,642,816
7	Electric sub station	33,583,027	-	-	-	33,583,027	15%	7,556,183	5,037,455	-	12,593,638	20,989,389
8	Air conditioner	24,633,378	969,333	-	-	25,602,711	15%	22,980,740	1,725,338	-	24,706,078	896,633
9	Computer	85,024,065	12,394,553	-	-	97,418,618	15%	48,037,025	13,683,202	(136,347)	61,583,880	35,834,738
Total		3,816,925,995	96,413,090	521,370,612	-	4,434,709,697		1,163,807,784	152,317,857	(294,035)	1,315,831,606	3,118,878,091
Grand Total		59,911,736,518	117,480,844	4,867,088,601	-	64,896,305,963		10,294,444,164	1,102,404,020	(294,035)	11,396,554,149	53,499,751,814



As at 30 June 2014

Sl. No.	Particulars	Cost/ Revaluation					Rate	Accumulated depreciation				Net book value as at 30 June 2014 Taka
		Balance as at 1 July 2013 Taka	Additions during the year Taka	Transferred from CWIP Taka	Adjustment Taka	Balance as at 30 June 2014 Taka		Balance as at 1 July 2013 Taka	Charge for the year Taka	On disposals during the year Taka	Balance as at 30 June 2014 Taka	
Water:												
1	Land	2,194,463,822	-	-	-	2,194,463,822	-	-	-	-	-	2,194,463,822
2	Building	116,992,550	-	-	-	116,992,550	2%	83,338,935	2,339,851	-	85,678,786	31,313,764
3	Deep Tube-well	2,491,089,919	207,000	5,466,230,961	-	7,957,527,880	6%	2,028,049,212	313,458,534	-	2,341,507,746	5,616,020,134
4	Plant and machinery	214,499,415	-	-	-	214,499,415	15%	214,499,415	-	-	214,499,415	-
5	Service equipment	10,635,430	-	-	-	10,635,430	15%	10,324,935	310,495	-	10,635,430	-
6	Steel overhead tank	196,045,541	-	-	-	196,045,541	2%	174,186,359	3,920,911	-	178,107,270	17,938,271
7	Boundary wall	20,806,586	-	-	-	20,806,586	2%	17,766,701	416,132	-	18,182,833	2,623,753
8	Water Main line	3,828,243,406	-	6,966,119	-	3,835,209,525	2%	1,650,129,020	76,634,530	-	1,726,763,550	2,108,445,975
9	Water distribution line	786,986,246	-	276,074,151	-	1,063,060,397	2%	238,868,369	18,500,467	-	257,368,836	805,691,561
10	Saidabad water treatment plant	7,063,781,421	-	-	-	7,063,781,421	2%	1,246,438,646	141,275,629	-	1,387,714,275	5,676,067,146
11	S.W.P (plant and machinery)	64,201,307	-	-	-	64,201,307	15%	64,201,307	-	-	64,201,307	-
12	Plant (crash program)	236,956,968	-	-	-	236,956,968	15%	236,956,968	-	-	236,956,968	-
Total		17,224,702,611	207,000	5,749,271,231	-	22,974,180,842		5,964,759,867	556,856,549	-	6,521,616,416	16,452,564,426
Sewer:												
1	Land	24,890,324,356	-	-	-	24,890,324,356	-	-	-	-	-	24,890,324,356
2	Building	35,361,554	-	-	-	35,361,554	2%	23,429,072	707,232	-	24,136,304	11,225,250
3	S.T.P (plant and machinery)	749,809,417	-	-	-	749,809,417	15%	749,809,417	-	-	749,809,417	-
4	Boundary wall	13,708,712	-	-	-	13,708,712	2%	3,431,152	274,175	-	3,705,327	10,003,385
5	Sewer Main Line	1,461,754,832	-	47,655,117	-	1,509,409,949	2%	646,776,033	29,711,648	-	676,487,681	832,922,268
6	Sub sewer line	1,446,474,152	-	217,461,680	-	1,663,935,832	2%	370,952,533	31,104,100	-	402,056,633	1,261,879,199
7	Drainage line	808,049,128	-	1,478,368,777	-	2,286,417,905	2%	87,592,173	30,944,671	-	118,536,844	2,167,881,061
8	S.W.D Line/IFPP	1,924,246,562	-	-	-	1,924,246,562	2%	557,337,968	38,484,932	-	595,822,900	1,328,423,662
9	S.S. Line/IFPP	25,469,288	-	-	-	25,469,288	2%	16,009,366	509,386	-	16,518,752	8,950,536
10	S. Pump/IFPP	21,946,106	-	-	-	21,946,106	15%	21,946,106	-	-	21,946,106	-
Total		31,377,144,107	-	1,743,485,574	-	33,120,629,681		2,477,283,820	131,736,144	-	2,609,019,964	30,511,609,717
Common												
1	Land	1,261,145,667	-	-	-	1,261,145,667	-	-	-	-	-	1,261,145,667
2	Building	1,233,709,055	189,977,014	-	(441,003)	1,423,245,066	2%	197,267,101	26,573,952	-	223,841,053	1,199,404,013
3	Furniture & Office equipment	85,540,391	9,396,733	-	(2,735,528)	92,201,596	10%	56,956,597	9,023,876	-	65,980,473	26,221,123
4	Vehicle	460,543,423	58,723,000	-	-	519,266,423	20%	374,589,286	91,826,437	-	466,415,723	52,850,700
5	Boundary wall	43,686,909	14,427,764	-	(1,650,143)	56,464,530	2%	6,616,328	1,018,016	-	7,634,344	48,830,186
6	Generator	321,362,243	-	-	-	321,362,243	15%	321,362,243	-	-	321,362,243	-
7	Electric sub station	33,583,027	-	-	-	33,583,027	15%	2,518,728	5,037,455	-	7,556,183	26,026,844
8	Air conditioner	22,846,742	1,786,636	-	-	24,633,378	15%	22,348,510	632,230	-	22,980,740	1,652,638
9	Computer	54,995,069	31,846,958	-	(1,817,962)	85,024,065	15%	37,399,242	10,637,783	-	48,037,025	36,987,040
Total		3,517,412,526	306,158,105	-	(6,644,636)	3,816,925,995		1,019,058,035	144,749,749	-	1,163,807,784	2,653,118,211
Grand Total		52,119,259,244	306,365,105	7,492,756,805	(6,644,636)	59,911,736,518		9,461,101,722	833,342,442	-	10,294,444,164	49,617,292,354





5. Intangible assets

As at 30 June 2015

Sl. No.	Particulars	Cost/valuation					Rate	Accumulated amortisation				Net book value as at 30 June 2015
		Balance as at 1 July 2014 Taka	Additions during the year Taka	Transferred from CWIP Taka	Disposals during the year Taka	Balance as at 30 June 2015 Taka		Balance as at 1 July 2014 Taka	Charge for the year Taka	On disposals during the year Taka	Balance as at 30 June 2015 Taka	
1	Softwares	11,610,693	-	-	-	11,610,693	15%	5,795,614	1,741,604	-	7,537,218	4,073,475
	<b>Total</b>	<b>11,610,693</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>11,610,693</b>		<b>5,795,614</b>	<b>1,741,604</b>	<b>-</b>	<b>7,537,218</b>	<b>4,073,475</b>

As at 30 June 2014

Sl. No.	Particulars	Cost/valuation					Rate	Accumulated amortisation				Net book value as at 30 June 2014
		Balance as at 1 July 2013 Taka	Additions during the year Taka	Transferred from CWIP Taka	Disposals during the year Taka	Balance as at 30 June 2014 Taka		Balance as at 1 July 2013 Taka	Charge for the year Taka	On disposals during the year Taka	Balance as at 30 June 2014 Taka	
1	Softwares	11,610,693	-	-	-	11,610,693	15%	4,054,010	1,741,604	-	5,795,614	5,815,079
	<b>Total</b>	<b>11,610,693</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>11,610,693</b>		<b>4,054,010</b>	<b>1,741,604</b>	<b>-</b>	<b>5,795,614</b>	<b>5,815,079</b>



## 6 Capital work-in-progress

	As at 30 June 2015 Taka	As at 30 June 2014 Taka
Opening balance	20,515,604,053	15,985,819,992
Addition during the year	7,202,248,030	12,022,540,866
Adjustment during the year	(33,707,063)	-
Transferred to property, plant and equipment	(4,867,088,601)	(7,492,756,805)
Closing balance	<u>22,817,056,419</u>	<u>20,515,604,053</u>

## 7 Receivables from ICB Islamic Bank Limited

Non current portion	38,260,353	38,870,573
Encashment (current portion)	(4,500,000)	(610,220)
	<u>33,760,353</u>	<u>38,260,353</u>

Receivables from ICB Islamic Bank Limited comprise four accounts out of which one represents disputed account with a balance of Tk. 545,753. No interests are entitled from these accounts but DWASA recovers per annum from each account (except disputed account) under reconstruction schedule of Bangladesh Bank.

## 8 Materials and supplies

Opening balance	1,026,582,656	780,286,471
Purchase during the year	453,437,178	642,485,720
Materials consumed	(194,799,323)	(396,189,535)
Closing balance	<u>1,285,220,511</u>	<u>1,026,582,656</u>

## 9 Rates receivable

Opening balance - gross	4,584,186,151	4,169,256,033
Add: Billing during the year	8,065,927,549	7,516,935,093
Less: Collection during the year	(7,564,433,543)	(7,102,004,975)
<b>Closing balance - gross</b>	<u>5,085,680,157</u>	<u>4,584,186,151</u>
Less: Provision for bad debts on rates receivable	(254,284,008)	(229,209,308)
	<u>4,831,396,149</u>	<u>4,354,976,843</u>

### 9.1 Provision for bad debts on rates receivable

Opening balance	229,209,308	208,462,802
Add: Current year provision	25,074,700	20,746,506
Closing balance	<u>254,284,008</u>	<u>229,209,308</u>

## 10 Advances, deposits and prepayments

Temporary advance (works)	42,873,852	41,358,515
House building advances	744,871,973	833,985,818
Temporary advance (C&B)	16,130,812	16,478,551
Pre-pay account	36,000	36,000
Advance to DC Dhaka	397,500,000	-
Loan to co-operative	100,000	100,000
Computer advance	554,497	712,850
Advance to consultant	1,488,224	1,488,224
Advance for supply and services	145,711,647	73,086,124
Advance for other finance	274,209,239	282,626,617
Engineering consultancy fee	5,140,531	5,140,531
Office rent advance	255,150	354,150
Diploma Engineers Association (DEA)	(1,500)	-
	<u>1,628,870,425</u>	<u>1,255,367,380</u>





## 10.1 Advance for other finance

		As at 30 June 2015 Taka	As at 30 June 2014 Taka
VAT (consumers)		2,275,585	2,275,585
Contractors income tax (works)		141,025,366	140,787,588
Advance to Employee for Titas Gas Connection		249,000	-
House Building Advance(Govt.)		2,000	-
Income tax lease out zones		138,812	138,812
Contractors income tax (contractors and bills)		(2,110,694)	(2,117,365)
VAT works		34,239,422	34,969,221
VAT (contractors and bills)		5,289,748	5,276,749
Loan to CD VAT a/c		-	8,196,027
Advance to tax authority for appeal		45,100,000	45,100,000
Advance for land acquisition		48,000,000	48,000,000
		<u>274,209,239</u>	<u>282,626,617</u>

## 11 Investment

Investment in shares		5,671	5,671
Fixed deposit receipt (FDR)	11.1	<u>690,515,264</u>	<u>3,908,433,048</u>
		<u>690,520,935</u>	<u>3,908,438,719</u>

### 11.1 Fixed deposit receipt (FDR)

Opening balance		3,908,433,048	3,206,818,706
Prior year adjustment for accrued interest		-	1,615,503
		3,908,433,048	3,208,434,209
Add: Investment during the year		299,975,496	2,565,766,857
Accrued interest on FDR		37,592,090	153,301,177
		337,567,586	2,719,068,034
Less: Encashed during the year		(3,555,485,370)	(2,019,069,195)
Closing balance		<u>690,515,264</u>	<u>3,908,433,048</u>

## 12 Other receivables

Receivable from mobile operator company		56,110	56,110
		<u>56,110</u>	<u>56,110</u>

## 13 Cash and cash equivalents

Cash in hand		781,000	766,000
Cash at banks	13.1	<u>1,118,529,083</u>	<u>1,249,167,487</u>
		<u>1,119,310,083</u>	<u>1,249,933,487</u>

### 13.1 Cash at banks

		As at 30 June 2015 Taka	As at 30 June 2014 Resatated Taka
Bank balance (main accounts)		150,112,943	712,087,827
Bank balance (collection accounts)		874,398,422	416,204,117
VAT collection accounts		59,391,288	109,063,489
Sur-charge collection account		26,138,836	10,288,228
Other charges accounts		8,487,594	1,523,826
		<u>1,118,529,083</u>	<u>1,249,167,487</u>

### 13.2 Restatement of cash and cash equivalents

		Taka
Balance as at 30 June 2013		1,861,913,112
Rectification of error relates with - bank balance (main accounts)		(33,554,332)
Restated balance as at 1 July 2013		<u>1,828,358,780</u>





14 Grants and other funds

	As at 30 June 2015	As at 30 June 2014
	Taka	Resatated Taka
Grant from GOB	271,750,982	102,000,000
Badda Project Fund	59,864,000	59,864,000
BICC Fund	57,673,890	57,673,890
BMRE Project Fund	1,572,849,195	1,572,849,195
Cannel Renovation Fund	35,000,000	35,000,000
Contingency and reserve	7,364,890	7,364,890
Diesel Generator For Water Pumps in Dhaka City Fund	406,000,000	406,000,000
DIEWRMP FUND	2,520,287	2,520,287
DTW under Crash Program	726,780,000	726,780,000
DWSSDP	59,045,668	59,045,668
DESWSP Fund	184,500,000	-
DWSSP	2,585,161,179	1,844,237,179
EREWSSP Phase-1	2,928,000,000	2,928,000,000
EREWSSP Phase-2	2,130,000,000	2,130,000,000
Flood Damage Work Project Fund	16,800,000	16,800,000
Generator Project Fund	154,460,000	154,460,000
Government loan converted to Equity	1,445,485,970	1,445,485,970
Grant from IDA (4th Project)	294,422,000	294,422,000
Grant for Drainage Project	34,000,000	34,000,000
Grant for SIDA loan	49,292,095	49,292,095
Hatirjheel Project	1,905,424,311	1,656,012,311
IESLCRP	30,000,000	30,000,000
IFP Project (ADB)	1,348,040,397	1,348,040,397
IFP Project (GOB)	1,028,303,804	1,028,303,804
Interim Project-1	355,400,000	355,400,000
Interim Project-2	301,700,000	301,700,000
Interim Project-3	522,800,000	522,800,000
Interim Project-4	1,180,074,000	1,180,074,000
Interim Urgent Sewerage Con. & Rehab Pro-2-Fund	676,500,000	527,500,000
IUSERP Fund	125,000,000	125,000,000
Japan France Aided Project	2,543,486,466	2,543,486,466
Kallayanpur Regulator Project	973,034,885	973,034,885
Mirpur Project (ADB) Fund (DUIIP)	31,095,256	31,095,256
Mirpur Project (GOB) Fund	61,500,000	61,500,000
Narayanongj Town Project Fund	725,700,000	735,000,000
Padma Water Treatment Plant-Ph-1 Fund	4,430,357,656	805,000,000
PCOGBLBDDO Projects Fund	10,000,000	10,000,000
PFRP Fund (Sewer)	126,233,000	126,233,000
PFRP Fund (Water)	149,558,000	149,558,000
Pollution Control Measure of Gulshan Lake Project Fund	453,400,000	468,000,000
Procurement of Generator	222,000,000	222,000,000
Rehabilitation of 42 Nos DTW	22,773,763	22,773,763
Remove of Water Logging Fund Phase-1	2,502,589,885	2,502,589,885
Remove of Water Logging Fund Phase-2	1,182,796,213	1,185,226,699
Saidabad Project (Phase-2) Fund	11,068,831,251	9,997,640,662
Saidabad Project Fund	937,069,619	937,069,619
Sewerage, expansion and rehabilitation	814,015,000	814,015,000
Sewerage Treatment Plant at Dasekandi Fund	60,459,081	62,500,000
Shitalakha/Narayanongj Water Development Fund	26,075,000	26,075,000
Spare parts for Saidabad	102,488,658	102,488,658
Storm Water Drain. System in Dhaka City (Phas-2 fund)	20,074,101	20,074,101
Tatul Zhora-Vakurta Fund	234,419,000	84,419,000
TPFF (Sewer)	17,372,800	17,372,800
TPFF (Water)	10,871,000	10,871,000
Urgent Sewerage Rehabilitation Project	152,451,635	152,451,635
USEEDI Project Fund	163,905,000	163,905,000
Water Logging PM Office-Fund	114,000,000	114,000,000
WSSER Project	2,770,000,000	2,770,000,000
	<u>50,420,769,937</u>	<u>44,109,006,115</u>



#### 14.1 Restatement of Grants and other funds

	<u>Taka</u>
Balance as at 30 June 2013	32,841,373,390
Rectification of error relates with - DWSSDP	(33,554,332)
<b>Restated balance as at 1 July 2013</b>	<b><u>32,807,819,058</u></b>

#### 15 Government grants for drainage maintenance

	<u>Note</u>	As at 30 June 2015 <u>Taka</u>	As at 30 June 2014 <u>Taka</u>
Opening balance		7,070,329	7,070,329
Add: Received during the year			
Government grants for drainage maintenance fund		55,000,000	55,000,000
		<u>55,000,000</u>	<u>55,000,000</u>
Less: Income recognised during the year			
Government grants for drainage maintenance fund	20	(55,000,000)	(55,000,000)
		<u>(55,000,000)</u>	<u>(55,000,000)</u>
Closing balance		<u>7,070,329</u>	<u>7,070,329</u>

#### 16 Long term liabilities

Asian Development Bank (IFP project)	-	5,438,710
International Development Association (4th project)	2,857,196,286	2,934,279,261
International Development Association (3rd project)	548,606,864	674,001,717
Government loan for power	513,700,000	513,700,000
	<u>3,919,503,150</u>	<u>4,127,419,688</u>

#### 17 Liabilities for expenses

		As at 30 June 2015 <u>Taka</u>	As at 30 June 2014 <u>Restated Taka</u>
Accounts payable (general)		-	-
VAT payable on water bill		73,639,711	119,002,974
Contractor control account (contractors and bills)		-	-
Provision for pension fund	17.1	2,445,114,681	4,704,298,227
		<u>2,518,754,392</u>	<u>4,823,301,201</u>

#### 17.1 Provision for pension fund

Opening balance	4,704,298,227	3,508,972,272
Add: Provision made during the year	1,500,000,000	1,560,825,955
	<u>6,204,298,227</u>	<u>5,069,798,227</u>
Less: Payment to fund during the year	(3,759,183,546)	(365,500,000)
Closing balance	<u>2,445,114,681</u>	<u>4,704,298,227</u>

#### 17.2 Restatement of liabilities for expenses

	<u>Taka</u>
Balance as at 30 June 2013	3,857,252,919
Rectification of error relates with -	
Accounts payable (general)	(198,819,819)
Contractor control account (contractors and bills)	(40,036,195)
<b>Restated balance as at 1 July 2013</b>	<b><u>3,618,396,905</u></b>



# 18 Liabilities for other finance

	<u>Note</u>	As at 30 June 2015 <u>Taka</u>	As at 30 June 2014 <u>Taka</u>
Accounts payable liabilities to DPHE		1,465,679	1,465,679
Accrued interest on liabilities to DPHE		4,589,554	4,589,554
Contractor's control accounts works		124,099,770	124,099,770
Deduction from pension holder		2,649,110	2,649,110
Degree Prokoushal Somittee		3,400	-
Deposit against work		41,229,916	30,926,135
Deposit pension scheme		460,762	460,762
DWASA Aukarigory Kalyan Samity		300	-
General insurance liabilities		20,386	20,386
General provident fund advance		24,600	-
General provident fund		41,677	-
Interest on loan from Government		30,527,622	30,527,622
Interest on matured long term debts		116,562	116,562
Leave salary pension		(12,125)	(12,125)
Matured long term loan		174,000	174,000
Others loan		10,500,000	10,500,000
Receipts from DWASA staff on lien		12,314,646	12,314,646
Security deposits	18.1	167,638,671	235,989,490
Trust fund		1,753	-
WASA Shramik Union		95	-
Other deduction payable		2,671,912	221,143
Payable to lien employees pension		10,216,397	10,216,397
Interest received from project a/c		67,155,025	50,878,245
Provision for incentive bonus		44,891,231	35,029,450
Group insurance (salary)		1,916,109	1,338,715
		<u>522,697,052</u>	<u>551,505,541</u>

## 18.1 Security deposits

Security deposit (fixed)	16,043,558	16,043,558
Security deposit (works)	98,295,570	165,100,972
Security deposit (contractors and bills)	29,714,114	31,239,531
Security deposit (performance guarantee)	22,060,114	22,060,114
Security deposit (bottle plant)	1,180,000	1,200,000
DWASA officers' housing society (DOHS)	345,315	345,315
	<u>167,638,671</u>	<u>235,989,490</u>

## 19 Provision for taxation

Opening balance	-	-
Provision for the year	53,380,908	37,072,487
Adjustment against advance tax/TDS on FDR interest	-	(37,072,487)
Payment of tax during the year	-	-
Closing balance	<u>53,380,908</u>	<u>-</u>



## 20 Other income

	Note	2015 Taka	2014 Taka
Income from connection			
Water		149,694,798	109,441,340
Sewer		7,878,674	5,760,070
		157,573,472	115,201,410
Water sale		32,816,972	26,856,170
Miscellaneous income	20.1	800,234,919	849,900,024
Government grants for drainage maintenance income	15	55,000,000	55,000,000
		<u>1,045,625,363</u>	<u>1,046,957,604</u>

### 20.1 Miscellaneous income

Sale of materials connection/cost of material		11,832,520	5,743,811
Sale of tender documents		34,199,122	26,666,445
Interest on STD a/c and FDR investment		339,379,384	435,275,830
Royalty of deep tube-well		154,995,841	95,577,712
Other income		25,157,270	18,911,169
Water and sewerage charge from salary		61,553	70,318
House building interest		4,202,550	9,754,370
House maintenance income		5,570,348	4,799,392
Supervision income		256,559	734,281
Office building rent		17,785,688	20,161,913
Sur-charge		195,592,330	200,853,459
High rise building permission		3,676,683	2,315,561
Meter testing		991,100	2,600
Bus fare		276,347	254,935
Penalty		2,070,029	23,004,778
Computer loan interest		28,445	-
Enlistment fee		4,159,150	5,773,450
		<u>800,234,919</u>	<u>849,900,024</u>

## 21 Salary and wages

Salary and wages		406,306,098	381,367,993
House rent allowance		168,888,518	164,307,565
Washing allowance		2,537,797	2,511,398
Medical allowance		28,887,832	28,372,369
Conveyance allowance		4,937,448	5,103,179
Water and sewer allowance		5,935,663	5,871,172
Over time		573,982,290	538,240,881
Ansar salary		16,937,041	15,876,601
Master roll wages		38,302,733	38,671,042
Gas allowance		1,779,856	1,844,951
Education allowance		6,491,153	6,369,732
Tiffin allowance		4,913,916	4,990,916
Incentive bonus/performance award		40,000,000	-
Festival bonus		64,194,825	61,181,691
Night allowance		6,719,775	5,875,205
Dearness allowance		77,921,640	75,073,494
Earned leave encashment		4,614,415	2,347,028
Group insurance		429,821	132,575
Entertainment allowance		1,142,682	957,845
Provision for pension (expenses)		1,500,000,000	1,699,250,466
Telephone (salary)		8,600	12,000
		<u>2,954,932,103</u>	<u>3,038,358,103</u>





## 22 Repairs and maintenance

	Note	2015 Taka	2014 Taka
Water line maintenance		55,942,694	69,695,401
Sewer line maintenance		28,723,676	73,937,252
Water pump maintenance		126,614,484	117,599,955
Quarter maintenance		19,898,743	21,200,076
Office building maintenance		10,457,567	13,155,733
Store maintenance		3,387,785	11,856,695
Sewer pump maintenance		9,447,154	7,044,486
Meter maintenance		2,161,776	2,127,084
Generator maintenance		42,887,568	23,738,383
Chemical and purification		104,212,737	114,702,150
Generator fuel		96,610,133	125,010,309
Power		2,826,812,150	2,486,518,723
Plant maintenance		130,456,685	82,509,413
ChL. pump maintenance		-	681,328
Bottle plant expenses		40,597,821	47,227,134
Land maintenance		3,494,523	1,172,717
Drainage line maintenance		113,573,645	78,274,075
SWTP Phase-2 (operation & maintenance) expenses		320,897,335	415,258,295
		<u>3,936,176,476</u>	<u>3,691,709,209</u>

## 23 Administrative expenses

Telephone		3,861,675	4,848,767
Conveyance expenses		11,968,862	12,635,461
Vehicle maintenance		27,496,227	28,302,999
Miscellaneous		2,370,626	2,527,385
Advertisement		32,344,401	24,699,308
Office maintenance		14,740,058	12,397,977
Office furniture maintenance		369,960	735,765
Printing and stationery		10,682,609	12,982,631
Entertainment		4,515,460	6,174,966
Training fee		2,139,946	1,859,542
Fuel and lubricant		68,029,510	65,168,957
Staff bus		10,887,785	10,109,646
Legal fee		7,619,226	10,271,870
Rent-a-car		11,747,586	9,724,515
Research and development		35,317,661	4,680,300
Liveries		12,789,083	13,471,889
Electricity		1,464,424	2,605,998
Honorarium		7,081,756	5,369,272
Computer maintenance		2,498,120	2,633,647
Medicine		51,995	45,930
Office rent expenditure		2,730,600	3,295,600
Government commission		5,000,000	5,000,000
Lease out zones		472,962,118	445,009,834
Special drive		3,966,616	4,642,520
Audit fee		575,000	576,250
Sports culture and welfare		931,390	947,600
Newspaper		201,526	190,782
Internet connection charge		1,017,042	913,838
Bank charges		14,131,876	21,551,884
Welfare		799,497	651,960
Water test		51,300	87,900
		<u>770,343,935</u>	<u>714,114,993</u>



**24 Interest on loan**

	<u>2015</u> <u>Taka</u>	<u>2014</u> <u>Taka</u>
International Development Association (3rd project)	7,332,437	107,699,150
International Development Association (4th project)	99,751,025	14,535,381
	<u>107,083,462</u>	<u>122,234,531</u>

**25 Income tax expense**

	<u>2015</u> <u>Taka</u>	<u>2014</u> <u>Restated</u> <u>Taka</u>
Current year tax	53,380,908	37,072,487
Prior year tax	-	44,518,617
	<u>53,380,908</u>	<u>81,591,104</u>

During the year 2014, income tax total amount of Tk 44,518,617 was paid for the assessment years of 2000-2001 and 2010-2011.

**26 Collection from subscribers**

Revenue as per revenue account	8,065,927,549	7,516,935,093
(Decrease)/increase in rates receivable	(501,494,006)	(414,930,118)
	<u>7,564,433,543</u>	<u>7,102,004,975</u>

**27 Payment to contractors and employees**

Salaries and wages	2,954,932,103	3,038,358,103
Repairs and maintenance expenses	3,936,176,476	3,685,064,573
Administrative costs	770,343,935	714,114,993
	<u>7,661,452,514</u>	<u>7,437,537,669</u>
Less: Closing liabilities for expenses	2,518,754,392	4,823,301,201
Closing liabilities for other finance	522,697,052	551,505,547
Closing provision for government commission	5,000,000	5,000,000
Closing provision for audit fees	575,000	546,250
	<u>3,047,026,444</u>	<u>5,380,352,998</u>
	<u>4,614,426,070</u>	<u>2,057,184,671</u>
Add: Opening liabilities for expenses	4,823,301,201	3,857,252,919
Opening liabilities for other finance	551,505,541	540,162,757
Opening provision for government commission	5,000,000	-
Opening provision for audit fees	546,250	345,000
Adjustment for rectification of error (note 17.2)	-	(238,856,014)
	<u>5,380,352,992</u>	<u>4,158,904,662</u>
	<u>9,994,779,062</u>	<u>6,216,089,333</u>
Add: Increase of inventories	258,637,855	246,296,185
(Decrease)/increase of advances, deposits & prepayments	373,503,045	171,783,937
(Decrease)/increase in other receivables	-	(776)
	<u>632,140,900</u>	<u>418,079,346</u>
	<u>10,626,919,962</u>	<u>6,634,168,679</u>

**28 Contingent liabilities**

DWASA have two bank guarantee, one was issued by Agrani Bank Limited, Wasa corporate branch for an amount of Tk. 9,757,552 and another was issued by BASIC Bank Limited, Kawran bazar branch for an amount of Tk. 7,206,760 to Commissioner of Customs House, Chittagong.





**Dhaka Water Supply and Sewerage Authority**

**Schedule of long term loan  
As at 30 June 2015**

Annexure-I

Particulars	Opening balance as on 1 July 2014			Interest during the year			DSL payment during the year			Closing balance as on 30 June 2015		
	Loan amount	Interest on loan	Total opening balance	Interest rate	Interest on opening balance	Total interest	Loan amount	Interest on loan	Total amount	Loan amount	Interest on loan	Grand total
	Taka	Taka	Taka	Taka	Taka	Taka	Taka	Taka	Taka	Taka	Taka	Taka
ADB -1124	-	5,438,710	5,438,710	12.50%	-	5,438,710	-	5,438,710	5,438,710	-	-	-
IDA 3rd project	126,394,615	547,607,102	674,001,717	11.50%	7,332,437	554,939,539	62,634,290	70,093,000	132,727,290	63,760,325	484,846,539	548,606,864
IDA 4th project	1,435,988,666	1,498,290,595	2,934,279,261	7.50%	99,751,025	1,598,041,620	105,975,000	70,859,000	176,834,000	1,330,013,666	1,527,182,620	2,857,196,286
Govt. loan for power	513,700,000	-	513,700,000	0.00%	-	-	-	-	-	513,700,000	-	513,700,000
<b>Total</b>	<b>2,076,083,281</b>	<b>2,051,336,407</b>	<b>4,127,419,688</b>		<b>107,083,462</b>	<b>2,158,419,869</b>	<b>168,609,290</b>	<b>146,390,710</b>	<b>315,000,000</b>	<b>1,907,473,991</b>	<b>2,012,029,159</b>	<b>3,919,503,150</b>



# Dhaka Water Supply and Sewerage Authority

## Schedule of fixed deposit receipts As at 30 June 2015

Annexure-II

Sl. No.	Name of banks	Instrument/account no.	Initial purchase date	Purchase value	Last maturity/renewal date	Next date of maturity	Opening balance				Purchased during the year	Earned interest				Encashment during the year	Balance as at 30 June 2015		Accrued interest as at 30 June 2015			Total as at 30 June 2015
							Principal	Accrued interest	Adjustment in principal and interest	Total		Interest	AIT	Excise duty	Net interest		2015 (principal renewed)	Interes t rate (%)	Days	Interest amount		
1	2	3	4	5	6	7	8	9	(8-9)=10	11	12	13	14	(12-13-14)=15	16	(8-9+11+15-16)=17	18	19	20	(17+20)=21		
General Govt. bank																						
1	Janata Bank Ltd., KB Br.	064373/2167	13.07.09	16,200,796	13.07.14	13.07.15	23,206,502	2,805,444	-	26,011,946	-	95,998	290,144	5,000	(199,146)	-	25,812,800	9.50	353	2,371,595	28,184,395	
2	Janata Bank Ltd., KB Br.	467303/2197	04.07.10	6,005,280	04.07.14	04.07.15	7,668,759	950,716	-	8,619,475	-	8,004	95,872	1,000	(88,868)	-	8,530,607	9.50	362	803,747	9,334,354	
3	Janata Bank Ltd., KB Br.	467304/2198	08.07.10	18,330,354	08.07.14	08.07.15	23,399,684	2,868,865	-	26,268,549	-	56,721	292,559	5,000	(240,838)	-	26,027,711	9.50	358	2,425,212	28,452,924	
4	Janata Bank Ltd., KB Br.	467366/2280	21.07.11	21,210,268	21.07.14	21.07.15	26,267,313	3,103,501	-	29,370,815	-	180,538	328,404	5,000	(152,866)	-	29,217,949	9.50	345	2,623,612	31,841,560	
5	Janata Bank Ltd., KB Br.	0532271/2805	08.07.14	19,406,276	-	08.07.15	-	-	-	19,406,276	-	-	-	5,000	(5,000)	-	19,401,276	9.50	357	1,802,724	21,204,000	
6	Janata Bank Ltd., KB Br.	0532109/2647	09.09.13	50,000,000	09.11.14	09.11.15	50,894,050	3,915,356	-	54,809,406	-	2,193,130	610,848	10,000	1,572,282	-	56,381,688	9.00	233	3,239,244	59,620,932	
7	BASIC Bank Ltd., KB Br.	040149/3118-01-000144	07.06.11	545,500	07.06.15	07.06.16	747,491	5,161	-	752,652	-	73,326	7,849	350	65,127	-	817,779	8.00	24	4,302	822,081	
8	BASIC Bank Ltd., KB Br.	092159/31180110516	27.05.14	19,000,000	27.11.14	27.11.15	19,000,000	191,301	-	19,191,302	-	769,360	96,066	-	673,294	-	19,864,595	9.50	215	1,111,601	20,976,196	
9	Mudhumati, Motijheel Br.	0000567125500087	22.05.14	11,200,000	22.05.15	22.05.16	11,120,000	146,236	-	11,266,236	-	1,188,164	200,160	5,000	983,005	-	12,249,240	10.00	40	134,238	12,383,478	
10	Premier Bank Ltd., KB Br.	0173452	23.01.14	65,000,000	23.01.15	23.01.16	65,000,000	3,539,384	-	68,539,384	-	4,585,616	812,500	10,000	3,763,116	-	72,302,500	9.50	159	2,992,135	75,294,649	
11	First Security Islami, KB Br.	0297460	28.05.13	11,123,000	28.05.15	28.05.16	12,369,338	138,265	-	12,507,603	-	1,345,756	148,402	5,000	1,192,354	-	13,699,957	9.75	34	124,426	13,824,383	
12	First Security Islami, KB Br.	0834854	23.01.14	62,864,062	23.01.15	23.01.16	62,864,062	3,423,077	-	66,287,139	-	4,434,951	785,801	10,000	3,639,150	-	69,926,289	10.25	159	3,122,256	73,048,525	
13	First Security Islami, KB Br.	0835136	28.05.14	24,737,000	28.05.15	28.05.16	24,737,000	276,512	-	25,013,513	-	2,691,928	296,844	5,000	2,390,084	-	27,403,596	9.75	34	248,885	27,652,481	
14	First Security Islami, KB Br.	0835137	29.05.14	25,000,000	29.05.15	29.05.16	25,000,000	271,233	-	25,271,233	-	2,728,767	300,000	5,000	2,423,767	-	27,695,000	9.75	33	244,133	27,939,133	
15	First Security Islami, KB Br.	0835138	29.05.14	12,361,000	29.05.15	29.05.16	12,361,000	134,108	-	12,495,109	-	1,349,212	148,332	5,000	1,195,880	-	13,690,988	9.75	33	120,687	13,811,675	
16	First Security Islami, KB Br.	0835162	12.06.14	11,123,000	12.06.15	12.06.16	11,123,000	69,481	-	11,192,481	-	1,237,471	130,695	5,000	1,101,776	-	12,294,257	9.75	19	62,398	12,356,654	
17	Midland Bank, Gulshan Br.	0003594/000979	14.04.15	10,000,000	-	14.04.16	-	-	-	10,000,000	-	-	-	-	-	-	10,000,000	9.50	77	200,411	10,200,411	
18	Pahala Bank Ltd., KB Br.	0829554/158020	05.05.15	10,000,000	-	05.05.16	-	-	-	10,000,000	-	-	-	-	-	-	10,000,000	9.00	56	138,082	10,138,082	
General Security																						
19	Janata Bank Ltd., KB Br.	064328/2122	12.07.09	4,522,200	12.07.13	12.07.17	7,169,694	869,203	-	8,038,897	-	(63,395)	80,581	1,000	(144,976)	-	7,893,921	12.50	354	957,003	8,850,924	
20	Janata Bank Ltd., KB Br.	0531850/2490	17.12.12	5,000,000	17.12.14	17.12.15	5,560,500	343,380	-	5,903,880	-	296,193	63,957	1,000	231,235	-	6,135,115	9.00	196	296,503	6,431,618	
21	Agrani Bank, WASA Br.	0089029/2810	03.02.08	10,000,000	03.02.14	03.02.15	10,000,000	425,753	-	10,425,754	-	624,247	105,000	1,000	518,247	944,000	10,000,000	9.00	148	364,932	10,364,932	
Security Deposit																						
22	Janata Bank Ltd., KB Br.	366268/2361	01.04.12	50,000,000	01.07.14	01.07.15	57,331,544	7,166,443	-	64,497,987	-	1,250	716,769	10,000	(725,519)	-	63,772,467	9.50	365	6,058,384	69,830,852	
23	Janata Bank Ltd., KB Br.	053266/2604	07.07.13	30,000,000	07.07.14	07.07.15	29,995,000	3,687,741	-	33,682,742	-	62,259	375,000	5,000	(317,741)	-	33,365,000	9.50	359	3,117,571	36,482,571	
24	Janata Bank Ltd., KB Br.	053266/2605	07.07.13	20,000,000	07.07.14	07.07.15	19,995,000	2,458,289	-	22,453,290	-	41,711	250,000	5,000	(213,289)	-	22,240,000	9.50	359	2,078,069	24,318,069	
25	Janata Bank Ltd., KB Br.	0532291/2825	07.08.14	10,000,000	-	07.08.15	-	-	-	10,000,000	-	-	-	1,000	(1,000)	-	9,999,000	9.50	327	851,011	10,850,011	
26	Janata Bank Ltd., KB Br.	0532292/2826	07.08.14	10,000,000	-	07.08.15	-	-	-	10,000,000	-	-	-	1,000	(1,000)	-	9,999,000	9.50	327	851,011	10,850,011	
Self Insurance																						
27	BDBL, KB Br.	0002108/117	21.04.14	12,264,909	21.04.15	21.04.16	12,264,909	250,507	-	12,515,415	-	1,037,308	128,781	5,000	903,527	-	13,418,942	8.50	71	221,872	13,640,814	
28	Janata Bank Ltd., KB Br.	0532139/2677	07.11.13	5,000,000	07.11.14	07.11.15	4,999,000	387,868	-	5,386,868	-	212,132	60,000	1,000	151,132	-	5,538,000	9.00	236	322,266	5,860,266	
29	Janata Bank Ltd., KB Br.	0532186/2720	16.01.14	2,500,000	16.01.15	16.01.16	2,500,000	125,068	-	2,625,068	-	149,932	27,500	1,000	121,432	-	2,746,500	9.00	166	112,418	2,858,919	
30	Janata Bank Ltd., KB Br.	0547322/2855	18.09.14	5,000,000	-	18.09.15	-	-	-	5,000,000	-	-	-	1,000	(1,000)	-	4,999,000	9.50	285	370,816	5,369,816	
31	Janata Bank Ltd., KB Br.	0547371/2903	21.01.15	5,000,000	-	21.01.16	-	-	-	5,000,000	-	-	-	-	-	-	5,000,000	9.00	160	197,260	5,197,260	
32	BASIC Bank Ltd., KB Br.	058641/12531	21.05.15	2,500,000	-	21.05.16	-	-	-	2,500,000	-	-	-	-	-	-	2,500,000	8.50	40	23,288	2,523,288	
Encashment																						
General																						
1	Janata Bank Ltd., KB Br.	467302/2196	22.06.10	24,165,605	22.06.15	-	35,688,769	88,000	-	35,776,769	-	3,480,877	356,888	10,000	3,113,989	38,890,758	-	-	-	-	-	
2	Janata Bank Ltd., KB Br.	467314/2208	02.08.10	26,354,415	02.08.14	-	34,986,853	3,989,939	-	38,976,792	-	384,043	437,398	5,000	(58,356)	38,918,437	-	-	-	-	-	
3	Janata Bank Ltd., F Ex. Br.	297443	04.07.06	10,000,000	04.07.14	-	17,447,832	2,163,053	-	19,610,885	-	18,551	218,160	5,000	(204,609)	19,406,276	-	-	-	-	-	
4	Janata Bank Ltd., KB Br.	291662/5001/55007141	16.06.09	50,000,000	16.06.15	-	79,955,674	328,585	-	80,284,258	-	7,666,982	799,557	20,000	6,847,425	87,131,684	-	-	-	-	-	
5	Janata Bank Ltd., KB Br.	291663/5002/55007159	16.06.09	50,000,000	16.06.15	-	79,955,674	328,585	-	80,284,257	-	7,666,982	799,557	20,000	6,847,425	87,131,684	-	-	-	-	-	
6	Janata Bank Ltd., KB Br.	291664/5003/55007166	16.06.09	50,000,000	16.06.15	-	79,955,674	328,585	-	80,284,257	-	7,666,982	799,557	20,000	6,847,425	87,131,684	-	-	-	-	-	
7	Janata Bank Ltd., KB Br.	291665/5004/55007174	16.06.09	50,000,000	16.06.15	-	79,955,674	328,585	-	80,284,257	-	7,666,982	799,557	20,000	6,847,425	87,131,684	-	-	-	-	-	
8	Janata Bank Ltd., Juran Br.	307040/003018235	28.06.09	25,000,000	28.06.15	-	40,021,911	32,895	-	40,054,806	-	3,969,296	400,219	-	3,569,077	43,623,883	-	-	-	-	-	
9	Janata Bank Ltd., KB Br.	0532193/2727	28.01.14	30,000,000	28.01.15	-	30,000,000	1,392,329	-	31,392,329	-	1,907,671	330,000	10,000	1,567,671	32,960,000	-	-	-	-	-	
10	Janata Bank Ltd., KB Br.	0532251/2785	03.06.14	25,000,000	03.06.15	-	25,000,000	191,781	-	25,191,781	-	2,308,219	250,000	10,000	2,048,219	27,240,000	-	-	-	-	-	
11	Janata Bank Ltd., KB Br.	0532260/2794	22.06.14	151,598,474	22.06.15	-	151,598,474	373,804	-	151,972,279	-	14,786,043	1,515,985	20,000	13,250,059	165,222,337	-	-	-	-	-	
12	Agrani Bank Ltd., Prin. Br.	01105381071915	15.03.10	56,062,500	15.03.15	-	82,705,546	2,569,537	-	85,275,083	-	6,114,545	888,408	20,000	5,226,137	90,501,220	-	-	-	-	-	
13	Agrani Bank Ltd., Prin. Br.	011053910720-3	18.03.10	12,420,603	18.03.14	18.03.15	18,310,150	553,067	-	18,863,217	-	1,369,499	192,257	10,000	1,167,242	20,030,459	-	-	-	-	-	
14	Agrani Bank Ltd., Green Rd.	0543133	28.05.12	10,000,000	28.05.15	-	12,365,450	115,185	-	12,480,636	-	1,121,360	123,655	10,000	987,706	13,468,341	-	-	-	-	-	
15	Bang. Krishi Bank., Mirpur	615365	19.06.11	58,037																		



Sl. No.	Name of banks	Instrument/account no.	Initial purchase date	Purchase value	Last maturity/renewal date	Next date of maturity	Opening balance				Purchased during the year	Earned interest				Encashment during the year	Balance as at 30 June 2015		Accrued interest as at 30 June 2015			Total as at 30 June 2015
							Principal	Accrued interest	Adjustment in principal and interest	Total		Interest	AIT	Excise duty	Net interest		2015 (principal renewed)	Interest rate (%)	Days	Interest amount		
1	2	3	4	5	6	7	8	9	(8+9)=10	11	12	13	14	(12+13+14)=15	16	(8+9+11+15+16)=17	18	19	20	(17+20)=21		
18	Bang. Krishi Bank, KB Br.	582240/3339	22.06.11	6,500,000	22.06.15		8,957,200	22,086	-	8,979,287	-	873,634	89,572	2,000	782,062	9,761,348	-	-	-	-	-	
19	Bang. Krishi Bank, KB Br.	383212/2629	17.08.00	10,000,000	17.08.14		26,489,134	2,769,385	-	29,258,519	-	409,911	317,930	5,000	86,981	29,345,500	-	-	-	-	-	
20	Bang. Krishi Bank, KB Br.	582163/3264	12.08.09	40,000,000	12.08.14		57,279,934	6,336,102	-	63,616,037	-	825,139	716,124	10,000	99,015	63,715,052	-	-	-	-	-	
21	Bang. Krishi Bank, KB Br.	582251/3351	08.08.11	2,619,182	08.08.14		3,242,467	363,112	-	3,605,579	-	42,321	40,543	1,000	778	3,606,357	-	-	-	-	-	
22	Bang. Krishi Bank, KB Br.	602003/3503	11.08.13	52,500,000	11.08.14		52,490,000	5,824,233	-	58,314,233	-	738,267	656,250	10,000	72,017	58,386,250	-	-	-	-	-	
23	Bang. Krishi Bank, KB Br.	602047/3547	13.03.14	82,691,856	13.03.15		82,691,856	2,616,687	-	85,308,544	-	6,065,958	868,264	20,000	5,177,694	90,486,237	-	-	-	-	-	
24	BASIC Bank Ltd., KB Br.	045169/3118-01-2651	13.03.12	30,000,000	13.03.15		37,419,455	1,240,481	-	38,659,936	-	2,875,659	411,614	10,000	2,454,045	41,113,981	-	-	-	-	-	
25	BASIC Bank Ltd., Banani Br.	043050	27.05.12	10,000,000	27.05.15		12,370,450	124,552	-	12,495,002	-	1,174,345	129,890	5,000	1,039,456	13,534,458	-	-	-	-	-	
26	BASIC Bank Ltd., Shantimanje	029797	27.05.12	10,000,000	27.05.15		12,370,450	124,552	-	12,495,002	-	1,174,345	129,890	10,000	1,034,456	13,529,458	-	-	-	-	-	
27	BASIC Bank Ltd., KB Br.	092128/3118010222	13.04.14	146,948,624	13.04.15		146,948,624	3,339,558	-	150,288,183	-	12,090,047	1,542,961	20,000	10,527,086	160,815,269	-	-	-	-	-	
28	BASIC Bank Ltd., KB Br.	092127/3118010217	13.04.14	35,728,682	13.04.15		35,728,682	811,971	-	36,540,653	-	2,939,541	375,151	10,000	2,554,389	39,095,042	-	-	-	-	-	
29	BASIC Bank Ltd., KB Br.	092133/3118010264	21.04.14	13,857,952	21.04.15		13,857,952	283,044	-	14,140,996	-	1,172,041	145,509	10,000	1,016,532	15,157,528	-	-	-	-	-	
30	BASIC Bank Ltd., KB Br.	092140/3118010329	30.04.14	23,686,250	30.04.15		23,686,250	422,459	-	24,108,709	-	2,064,597	248,706	10,000	1,805,892	25,914,600	-	-	-	-	-	
31	BDCL, KB Br.	0002089/101	13.03.14	100,000,000	13.03.15		100,000,000	3,164,384	-	103,164,384	-	7,335,616	1,050,000	10,000	6,275,616	109,440,000	-	-	-	-	-	
32	BDCL, KB Br.	0002090/102	13.03.14	100,000,000	13.03.15		100,000,000	3,164,384	-	103,164,384	-	7,335,616	1,050,000	10,000	6,275,616	109,440,000	-	-	-	-	-	
33	BDCL, KB Br.	0002091/103	13.03.14	100,000,000	13.03.15		100,000,000	3,164,384	-	103,164,384	-	7,335,616	1,050,000	10,000	6,275,616	109,440,000	-	-	-	-	-	
34	BDCL, KB Br.	0002092/104	13.03.14	100,000,000	13.03.15		100,000,000	3,164,384	-	103,164,384	-	7,335,616	1,050,000	10,000	6,275,616	109,440,000	-	-	-	-	-	
35	BDCL, KB Br.	0002093/105	13.03.14	126,606,506	13.03.15		126,606,506	4,006,315	-	130,612,821	-	9,287,368	1,329,368	10,000	7,948,000	138,560,821	-	-	-	-	-	
36	BDCL, Etep. Rd. Br.	0001246	12.05.14	77,855,000	11.05.15		77,855,000	1,119,832	-	78,974,833	-	7,054,943	817,478	10,000	6,227,465	85,202,297	-	-	-	-	-	
37	BDCL, Motihed Br.	0002260	20.05.14	51,227,500	19.05.15		51,227,500	618,940	-	51,846,441	-	4,759,948	537,889	20,000	4,202,059	56,048,499	-	-	-	-	-	
38	BDCL, Motihed Br.	0002261	20.05.14	51,227,500	19.05.15		51,227,500	618,940	-	51,846,441	-	4,759,948	537,889	20,000	4,202,059	56,048,499	-	-	-	-	-	
39	BDCL, Motihed Br.	0002262	20.05.14	51,227,500	19.05.15		51,227,500	618,940	-	51,846,441	-	4,759,948	537,889	20,000	4,202,059	56,048,499	-	-	-	-	-	
40	BDCL, Motihed Br.	0002263	20.05.14	51,227,500	19.05.15		51,227,500	618,940	-	51,846,441	-	4,759,948	537,889	20,000	4,202,059	56,048,499	-	-	-	-	-	
41	BDCL, Motihed Br.	0002264	21.05.14	55,615,000	20.05.15		55,615,000	655,952	-	56,270,953	-	5,183,623	583,958	20,000	4,579,665	60,850,617	-	-	-	-	-	
42	Rupali Bank, Navapalton	006107/41/61	27.05.12	10,000,000	27.05.15		12,369,888	118,615	-	12,488,503	-	1,117,874	123,649	10,000	984,225	13,472,728	-	-	-	-	-	
43	Rupali Bank, Urdu road	033038/35/159	27.05.12	10,000,000	27.05.15		12,370,450	118,621	-	12,489,071	-	1,118,424	123,705	10,000	984,719	13,473,790	-	-	-	-	-	
General-Private Bank																						
44	Southeast Bank, Md. Pur	7179234/2450000049	08.12.10	47,925,320	08.12.14		65,143,180	4,207,536	-	69,350,715	-	3,283,929	749,147	10,000	2,524,783	71,875,499	-	-	-	-	-	
45	Standard Bank, Banani Br.	086054/0265002556	19.12.10	11,895,969	19.12.14		16,289,692	995,680	-	17,285,372	-	877,635	187,331	5,000	685,303	17,970,675	-	-	-	-	-	
46	Standard Bank, Banani Br.	086393	13.03.12	10,000,000	13.03.15		12,469,445	469,739	-	12,939,184	-	934,980	140,472	5,000	789,508	13,728,692	-	-	-	-	-	
47	Pubali Bank Ltd., KB Br.	500194/151084	14.06.11	145,823,030	14.09.14		186,502,455	17,781,404	-	204,283,859	-	4,910,745	2,269,235	10,000	2,631,510	206,915,369	-	-	-	-	-	
48	AB Bank Ltd., KB Br.	3430812/908/13	09.12.13	51,088,730	09.12.14		51,088,730	3,426,444	-	54,515,174	-	2,704,088	613,065	20,000	2,071,023	56,586,197	-	-	-	-	-	
49	IFBC Bank Ltd., Shantimanje	1204444	10.12.13	32,676,394	10.12.14		32,676,393	2,180,814	-	34,857,207	-	1,740,353	392,117	5,000	1,343,237	36,200,444	-	-	-	-	-	
50	Premier Bank Ltd., KB Br.	0126633	28.12.11	20,000,000	28.12.14		25,037,375	1,522,821	-	26,560,196	-	1,481,664	300,449	5,000	1,176,216	27,736,412	-	-	-	-	-	
51	Premier Bank Ltd., KB Br.	0173411	08.01.14	55,000,000	08.01.15		55,000,000	3,277,397	-	58,277,398	-	3,597,603	687,500	10,000	2,900,103	61,177,500	-	-	-	-	-	
52	Premier Bank Ltd., KB Br.	0173412	08.01.14	55,000,000	08.01.15		55,000,000	3,277,397	-	58,277,398	-	3,597,603	687,500	10,000	2,900,103	61,177,500	-	-	-	-	-	
53	Premier Bank Ltd., KB Br.	0173451	23.01.14	65,000,000	23.01.15		65,000,000	3,539,384	-	68,539,384	-	4,585,616	812,500	10,000	3,763,116	72,302,500	-	-	-	-	-	
54	First Security Islami, KB Br.	0834809	07.01.14	11,124,000	07.01.15		11,124,000	666,678	-	11,790,678	-	723,822	139,050	10,000	574,772	12,365,450	-	-	-	-	-	
55	First Security Islami, KB Br.	0834812	08.01.14	11,123,000	08.01.15		11,123,000	662,809	-	11,785,809	-	727,566	139,038	10,000	578,529	12,364,337	-	-	-	-	-	
56	First Security Islami, KB Br.	0834813	08.01.14	11,123,000	08.01.15		11,123,000	662,809	-	11,785,809	-	727,566	139,038	10,000	578,529	12,364,337	-	-	-	-	-	
57	First Security Islami, KB Br.	0834814	08.01.14	11,124,000	08.01.15		11,124,000	662,868	-	11,786,869	-	727,632	139,050	10,000	578,582	12,365,450	-	-	-	-	-	
58	First Security Islami, KB Br.	0834844	21.01.14	18,854,933	21.01.15		18,854,933	1,039,604	-	19,894,538	-	1,317,263	235,687	10,000	1,071,576	20,966,113	-	-	-	-	-	
59	First Security Islami, KB Br.	0834851	22.01.14	14,036,479	22.01.15		14,036,479	769,122	-	14,805,602	-	985,438	175,456	10,000	799,982	15,605,583	-	-	-	-	-	
60	UCBL, Principal Branch	0408045/001624	30.12.14	10,000,000	30.03.15		-	-	-	-	10,000,000	250,000	25,000	-	225,000	10,225,000	-	-	-	-	-	
General Security																						
61	Bang. Krishi Bank, Khumbar	705995/2450	27.05.13	50,000,000	27.08.14		51,396,250	5,204,398	-	56,600,649	-	964,352	616,875	-	347,477	56,948,125	-	-	-	-	-	
Security Deposit																						
62	Janata Bank Ltd., KB Br.	0531892/2532	25.02.13	10,275,250	25.02.15		11,518,693	437,395	-	11,956,088	-	824,661	126,706	5,000	692,955	12,649,043	-	-	-	-	-	
63	Janata Bank Ltd., KB Br.	0532087/2625	05.08.13	11,119,000	05.08.14		11,114,000	1,256,034	-	12,370,035	-	133,841	138,988	5,000	(10,147)	12,359,888	-	-	-	-	-	
64	Janata Bank Ltd., KB Br.	0532265/2799	25.06.14	20,000,000	25.06.15		20,000,000	32,877	-	20,032,877	-	967,123	100,000	5,000	862,123	20,895,000	-	-	-	-	-	
65	AB Bank Ltd., KB Br.	3308091/305/10	21.12.10	10,000,000	21.12.14		14,104,403	890,316	-	14,994,719	-	802,212	169,253	10,000	622,959	15,617,679	-	-	-	-	-	
66	AB Bank Ltd., KB Br.	3308092/306/10																				





## Dhaka Water Supply and Sewerage Authority

### Schedule of Imprest Fund As at 30 June 2015

Sl. no.	Particular	Amount (Taka)	Sl. no.	Particular	Amount (Taka)
1	DMD (Admin)	5,000	54	Water (R&D)2	5,000
2	DMD (Finance)	5,000	55	Water (R&D)3	5,000
3	DMD (RPD)	10,000	56	Water (R&D) Circle EREWSS	5,000
4	DMD (O&M)	5,000	57	P&D (Water)	7,000
5	Chief Engineer	5,000	58	P&D (E&M)	4,000
6	Add. Chief Engineer (RPD)	5,000	59	P&D (Sewer)	2,000
7	Admin-1	2,000	60	P&D Circle	5,000
8	Admin-2	2,000	61	Sewer (R&D)1	4,000
9	Land Division	4,000	62	Sewer (R&D)2	4,000
10	Magistrate Office-1	2,000	63	Sewer (R&D) Circle	4,000
11	Magistrate Office-2	2,000	64	Planning Cell	5,000
12	Transport Pool	10,000	65	Waste Prevention	5,000
13	Public Information	5,000	66	RPE&M Circle	2,000
14	Internal Audit Division	4,000	67	SM Division	10,000
15	Security & Intelligent	2,000	68	FM Division-1	20,000
16	Labour & Welfare	3,000	69	FM Division-2	20,000
17	Medical Office	2,000	70	Computer Centre(MIS)	10,000
18	Law Office	20,000	71	Computer Centre(GIS)	3,000
19	CTO	5,000	72	PSTP	10,000
20	Common Service	10,000	73	SERP	2,000
21	Common Service (Postage)	1,000	74	SMWC Circle	2,000
22	Commercial Manager	5,000	75	PCMG (Gulshan)	5,000
23	Accounts Division	15,000	76	Hatir Jheel	5,000
24	CRO	10,000	77	STP (Deserkandi)	5,000
25	Rev. Zone-1	5,000	78	Environment Cell	10,000
26	Rev. Zone-2	5,000	79	Drainage Circle	5,000
27	Rev. Zone-6	5,000	80	Drainage(R&D)1	5,000
28	Rev. Zone-7	5,000	81	Drainage(R&D)2	5,000
29	N.G. Rev.	5,000	82	Drainage (O&M) Circle	5,000
30	Rev. Central Funtion 1	5,000	83	Drainage (O&M) 1	10,000
31	Rev. Central Funtion 2	2,000	84	Drainage (O&M) 2	10,000
32	Mods Zone-1	15,000	85	Drainage (M&E) Divn.	10,000
33	Mods Zone-2	15,000	86	Drainage (P&D)	6,000
34	Mods Zone-3	15,000	87	SWTP (Maints)	10,000
35	Mods Zone-4	10,000	88	SWTP (OP)	10,000
36	Mods Zone-5	10,000	89	Saidabad Circle (SE)	10,000
37	Mods Zone-6	20,000	90	SWTP PH-2 (PD)	5,000
38	Mods Zone-7	15,000	91	Generator Division	15,000
39	Mods Zone-8	10,000	92	Desel Generator Proj. (PD)	5,000
40	Mods Zone-9	10,000	93	Desel Generator Proj. (EE)	5,000
41	Mods Zone-10	15,000	94	Meter-1	3,000
42	N..G.Mods	15,000	95	Meter-2	2,000
43	Mods Circle-1	2,000	96	Dhaka Water Works	5,000
44	Mods Circle-2	5,000	97	Bottle Water Plant	30,000
45	Dhaka Water Works	5,000	98	N. Gonj Town Project	15,000
46	SOC Division	10,000	99	DWSSP	30,000
47	CM Office	10,000	100	PWTP	5,000
48	CC Division	5,000	101	Tatul Jhara Well Field Proj.	5,000
49	Procurement-1	10,000	102	Karanigonj Well Field Proj.	5,000
50	Procurement-2	5,000	103	SWTP. Ph-3 (PD)	5,000
51	QCR Division	5,000	104	Padma Josaldia (PD)	10,000
52	Store Division	4,000	105	ESWTP	5,000
53	Water (R&D)1	4,000	<b>Total</b>		<b>781,000</b>





## Dhaka Water Supply & Sewerage Authority

### Schedule of main accounts as at 30 June 2015

Sl. No.	Bank name and account number	Balance Taka
1	Agrani Bank- 0200002330753 Wasa Co. Br.	1,758,661
2	Agrani Bank . 200000798764 (Old-21)	1,280,250
3	Agrani Bank, Green Rd # 0200002305048 Vakurta	2,307,575
4	Agrani Bank Ltd. 047836000833(83/3)	21,518,654
5	Agrani Bank Ltd. 04783600197(19)	9,281,806
6	Agrani Bank Ltd. 200000798752 (Old-17)	7,862,115
7	Agrani Bank Ltd. 200000798802 (Old-44)	3,223,478
8	Bang. Krishi Bank Ltd. 240000495(495/49) K B Corp	1,900,207
9	Bang. Krishi Bank Ltd. 4102-320000458(45)	28,528,428
10	Bang. Krishi Bank Ltd. 4102-0320000494(49), Khamarbari	4,396,997
11	BASIC Bank -3116-01-0000277KB SAIYADABAD PROJECT-II	310,083
12	Basic Bank A/c-3116010000443 K.B Padma(Jasholdia)	(321,966,947)
13	Basic Bank Ltd. STD- 3116010000561 (33/11 Kb Subs)	888,439
14	Janata Bank 200020121 (2012) Drainage	(48,875,973)
15	Janata Bank-240000883(88) IUSCR	6,949,619
16	Janata Bank-240000914 (91)	63,870
17	Janata Bank-240000954 (95) EREWSP	302,154
18	Janata Bank A/c -STD-240001073(107)	26,176
19	Janata Bank K.B,240000894 ( 89 ) Salary	15,898,996
20	Janata Bank, Kb A/c CD 200040491, OT	(1,662,163)
21	Janata Bank, KB Br. 240000964 (SCRWLDC)	1,376,470
22	Janata Bank Ltd-200012845	(141,170,578)
23	Janata Bank Ltd. 240000083(8)	460,768,660
24	Janata Bank Ltd. 240000247(24)	90,838
25	Janata Bank Ltd. 240000305(30)	34,621,744
26	Janata Bank Ltd. 240000665(66)	188,053
27	Janata Bank Ltd. 240000764(76)	3,117,432
28	Janata Bank Ltd. 240000781(78)	(86,413,381)
29	Janata Bank Ltd. 36000248 NTP	(2,307,271)
30	Janata Bank Ltd. CD-200021146(2114)	(20,570)
31	Janata Bank Ltd.-STD-240000801(80)	7,913,299
32	Janata Bank STD-240000924 (92)	3,319,983
33	Janata B L KB 240000944 (STPD)	7,370
34	JBL 240000338(33) Project Security Deposit	13,659,810
35	JBL-A/c-240001021 Group Insurance	1,836,844
36	JBL KB STD 240000271 Sel Ins.	78,234
37	JBL-STD-240000873 (87) Revenue Security Deposit	28,349,191
38	JBL STD-240000904 (90) Electricity Bill	(15,712,888)
39	NCC Bank Ltd. 00270325000181	49,051
40	One Bank Ltd.A/c-STD-5080444003, M	(24,818,295)
41	ONE Bank Ltd. Mirpur Std 5036149002	(1,859,794)
42	Pubali Bank Ltd.0557102001297(129) EREWSS Project	5,175,944
43	Pubali Bank Ltd.0557102001314(131) SWTP-2	719,454
44	Rupali Bank Ltd. 240000018(12/1)	53,107,877
45	Sonali Bank A/c No-0117203000205	72,762,450
46	Sonali Bank Ltd. 011736000063	757,873
47	Sonali Bank Ltd. 011736000071, KB	294,123
48	Trust Bank Ltd. 0320000042	228,598
<b>Grand Total</b>		<b>150,112,943</b>





## Dhaka Water Supply and Sewerage Authority

Sur-charge collection accounts  
as at 30 June 2015

Sl. No.	Bank name and account number	Balance Taka
1	AB Bank Ltd A/c-4002-764514-431 Surcharge	630,873
2	AB Bank Ltd A/c-4002-764514-003 KB Surcharge	52,543
3	Al-Arafah Islami Bank, KB 1171220000059 Surcharge	382,691
4	Bank Asia #00736000786 Surcharge	1,025,984
5	Basic Bank A/C 3116010000491 Surcharge	216,236
6	BD. COM. Bank 0320000444 Surcharge	271,151
7	BRAC Bank # 1540102901963001 Surcharge	26,879
8	Dhaka Bank, KB Br. # 207150759 Surcharge	727,202
9	Dutch Bangla 1071200002725 Surcharge	6,524
10	FSIBL, KB Br. # 17613100000012 Surcharge Coll.	6,708,585
11	IFIC, KB Br, A/c-1017-632486-041 Surcharge	277,647
12	Jamuna Bank Ltd. 002-0320001376 Surcharge	77,391
13	Janata Bank Ltd, KB Br. # 240001052 Surcharge	103,762
14	Merchantile Bank, KB Br # 010313100000490 Surcharge	808,588
15	Midland Bank, Dilkusha Br # 011090000330 Surcharge	109,227
16	Modhumati Bank, Motijheel 110113500000020 Surcharge	16,536
17	National Bank, KB Br. # 04836001568 Surcharge	40,454
18	NCC Bank A/c-00270325000387, Surcharge	1,580,540
19	NRB Commercial Bank 012136000000006 Surcharge	1,170
20	One Bank, KB Br # 012300000369 Surcharge	1,267,199
21	Premier, KB Br #107-131-5626 Surcharge	5,110,649
22	Prime Bank Ltd, KB Br. # 11331010025575 Surcharge	79,110
23	Pubali Bank Kb. A/C # 0557102001445, Surcharge	1,450,588
24	Shahjalal Islami Bank # 400713100000807 Surcharge	3,164,931
25	SIBL, KB # 1360000041 Surcharge	598,825
26	Southeast Bank, KB Br. # 11100007294 Surcharge	294,440
27	Standard Bank, Panthapath # 01736000270 Surcharge	402,538
28	Trust Bank, KB Br. # 300320000266 SurCharge	513,897
29	UCBL, KB 0441301000000113 Surcharge	192,676
<b>Total</b>		<b>26,138,836</b>





## Dhaka Water Supply and Sewerage Authority

VAT collection accounts  
as at 30 June 2015

Sl. No.	Bank name and account number	Balance Taka
1	VAT- AB Bank Ltd A/c-4002-764514-001	288,954
2	VAT-Al-Arafah Islami Bank, KB Br1171020000035	1,549,631
3	Vat-Bank Asia #00733004301	1,063,925
4	VAT- Basic Bank Ltd. 3110010006443	1,032,509
5	VAT- Dhaka Bank VAT 0207100000008445	1,251,961
6	VAT- First Security Bank # 017611100000106 Online	3,637,002
7	VAT-IFIC,KB Br, A/c-9900832304050, Online	1,390,922
8	VAT- Jamuna Bank Ltd. 002-0210014589(VAT)	1,218,292
9	VAT- Janata Bank, KB Br #240000975 CVAT A/c	9,682,694
10	VAT-Janata Bank Ltd, KB Br. # 200040481	3,727,786
11	VAT Merchantile, KB Br # 10311100016091	385,566
12	VAT-Midland Bank, Dilkusha Br # 011050003457	11,150
13	VAT-Modhumati Bank, Motijheel Br. # 11011350000243	138,296
14	VAT-MTB 0003-0210014239	132,289
15	VAT-National Bank, KB Br. # 04836001584	5,410
16	Vat NCC Bank, KB Br # 0210002226	280,611
17	VAT-NRB Commercial Bank A/c-012133700000001	17,033
18	VAT-One Bank ,KB#0121020002437Shurjo	30,399
19	VAT One Bank Ltd 0121020001026,KB	3,078,746
20	VAT Premier Bank, KB Br. # 10711100100168	7,159,960
21	VAT-Prime Bank Ltd, KB Br. # 11331010025577	296,950
22	VAT- Pubali Bank Ltd.A/c 0557102001413 KB (On Line)	9,264,732
23	VAT- Rupali Bank Ltd-200022573 Mirpur Corp. Br.	99,664
24	VAT- Rupali Bank Ltd-200030121 Mohammadpur Br.	3,639,692
25	VAT- Rupali Bank Ltd- 200112883 Urdu Road Br.	1,978,717
26	VAT- Rupali Bank Ltd A/c 200020151 Mohakhali Br.	1,338,661
27	VAT- Rupali Bank Ltd. A/c-200024382 Fakirapool Br.	589,063
28	VAT Rupali Bank, Nayapalton # 200031658	1,461,247
29	VAT-Shahjalal Islami Bank # 400711100011550	468,328
30	VAT- SIBL KB #1330000699	1,080,993
31	VAT-Southeast Bank Ltd. 001511100006805	1,708,126
32	VAT-Standard Bank, Panthapath # 01733100364	284,244
33	VAT- Trust Bank KB 0030 0210001366	234,602
34	VAT-UCBL KB 0441101000000347 Kb Br.	863,134
<b>Total</b>		<b>59,391,288</b>





## Dhaka Water Supply & Sewerage Authority

Other charges accounts  
as at 30 June 2015

Sl. No.	Bank name and account number	Balance Taka
1	AB Bank Ltd A/c-4002-764514-432 Other Bill	160,651
2	Al-Arafah Islami Bank, KB 1171220000061 Other Bill	13,074
3	Bank Asia#00736000785 Other Bill	59,515
4	Basic Bank 3116010000508 Other Bill	7,716
5	BD.COM Bank # 0320000453 Other Bill	63,591
6	FSIBL, KB Br. # 17613100000013 Other Bill.	399,603
7	IFIC,KB Br, A/c-1017-632489-041 Other Bill	4,510
8	Jamuna Bank Ltd. 002-0320001385 Other Bill	8,031
9	Janata Bank Ltd, KB Br. # 240001062 Other Bill	16,115
10	Merchantile Bank, KB Br # 010313100000501 Other Bill	155,634
11	Midland Bank, Dilkusha Br # 011090000349 Other Bill	16,892
12	NCC Bank A/c-0027-0325000378 Other Bill	175,330
13	One Bank, KB Br # 012300000389 Other Bill	463,731
14	Premier, KB Br #107-131-5627 Other Bill	928,558
15	Prime Bank Ltd, KB Br. # 11331010025576 Other Bill	1,751,227
16	Pubali Bank Ltd-0557102001430 K.B Other Bill	4,139,752
17	SIBL, KB # 1360000052 Other Bill	36,270
18	Southeast Bank, KB Br. # 11100007295 Other Bill	14,935
19	Standard Bank, Panthapath # 01736000271 Other Bill	13,239
20	Trust Bank, KB Br. # 300320000275 Other Bill	29,683
21	UCBL, KB 0441301000000124 Other Bill	29,539
<b>Grand Total</b>		<b>8,487,594</b>



## ঢাকা ওয়াসা

### সেবা প্রদান প্রতিশ্রুতি (Citizen's Charter)

#### ১। ভিশন ও মিশন

**ভিশন :** পরিবেশ বান্ধব, গণমুখী ও টেকসই পানি ব্যবস্থাপনার মাধ্যমে এশিয়ার পাবলিক সেক্টরে সর্বোত্তম পানি সরবরাহকারী প্রতিষ্ঠান হিসাবে প্রতিষ্ঠিত হওয়া।

#### মিশন :

- \* সর্বোত্তম গ্রাহক বান্ধব সেবা প্রদানকারী প্রতিষ্ঠান ;
- \* প্রকল্প সমূহের দ্রুত ও কার্যকরী বাস্তবায়ন ;
- \* ভূ-গর্ভস্থ পানির উপর নির্ভরশীলতা কমিয়ে ভূ-পরিষ্ক পানির ব্যবহার বাড়ানো ;
- \* ব্যবস্থাপনা ও পরিচালনায় কর্পোরেট ব্যবস্থা প্রণয়ন ;
- \* সকল সেবা ও কার্যক্রমে উচ্চমানের স্বচ্ছতা এবং দায়বদ্ধতা নিশ্চিত করণ ;
- \* ঢাকা ওয়াসার সকল কর্মকাণ্ডে দক্ষতা বাড়ানো এবং পরিচালন ব্যয় কমানো।

#### ২. প্রতিশ্রুতি সেবাসমূহ :

##### ২.১ নাগরিক সেবা :

ক্রঃ নং	সেবার নাম	সেবা প্রদান পদ্ধতি	প্রয়োজনীয় কাগজপত্র এবং প্রাপ্তি স্থান	সেবামূল্য এবং পরিশোধ পদ্ধতি	সেবা প্রদানের সময়সীমা	দায়িত্বপ্রাপ্ত কর্মকর্তা (নাম, পদবি, ফোন ও ইমেইল)
(১)	(২)	(৩)	(৪)	(৫)	(৬)	(৭)
০১.	<p>* আবাসিক/সামাজিক/শিল্প ও বাণিজ্যিক প্রতিষ্ঠানে পানি ও পয়ঃ সংযোগ প্রদান।</p> <p>* ব্যক্তি/প্রাতিষ্ঠানিক পর্যায়ে গভীর নলকূপ স্থাপনে অনুমতি প্রদান।</p> <p>* বস্তি এলাকায় পানি সরবরাহ ও স্যানিটেশন ব্যবস্থার উন্নয়ন।</p> <p>* বন্যা, খরা, ধর্মীয় ও সামাজিক অনুষ্ঠানাদিসহ যে কোন জরুরী প্রয়োজনে অস্থায়ী সংযোগ ও পানির গাড়ি দ্বারা জরুরী পানি সরবরাহ।</p> <p>* পয়ঃ লাইন এবং ড্রেনেজ খাল ও পাইপ লাইনগুলোকে পরিষ্কার রেখে তরল বর্জ্য নিষ্কাশন।</p> <p>* বন্যার সময় শহরের অভ্যন্তরীণ জলাবদ্ধতা নিরসনে পাম্পিংয়ের</p>	<p>* পানি ও পয়ঃ নতুন ও পুরাতন সংযোগ/পরিবর্তন/স্থানান্তরের ক্ষেত্রে ঢাকা ওয়াসার নির্ধারিত ফরমে গ্রাহককে আবেদন করতে হয়।</p> <p>* গ্রাহকের আবেদন প্রাপ্তির পর সংশ্লিষ্ট মডস জোন তা রাজস্ব জোনে প্রেরণ করে রাজস্ব অফিস হতে আবেদনকারীর নিকট কর্তৃপক্ষের দেনা-পাওনা সম্পর্কে প্রতিবেদন নেয়া হয়।</p> <p>* সংশ্লিষ্ট রাজস্ব জোনের প্রতিবেদন (বকেয়া না</p>	<p>* আবেদন ফরম পূরণ করে গ্রাহককে জমির মালিকানা সংক্রান্ত চাহিত তথ্য ও প্রমাণপত্রাদি, ছবি ইত্যাদি সত্যায়িত করে সংশ্লিষ্ট জোনের নির্বাহী প্রকৌশলীর দপ্তরে দাখিল করতে হয়।</p> <p>* ভাড়াটিয়া/ অস্থায়ী আবেদনকারীর ক্ষেত্রে আবেদনের সহিত মালিক হতে সংযোগ গ্রহণের ক্ষমতা / অনাপত্তিপত্র জমা দিতে হয়।</p> <p>* অভ্যন্তরীণ পাইপিং সিস্টেমের নকশাসহ ইমারত নকশা আবেদনের সাথে দাখিল করতে হয়।</p>	<p>পানির লাইনের নতুন/পুরাতন সংযোগের ক্ষেত্রে ঢাকা ওয়াসার নির্ধারিত আবেদন ফরমের জন্য সংশ্লিষ্ট গ্রাহককে ৫০০/- (পাঁচশত) টাকা পরিশোধ করতে হয়।</p>	৩০ (ত্রিশ) দিন	<p>* নির্বাহী প্রকৌশলী, মডস জোন-১, ঢাকা ওয়াসা। ফোনঃ ৯৩৫৮৩৯৭ (অফিস) ০১৮১৯-২২৯৪১৯ (সেল)।</p> <p>* নির্বাহী প্রকৌশলী, মডস জোন-২, ঢাকা ওয়াসা। ফোনঃ ৯০১৬০১৬ (অফিস) ০১৮১৯-২২৯৮১৫ (সেল)।</p> <p>* নির্বাহী প্রকৌশলী, মডস জোন-৩, ঢাকা ওয়াসা। ফোনঃ ৮১০০০১০ (অফিস) ০১৮১৯-২২৯৪১৮ (সেল)।</p> <p>* নির্বাহী প্রকৌশলী, মডস জোন-৪, ঢাকা ওয়াসা। ফোনঃ ৯০০৫১৯ (অফিস) ০১৮১৯-২২৯৪১৭ (সেল)।</p> <p>* নির্বাহী প্রকৌশলী, মডস জোন-৫, ঢাকা ওয়াসা। ফোনঃ ৯৮৯৯৩৩৮ (অফিস) ০১৮১৯-২২৯৪১৬ (সেল)।</p> <p>* নির্বাহী প্রকৌশলী, মডস</p>



ক্রঃ নং	সেবার নাম	সেবা প্রদান পদ্ধতি	প্রয়োজনীয় কাগজপত্র এবং প্রাপ্তি স্থান	সেবামূল্য এবং পরিশোধ পদ্ধতি	সেবা প্রদানের সময়সীমা	দায়িত্বপ্রাপ্ত কর্মকর্তা (নাম, পদবি, ফোন ও ইমেইল)
(১)	(২)	(৩)	(৪)	(৫)	(৬)	(৭)
	<p>* বন্যা, খরা, ধর্মীয় ও সামাজিক অনুষ্ঠানাদিসহ যে কোন জরুরী প্রয়োজনে অস্থায়ী সংযোগ ও পানির গাড়ি দ্বারা জরুরী পানি সরবরাহ।</p> <p>* পয়ঃ লাইন এবং ড্রেনেজ খাল ও পাইপ লাইনগুলোকে পরিস্কার রেখে তরল বর্জ্য নিক্ষেপন।</p> <p>* বন্যার সময় শহরের অভ্যন্তরীণ জলাবদ্ধতা নিরসনে পাম্পিংয়ের মাধ্যমে পানি সরবরাহ।</p>	<p>কর্তৃপক্ষের দেনা-পাওনা সম্পর্কে প্রতিবেদন নেয়া হয়।</p> <p>* সংশ্লিষ্ট রাজস্ব জোনের প্রতিবেদন (বকেয়া না থাকলে) প্রাপ্তির পর মডস জোন সরেজমিনে তদন্তক্রমে সুনির্দিষ্ট মতামত সম্বলিত প্রতিবেদন দাখিল করে।</p> <p>* সরেজমিন তদন্ত প্রতিবেদন পাওয়ার পর মডস জোনাল অফিস ডিমান্ড নোট ইস্যু করে।</p> <p>* পরিশোধিত ডিমান্ড নোটের কপি পাওয়ার পর জোনাল অফিস সংযোগ অনুমতিপত্র জারী করে।</p> <p>* তৎপ্রেক্ষিতে গ্রাহকের সংযোগ প্রদান করা হয়।</p>	<p>করে সংশ্লিষ্ট জোনের নির্বাহী প্রকৌশলীর দপ্তরে দাখিল করতে হয়।</p> <p>* ভাড়াটিয়া/ অস্থায়ী আবেদনকারীর ক্ষেত্রে আবেদনের সহিত মালিক হতে সংযোগ গ্রহণের ক্ষমতা / অনাপত্তিপত্র জমা দিতে হয়।</p> <p>* অভ্যন্তরীণ প্রাঙ্গণ সিস্টেমের নকশাসহ ইমারত নকশা আবেদনের সাথে দাখিল করতে হয়।</p>	<p>টাকা পরিশোধ করতে হয়।</p>		<p>ঢাকা ওয়াসা। ফোনঃ ৯০০৫১৯ (অফিস) ০১৮১৯-২২৯৪১৭ (সেল)।</p> <p>* নির্বাহী প্রকৌশলী, মডস জোন-৫, ঢাকা ওয়াসা। ফোনঃ ৯৮৯৯৩৩৮ (অফিস) ০১৮১৯-২২৯৪১৬ (সেল)।</p> <p>* নির্বাহী প্রকৌশলী, মডস জোন-৬, ঢাকা ওয়াসা। ফোনঃ ৭১৯১৫৬৯ (অফিস) ০১৮১৯-২২৯৪২০ (সেল)।</p> <p>* নির্বাহী প্রকৌশলী, মডস জোন-৭, ঢাকা ওয়াসা। ০১৭০৬-৩১১৪৭২ (সেল)।</p> <p>* নির্বাহী প্রকৌশলী, মডস জোন-৮, ঢাকা ওয়াসা। ফোনঃ ৮৮৩৪২৩৯ (অফিস) ০১৮১৯-৫৫৬৩১৮ (সেল)।</p> <p>* নির্বাহী প্রকৌশলী, মডস জোন-৯, ঢাকা ওয়াসা। ফোনঃ ৭৯১১৯১০ (অফিস) ০১৮১৯-২০৮৯০২ (সেল)।</p> <p>* নির্বাহী প্রকৌশলী, মডস জোন-১০, ঢাকা ওয়াসা। ফোনঃ ৯০০৫৯৪৮ (অফিস) ০১৮১৭-১৪৪৪৯৫ (সেল)।</p> <p>* নির্বাহী প্রকৌশলী, নারায়নগঞ্জ মডস, ঢাকা ওয়াসা। ০১৬৮১-১৬৯৮৪৫ (সেল)</p> <p>* তত্ত্বাবধায়ক প্রকৌশলী, ড্রেনেজ(ওএন্ডএম) সার্কেল, ঢাকা ওয়াসা। ফোনঃ ৮১২৪৩৩৩(অফিস), ০১৮১৯ ২২৫০১৫(সেল)</p>
০২.	গ্রাহকের নিকট বিল পৌঁছানো	কম্পিউটার জেনারেটেড বিল নির্ধারিত ছকে। গ্রাহক ইচ্ছে করলে ঢাকা ওয়াসার ওয়েব সাইট <a href="http://www.dwasa.org.bd">www.dwasa.org.bd</a> হতে ডাউনলোড করেও নিতে পারেন।	গ্রাহকের কোন কাগজপত্র প্রয়োজন নেই। গ্রাহকের বাসায় পৌঁছানো হয়।	কোন মূল্য পরিশোধ করতে হয় না।	বিল প্রস্তুত করে ১০ দিনের মধ্যে গ্রাহকের নিকট পৌঁছানো হয়।	১। জনাব জয়নাল আবেদীন, উপ-প্রধান রাজস্ব কর্মকর্তা, রাজস্ব জোন-১, ঢাকা ওয়াসা। ফোনঃ ৭৫৫০৭২২। <a href="mailto:joynaldcro@yahoo.com">joynaldcro@yahoo.com</a> ২। জনাব মোঃ আবু বকর সিদ্দিক, রাজস্ব কর্মকর্তা, রাজস্ব জোন-২, ঢাকা ওয়াসা। ফোনঃ ৭৩১৫২৪৯।
০৩.	না-দাবী প্রত্যয়নপত্র	কম্পিউটার জেনারেটেড প্রত্যয়নপত্র।	গ্রাহকের কোন কাগজপত্র প্রয়োজন নেই। গ্রাহকের বাসায় পৌঁছানো হয়।	কোন মূল্য পরিশোধ করতে হয় না।	বিগত পুঞ্জিকা বছরের না-দাবী প্রত্যয়নপত্র পরবর্তি	<a href="mailto:siddiquewasa@yahoo.com">siddiquewasa@yahoo.com</a> ৩। জনাব মোঃ মহসীন, প্রকল্প ব্যবস্থাপক, লিজ আউট রাজস্ব জোন-৩, ঢাকা ওয়াসা।



ক্রঃ নং	সেবার নাম	সেবা প্রদান পদ্ধতি	প্রয়োজনীয় কাগজপত্র এবং প্রাপ্তি স্থান	সেবামূল্য এবং পরিশোধ পদ্ধতি	সেবা প্রদানের সময়সীমা	দায়িত্বপ্রাপ্ত কর্মকর্তা (নাম, পদবি, ফোন ও ইমেইল)
(১)	(২)	(৩)	(৪)	(৫)	(৬)	(৭)
০৪.	বকেয়া প্রত্যয়নপত্র	কম্পিউটার জেনারেটেড প্রত্যয়নপত্র।	গ্রাহকের কোন কাগজপত্র প্রয়োজন নেই। গ্রাহকের বাসায় পৌঁছানো হয়।	কোন মূল্য পরিশোধ করতে হয় না।	সনের ৩০ জুনের মধ্যে।	ফোনঃ ৮১০০৫০৩। ppidwasa_z3@yahoo.com ৪। জনাব মোঃ ফারুক হোসেন, প্রকল্প ব্যবস্থাপক, লিজ আউট রাজস্ব জোন-৪, ঢাকা ওয়াশা। ফোনঃ ৯০০৩৭৮৭। ppidwasa_z4@yahoo.com ৫। জনাব মোঃ নাসির উদ্দিন, প্রকল্প ব্যবস্থাপক, লিজ আউট রাজস্ব জোন-৫, ঢাকা ওয়াশা। ফোনঃ ৯৮৯৯৩৩৯।
০৫.	গ্রাহকের বিল সংক্রান্ত অভিযোগ নিষ্পত্তি।	গ্রাহকের সমস্যার প্রকৃত সমাধান করা হয়। গ্রাহক ইচ্ছে করলে ওয়াসার হেলপ লাইন ১৬১৬২ তে কল করে সেবা পেতে পারেন।	--	কোন মূল্য পরিশোধ করতে হয় না।	সমস্যার প্রকৃতি (Nature) অনুসারে ০১ দিন হতে ১৫ দিন।	ppidwasa_z5@yahoo.com ৬। জনাব এম এ মালেক, প্রকল্প ব্যবস্থাপক, লিজ আউট রাজস্ব জোন-৬, ঢাকা ওয়াশা। ফোনঃ ৭১৯৩৪৯০।
০৬.	গ্রাহকের চাহিদার প্রেক্ষিতে ডুপিংচেকট বিল প্রদান।	কম্পিউটার জেনারেটেড বিল নির্ধারিত ছকে। গ্রাহক ইচ্ছে করলে ঢাকা ওয়াসার ওয়েব সাইট <a href="http://www.dwasa.org.bd">www.dwasa.org.bd</a> হতে ডাউনলোড করেও নিতে পারেন।	গ্রাহকের কোন কাগজপত্র প্রয়োজন নেই।	কোন মূল্য পরিশোধ করতে হয় না।		ppidwasa_z6@yahoo.com ৭। জনাব ইন্দ্রজীত সিংহ, রাজস্ব কর্মকর্তা, রাজস্ব জোন-৭, ঢাকা ওয়াশা। ফোনঃ ৭৫৫০২২২। indra.phy@gmail.com ৮। জনাব মোঃ শাহাদাৎ হোসেন মিলন, প্রকল্প ব্যবস্থাপক, লিজ আউট জোন-৮, ঢাকা ওয়াশা। ফোনঃ ৯৮৬১৪৮১। ppidwasa_z8@yahoo.com ৯। জনাব শামছুল ইসলাম খান, প্রকল্প ব্যবস্থাপক, লিজ আউট রাজস্ব জোন-৯, ঢাকা ওয়াশা। ফোনঃ ৫৮৯৫৭৪৯২। ppidwasa_z9@yahoo.com ১০। জনাব মোঃ শাফিকুল ইসলাম, প্রকল্প ব্যবস্থাপক, লিজ আউট রাজস্ব জোন-১০, ঢাকা ওয়াশা। ফোনঃ ৯০২৭২৭২ ppidwasa_z10@yahoo.com



ক্রঃ নং	সেবার নাম	সেবা প্রদান পদ্ধতি	প্রয়োজনীয় কাগজপত্র এবং প্রাপ্তি স্থান	সেবামূল্য এবং পরিশোধ পদ্ধতি	সেবা প্রদানের সময়সীমা	দায়িত্বপ্রাপ্ত কর্মকর্তা (নাম, পদবি, ফোন ও ইমেইল)
(১)	(২)	(৩)	(৪)	(৫)	(৬)	(৭)
						১১। জনাব মোঃ আবু সাঈদ, রাজস্ব কর্মকর্তা, নারায়নগঞ্জ রাজস্ব জোন, ঢাকা ওয়াসা। ফোনঃ ৭৬৪৬১০০। sayeed67@yahoo.com ১০। জনাব মোঃ তানবীর আহমেদ সিদ্দিকী, রাজস্ব কর্মকর্তা (সি.এফ), ফোনঃ ৮১৮০১৩৬। tanbir.a.siddiqui@gmail.com



## 2.2 দাপ্তরিক সেবা :

ক্রঃ নং	সেবার নাম	সেবা প্রদান পদ্ধতি	প্রয়োজনীয় কাগজপত্র এবং প্রাপ্তি স্থান	সেবামূল্য এবং পরিশোধ পদ্ধতি	সেবা প্রদানের সময়সীমা	দায়িত্বপ্রাপ্ত কর্মকর্তা (নাম, পদবি, ফোন ও ইমেইল)
(১)	(২)	(৩)	(৪)	(৫)	(৬)	(৭)
১	সরকারি / আধা সরকারী / স্বায়ত্বশাসিত/ বেসরকারি প্রতিষ্ঠানে পানি ও পয়ঃ সংযোগ প্রদান।	<ul style="list-style-type: none"> <li>* পানি ও পয়ঃ নতুন ও পুরাতন সংযোগ/ পরিবর্তন/স্থানান্তরের ক্ষেত্রে ঢাকা ওয়াসার নির্ধারিত ফরমে গ্রাহককে আবেদন করতে হয়।</li> <li>* গ্রাহকের আবেদন প্রাপ্তির পর সংশ্লিষ্ট মডস জোন তা রাজস্ব জোনে প্রেরণ করে রাজস্ব অফিস হতে আবেদনকারীর নিকট কর্তৃপক্ষের দেনা-পাওনা সম্পর্কে প্রতিবেদন নেয়া হয়।</li> <li>* সংশ্লিষ্ট রাজস্ব জোনের প্রতিবেদন (বকেয়া না থাকলে) প্রাপ্তির পর মডস জোন সরেজমিনে তদন্তক্রমে সুনির্দিষ্ট মতামত সম্বলিত প্রতিবেদন দাখিল করে।</li> <li>* সরেজমিন তদন্ত প্রতিবেদন পাওয়ার পর মডস জোনাল অফিস ডিমাল্ড নোট ইস্যু করে।</li> <li>* পরিশোধিত ডিমাল্ড নোটের কপি পাওয়ার পর জোনাল অফিস সংযোগ অনুমতিপত্র জারী করে।</li> <li>* তৎপ্রেক্ষিতে গ্রাহকের সংযোগ প্রদান করা হয়।</li> </ul>	<ul style="list-style-type: none"> <li>* আবেদন ফরম পূরণ করে গ্রাহককে জমির মালিকানা সংক্রান্ত চাহিত তথ্য ও প্রমাণপত্রাদি, ছবি ইত্যাদি সত্যায়িত করে সংশ্লিষ্ট জোনের নির্বাহী প্রকৌশলীর দপ্তরে দাখিল করতে হয়।</li> <li>* ভাড়াটিয়া/ অস্থায়ী আবেদনকারীর ক্ষেত্রে আবেদনের সহিত মালিক হতে সংযোগ গ্রহণের ক্ষমতা / অনাপত্তিপত্র জমা দিতে হয়।</li> <li>* অভ্যন্তরীণ প্লাস্মিং সিস্টেমের নকশাসহ ইমারত নকশা আবেদনের সাথে দাখিল করতে হয়।</li> </ul>	পানির লাইনের নতুন/পুরাতন সংযোগের ক্ষেত্রে ঢাকা ওয়াসার নির্ধারিত আবেদন ফরমের জন্য সংশ্লিষ্ট গ্রাহককে ৫০০/- (পাঁচশত) টাকা পরিশোধ করতে হয়।	৩০ (ত্রিশ) দিন	সংশ্লিষ্ট জোনের নির্বাহী প্রকৌশলী, ঢাকা ওয়াসা।
২	গ্রাহকের নিকট বিল পৌঁছানো	কম্পিউটার জেনারেটেড বিল নির্ধারিত ছকে।  গ্রাহক ইচ্ছে করলে ঢাকা ওয়াসার ওয়েব সাইট <a href="http://www.dwasa.org.bd">www.dwasa.org.bd</a> হতে ডাউনলোড করেও নিতে পারেন।	গ্রাহকের কোন কাগজপত্র প্রয়োজন নেই। গ্রাহকের বাসায় পৌঁছানো হয়।	কোন মূল্য পরিশোধ করতে হয় না।	বিল প্রস্তুত করে ১০ দিনের মধ্যে গ্রাহকের নিকট পৌঁছানো হয়।	সংশ্লিষ্ট জোনের উপ-প্রধান রাজস্ব কর্মকর্তা / রাজস্ব কর্মকর্তা, ঢাকা ওয়াসা।
৩	না-দাবী প্রত্যয়নপত্র	কম্পিউটার জেনারেটেড প্রত্যয়নপত্র।	গ্রাহকের কোন কাগজপত্র প্রয়োজন নেই। গ্রাহকের বাসায় পৌঁছানো হয়।	কোন মূল্য পরিশোধ করতে হয় না।	বিগত পুঞ্জিকা বছরের না-দাবী প্রত্যয়নপত্র পরবর্তী সনের ৩০ জুনের মধ্যে।	
৪	বকেয়া প্রত্যয়নপত্র	কম্পিউটার জেনারেটেড প্রত্যয়নপত্র।	গ্রাহকের কোন কাগজপত্র প্রয়োজন নেই। গ্রাহকের বাসায়	কোন মূল্য পরিশোধ করতে হয় না।	বিগত পুঞ্জিকা বছরের বকেয়া প্রত্যয়নপত্র পরবর্তী সনের ৩০	



## 2.2 দাপ্তরিক সেবা :

ক্রঃ নং	সেবার নাম	সেবা প্রদান পদ্ধতি	প্রয়োজনীয় কাগজপত্র এবং প্রাপ্তি স্থান	সেবামূল্য এবং পরিশোধ পদ্ধতি	সেবা প্রদানের সময়সীমা	দায়িত্বপ্রাপ্ত কর্মকর্তা (নাম, পদবি, ফোন ও ইমেইল)
(১)	(২)	(৩)	(৪)	(৫)	(৬)	(৭)
			পৌছানো হয়।		জুনের মধ্যে।	
৫	গ্রাহকের বিল সংক্রান্ত অভিযোগ নিষ্পত্তি।	গ্রাহকের সমস্যার প্রকৃত সমাধান করা হয়। গ্রাহক ইচ্ছে করলে ওয়াসার হেলপ লাইন ১৬১৬২ তে কল করে সেবা পেতে পারেন।	--	কোন মূল্য পরিশোধ করতে হয় না।	সমস্যার প্রকৃতি (Nature) অনুসারে ০১ দিন হতে ১৫ দিন।	
৬	গ্রাহকের চাহিদার প্রেক্ষিতে ডুপ্লিকেট বিল প্রদান।	কম্পিউটার জেনারেটেড বিল নির্ধারিত ছকে। গ্রাহক ইচ্ছে করলে ঢাকা ওয়াসার ওয়েব সাইট <a href="http://www.dwasa.org.bd">www.dwasa.org.bd</a> হতে ডাউনলোড করেও নিতে পারেন।	গ্রাহকের কোন কাগজপত্র প্রয়োজন নেই।	কোন মূল্য পরিশোধ করতে হয় না।		

## 2.3 অভ্যন্তরীণ সেবা : (প্রশাসন বিভাগ)

ক্রঃ নং	সেবার নাম	সেবা প্রদান পদ্ধতি	প্রয়োজনীয় কাগজপত্র এবং প্রাপ্তি স্থান	সেবামূল্য এবং পরিশোধ পদ্ধতি	সেবা প্রদানের সময়সীমা	দায়িত্বপ্রাপ্ত কর্মকর্তা (নাম, পদবি, ফোন ও ইমেইল)
(১)	(২)	(৩)	(৪)	(৫)	(৬)	(৭)
১.	নৈমিত্তিক ছুটির আবেদন নিষ্পত্তি	নথি/আবেদন অনুমোদনের মাধ্যমে	-	-	তাত্ক্ষনিক / ১ দিন	১। ব্যবস্থাপনা পরিচালক, ঢাকা ওয়াসা। ২। উপ-ব্যবস্থাপনা পরিচালক (প্রশাসন), ঢাকা ওয়াসা। ৩। সচিব, ঢাকা ওয়াসা। ৪। উপ-সচিব, ঢাকা ওয়াসা।
২.	অর্জিত ছুটির আবেদন নিষ্পত্তি	নথির মাধ্যমে অনুমোদন	প্রযোজ্য ক্ষেত্রে প্রয়োজনীয় কাগজপত্র যেমন- মেডিকেল সনদ প্রয়োজন হয়।		৫-১০ দিন	ব্যবস্থাপনা পরিচালক, ঢাকা ওয়াসা।



ক্রঃ নং	সেবার নাম	সেবা প্রদান পদ্ধতি	প্রয়োজনীয় কাগজপত্র এবং প্রাপ্তি স্থান	সেবামূল্য এবং পরিশোধ পদ্ধতি	সেবা প্রদানের সময়সীমা	দায়িত্বপ্রাপ্ত কর্মকর্তা (নাম, পদবি, ফোন ও ইমেইল)
(১)	(২)	(৩)	(৪)	(৫)	(৬)	(৭)
৩.	জিপিফান্ড অগ্রীম	আবেদন অনুযায়ী নথিতে অনুমোদনের মাধ্যমে।	-		৫-১০ দিন	১। ব্যবস্থাপনা পরিচালক, ঢাকা ওয়াসা। ২। উপ-ব্যবস্থাপনা পরিচালক (প্রশাসন), ঢাকা ওয়াসা।

(প্রকৌশল বিভাগ)

৪.	নৈমিত্তিক ছুটির আবেদন নিষ্পত্তি	নথি/আবেদন অনুমোদনের মাধ্যমে	-	-	তাত্ক্ষণিক / ১ দিন	১। প্রধান প্রকৌশলী, ঢাকা ওয়াসা। ২। অতিরিক্ত প্রধান প্রকৌশলী(আরপিডি), ঢাকা ওয়াসা। ৩। তত্ত্বাবধায়ক প্রকৌশলী (সকল), ঢাকা ওয়াসা। ৪। নির্বাহী প্রকৌশলী (সকল), ঢাকা ওয়াসা।
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(রাজস্ব বিভাগ)

৫.	সি এল ছুটির আবেদন নিষ্পত্তি	নথি/আবেদন অনুমোদনের মাধ্যমে	-	-	তাত্ক্ষণিক / ১ দিন	১। প্রধান রাজস্ব কর্মকর্তা, প্রধান রাজস্ব কর্মকর্তার দপ্তর। ২। উপ-প্রধান রাজস্ব কর্মকর্তা, রাজস্ব জোন-১। ৩। রাজস্ব কর্মকর্তা, রাজস্ব জোন- ২। ৪। রাজস্ব কর্মকর্তা, রাজস্ব জোন- ৭। ৫। রাজস্ব কর্মকর্তা, নারায়নগঞ্জ রাজস্ব জোন। ৬। রাজস্ব কর্মকর্তা, রাজস্ব সেন্ট্রাল ফাংশন।
৬.						

২.৪ আওতাধীন অধিদপ্তর/সংস্থা/অন্যান্য প্রতিষ্ঠান কর্তৃক প্রদত্ত সেবা। সংযুক্ত করা হলো।

৩) আপনার কাছে আমাদের প্রত্যাশা

ক্রমিক	প্রতিশ্রুতি / কাজিত সেবা প্রাপ্তির লক্ষ্যে করণীয়
১	স্বয়ং সম্পূর্ণ আবেদন জমা প্রদান
২	যথাযথ প্রক্রিয়ায় প্রয়োজনীয় ফিস পরিশোধ করা
৩	মাঠ পর্যায়ে পরিদর্শনের সময় গ্রাহকের সার্বিক সহযোগিতা প্রদান
৪	প্রয়োজনীয় কাগজপত্র জমা প্রদান করা
৫	নির্দিষ্ট সময়ে আবেদন পত্র জমা দেয়া
৬	সাক্ষাতের জন্য নির্ধারিত সময়ের পূর্বেই উপস্থিত থাকা



৪) অভিযোগ প্রতিকার ব্যবস্থাপনা (GRS)

সেবা প্রাপ্তিতে অসন্তুষ্ট হলে দায়িত্বপ্রাপ্ত কর্মকর্তার সঙ্গে যোগাযোগ করুন। তার কাছ থেকে সমাধান পাওয়া না গেলে নিম্নোক্ত পদ্ধতিতে যোগাযোগ করে আপনার সমস্যা অবহিত করুন।

ক্রমিক	কখন যোগাযোগ করবেন	কার সঙ্গে যোগাযোগ করবেন	যোগাযোগের ঠিকানা	নিষ্পত্তির সময়সীমা
১.	দায়িত্বপ্রাপ্ত কর্মকর্তা সমাধান দিতে না পারলে	অভিযোগ নিষ্পত্তি কর্মকর্তা (অনিক)	নাম ও পদবী : প্রধান প্রকৌশলী, ঢাকা ওয়াসা। ফোন : ৮১১০৫৯৬ (অফিস), ৮১২০২২৩-২৭ (অফিস), ০১৭৮৮-৬৮৭২১৫ (সেল)। ইমেইল : gchowdhury02@gmail.com নাম ও পদবী : প্রধান রাজস্ব কর্মকর্তা, ঢাকা ওয়াসা। ফোন : ৯১৩১৫৬৯ (অফিস), ০১৭৫৩-৯০৪৫৩৪ (সেল) ইমেইল : hafizur1966@gmail.com	এক মাস



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দিগন্তে ঢাকা ওয়াসা



ওয়াসা লিংক  
১৬১৬২

ঢাকা ওয়াসার যে কোন তথ্য জানতে এবং পানি, পয়ঃ ও ড্রেনেজ সংক্রান্ত সমস্যায় 'ওয়াসা লিংক'  
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